

Community Engagement

Results of Community
Engagement and
Submissions to the
Operational Plan and Budget
2019/2020

Background

Leading the Council's planning hierarchy, the Community Strategic Plan identifies the community's main priorities and expectations for the future and ways to achieve these goals.

Our Byron Our Future, Council's Community Strategic Plan 2018-2028 was developed through extensive community consultation in early 2018. This process allowed for a process of robust engagement with the community about their desires and expectations for the future of the Byron Shire community.

The Community Strategic Plan outlines the 'vision' of the community over the next 10 years centred on the five community objectives:



The Operational Plan details the individual actions Council will undertake during the next financial year to achieve the strategies of the Delivery Program. Strategies in the Delivery Program and the actions outlined in the Operational Plan will be guided by consultation with community representatives, stakeholders and the wider community.

Broad and effective community consultation is required to engage the community in decisions made by Council.

Council worked with the community in the preparation of the draft Operational Plan and Budget, prior to it being publically exhibited in May/June. Through this engagement process, the community developed an understanding of the operations of the Council and had an opportunity to shape the draft documents.

Inform

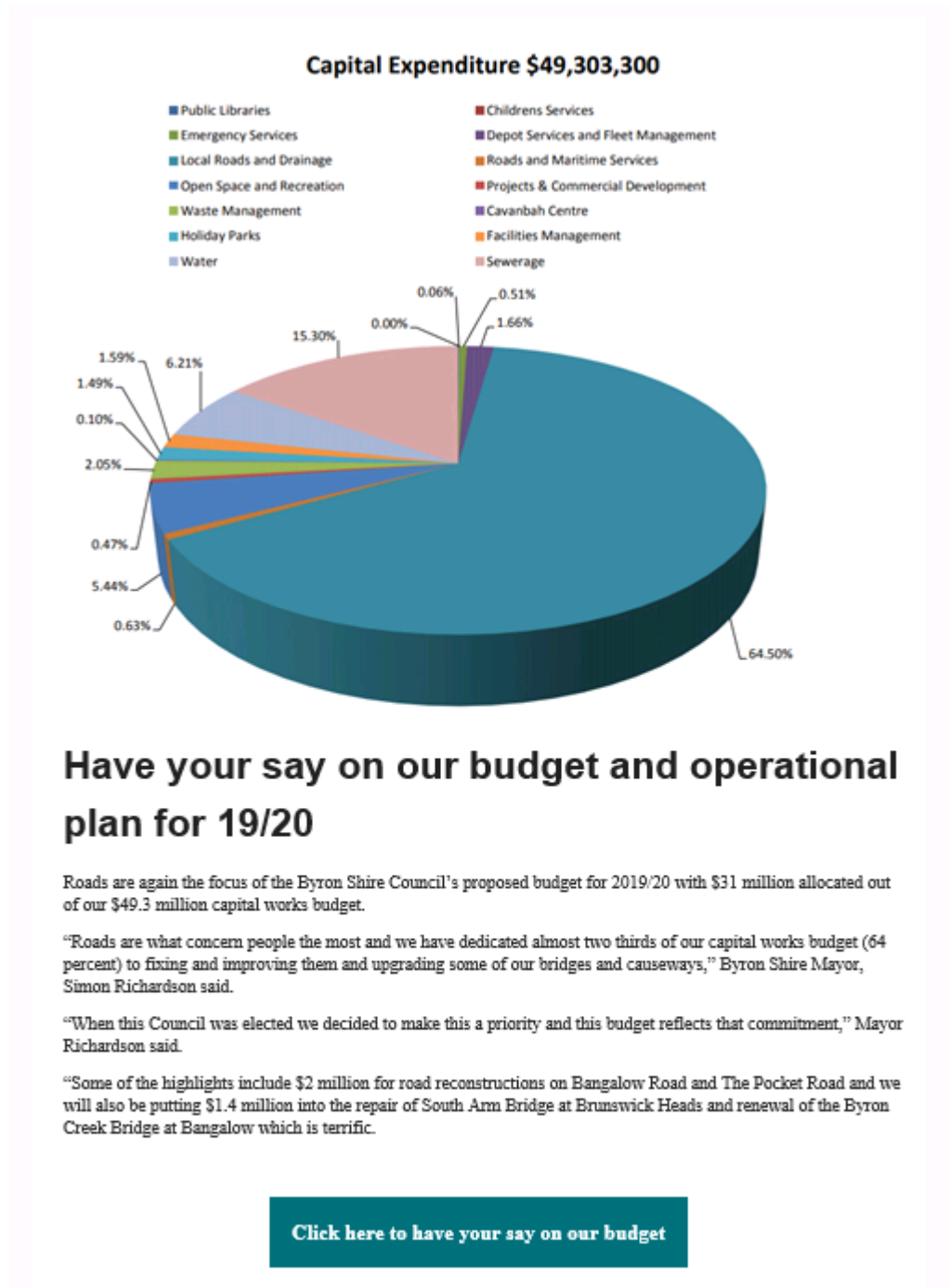
Council sought to inform as many members of the community about Our Plan as possible, including a number of new initiatives to

Information Hub

An 'Information Hub' was established to compliment the online information portal. A space was created in the foyer of the Mullumbimby Office containing all information relating to the process, opportunities to talk with staff about the proposed Operational Plan and Budget, and access to the online resources.



Public Notices and eNewsletter



Emails

In addition to the eNewsletter distributed widely to over 18,000 subscribers, tailored and targeted emails were sent to groups and individuals who had expressed an interest in being involved in the process, or who were involved in any groups or committees of Council.

All information, updates, and documents relating to the Operational Plan and Budget were provided on Council's online engagement portal, www.yoursaybyronshire.com.au/our-plan. This platform also provided opportunities for the community to provide questions and feedback throughout the process.

Home » Our Plan 2019/20

Our Plan 2019/20



Our Plan for 2019/20 includes our Operational Plan and associated budget, outlining the activities that Council will undertake in 2019/20 to deliver on our commitments of the 4-year Delivery Program.

Prior to public exhibition of the draft Plan, Council called on the community to have their say on a number of key points of interest to inform the development of the draft plan and guide Council's decision making.

Our Plan is now on public exhibition and available for you to download. Please refer to the links on this page.

The draft 2019/20 Operational Plan and associated Budget, Statement of Revenue Policy, and Fees and Charges, are available for public comment from **10 May 2019 to 7 June 2019** and we are asking the community look through it, consider our proposed activities, and provide further feedback.

We will be hosting another community conversation on 20 May between 12pm-2pm, or 5pm-7pm to encourage members of the community to be involved in this important step in preparing **Our Plan**.

You can also be part of the community conversation online, by working through the development process with us and providing your feedback along the way.

[SURVEYS & FORMS](#)




[Q & A](#)

CLOSED: Submissions closed on 7 June 2019. All submissions received during the submission period will be considered by Council at their Ordinary Council Meeting on 27 June 2019.

[Make a submission](#)

[Complete Form](#)

Life Cycle

- 
Consultation Period
 Pre-draft engagement activities to seek feedback and information from the community prior to public exhibition of the draft documents.
- 
Public Exhibition Period
 The draft documents will be placed on public exhibition, calling for submissions between 10 May and 7 June 2019.
- 
Adoption
 Following public exhibition, Council will consider submissions made by the community and prepare the final version of **Our Plan** to be adopted by Council on 27 June 2019.

Key Dates

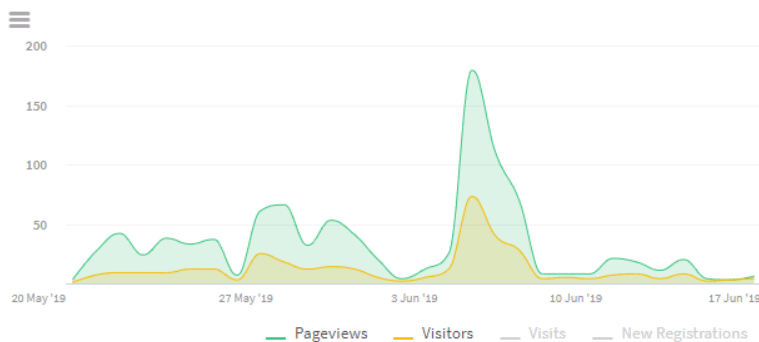
- Community Conversation Sessions
15 April 2019
- Community Conversation Sessions - Public Exhibition
20 May 2019

YourSay Engagement Summary

Visitors Summary

Your Say Byron Shire from 19 May '19 to 17 Jun '19

DAILY MONTHLY



Highlights

TOTAL VISITS	MAX VISITORS PER DAY	NEW REGISTRATIONS
407	73	1
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
32	192	292

80
Downloads
Draft Operational Plan 2019/20

75
Downloads
Draft Budget 2019/20

20
Downloads
Draft Fees and Charges 2019/20

Submissions

Local Government Act 1993 s405(3) A council must prepare a draft operational plan and give public notice of the draft indicating that submissions may be made to the council at any time during the period (not less than 28 days) that the draft is to be on public exhibition. The council must publicly exhibit the draft operational plan in accordance with the notice.

The draft Operational Plan, budget, and associated documents were placed on public exhibition and Council invited the community look through it, consider the proposed activities, and provide further feedback. The draft documents were on public exhibition between 10 May – 7 June 2019.

Submissions were accepted through www.yoursaybyron.com.au, written submissions sent directly to Council, and through feedback collected at the Community Conversation Meetings.

Council received a total of 49 submissions. A summary of the submissions outlines the corresponding link to Council's Integrated Planning and Reporting documents, the details of the submission, Council's response, and any proposed amendments to the draft Operational Plan and budget.

Submissions for Consideration in Operational Plan

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
1.	OP 1.1.1.2 Implement ongoing road planned maintenance programs	Fix the roads first.	Noted.	E2019/41041	No change.
2.		Place all nonessential expenditures (libraries, parks & reserves, Cavanbah centre, group donations on care & maintenance ONLY until backlog of dangerous public infrastructure (roads, drainage, & bridges etc) are at a safe level!	Noted.	E2019/41506	No change.
3.		Considering the appalling state on most of our local roads , and toll this has on our safety, our mental well-being, not to mention our vehicles, the budget allocated is entirely inadequate. I sometimes wonder why I am paying rates.	Noted.	E2019/41508	No change.
4.		Please allocate repairs and maintenance funds to fixing potholes . If fixed early, it is cheaper being less materials and less labour time. But they are left until they are getting huge and very deep, damaging vehicles and causing swerving and unsafe avoidance measures. Please respond to our requests to fix potholes quickly. Saves Council funds and stops unnecessary wear and tear on our vehicles. Thanks...we do support you guys, just this area is becoming impossible	Pothole filling is part of our road maintenance program and Council prioritises this work based on the extent of road damage present.	E2019/41785	No change.
5.		Fix the potholes in Suffolk Park. How long do we have to wait! Lower the Tallow Creek!	Noted.	E2019/41516	No change.
6.		Please fix the potholes . This shire is a disgrace!	Budget allocations for our road maintenance repairs program generally have increased with pothole repair work being only one aspect of the program. Council will continue to prioritise the pothole repair work across the shire to maximise the benefit from the	E2019/41782	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
			allocated budgets.		
7.		Please do something about the public toilets in Brunswick Heads . They are disgusting.	State Government owns Brunswick Heads toilet facilities and there are plans to upgrade them. Council is looking into options for ongoing management eg. Transfer of ownership to Council. Report to Council on cleaning levels of service.	E2019/41782	No change.
8.		Seven Mile Beach Road . Investigate how best to mitigate increased usage, dust and run off.		E2019/41036	No change.
9.		Potholes on Friday Hut Road , there are clusters of potholes so drivers concentrate so hard on avoiding potholes, not one pot hole but number of pot holes together, that they cross on the wrong side of the already narrow road.		E2019/43331	No change.
10.	CSP 1.1 Provide a road network which is safe, accessible and maintained to an acceptable level of service	Safety improvements to the Saddle Road intersection with Mullumbimby Road. Installation of bollards halfway along the Saddle Road turning either end into a no through road	Safety improvements and the installation of bollards subject to investigation and future budget allocation.	E2019/41790 (Submission on behalf of Saddle Ridge Local Area Management Planning Association Inc in Community Alliance Byron Shire)	No change.
11.		Bollards along Riverside Crescent to be extended to the gate to the Nature Reserve and close off the illegal boat ramp opposite No 6 Riverside Crescent Bollards to be extended along the road reserve adjoining Simpson's Creek to the Bowling Club	Investigate for future budget consideration. Investigate and consider as part of minor improvement works being promoted by the Brunswick Heads community for Tweed St	E2019/41790 (Submission on behalf of Brunswick Heads Foreshore Protection Group in	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
			minor improvement works funded from Sect 94.	Community Alliance Byron Shire)	
12.	OP 1.1.1.7 Deliver road reconstruction work on the Bangalow Road (Ch 7,540 - 8,490)	We strongly support the inclusion of projects for Bangalow Road reconstruction and Byron Creek bridge renewal at Bangalow as this road is the preferred connection to Byron Bay. The road section near Talofa is in a very poor state where surface patching has not been effective because potholes quickly reappear after rain. If the \$1.1m project (ref 1.1.1.7) is relevant to this area it would deliver a high quality permanent solution, as was done at Hayters Hill. If not, please place on priority list.	Bangalow Road and Byron Creek projects are 2 projects that Council has sought grant funding to assist delivery. Council makes grant fund applications for improved high quality infrastructure projects when these opportunities present.	E2019/41555 Bangalow Progress Association and Bangalow Guidance Group	No change.
13.	OP 1.1.3.1 Implement asset renewal projects for road reseals	Resurface of Clifford St , Suffolk Park	Clifford Street reseal programmed for 19/20.	E2019/41790 (Submission on behalf of Suffolk Park Progress Association in Community Alliance Byron Shire)	No change.
14.		Intersection upgrade at Broken Head Rd and Clifford St	Intersection improvement works subject to detailed investigation, design, grant applications and funding allocations		No change.
15.		Upgrade of Grays Lane . Clearer road markings at several intersection hot spots along Grays Lane.	Upgrade works subject to future budget and funding allocation.	E2019/41790 (Submission on behalf of Tyagarah Community Association in Community Alliance Byron Shire)	No change.
16.		State of our roads in east Suffolk Park. Particularly Clifford and Alcorn streets . Patching will not fix this problem, we are desperate to have our roads attended to.	Clifford St is scheduled for reseal in 19/20. Alcorn St will require design and full reconstruction which is not included in 19/20 budget but can be included for consideration	E2019/41507	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
		The roads were not built for such heavy constant traffic.	under the pothole repair works program.		
17.		Could we please have some urgent attention to our roads in beachside Suffolk Park. Clifford Street. Armstrong Street. End Kalamajere Street now deteriorating as well.	Clifford St is scheduled for reseal in 19/20. Armstrong St and Kalamajere St are not included in 19/20 budget but can be included for consideration under the pothole repair works program.	E2019/41511	No change.
18.	DP 1.1.6 Provide stormwater infrastructure to manage flood mitigation, social and environmental outcomes	Acceleration of the scheduled drainage works and renewal of all pavements (excluding Beach Ave) in SGB	Noted. Currently unfunded due to higher priority roads requiring reconstruction and drainage program funded by Stormwater Levy.	E2019/41790 (Submission on behalf of South Golden Beach Community Association Inc in Community Alliance Byron Shire)	No change.
19.		Kerb and guttering and drainage at Strand Avenue New Brighton. This problem has been exacerbated by the resealing of the road. The Esplanade and gutter improvements has actually directed all the storm water straight to a few properties on Strand Avenue. There is now a continual cesspit of sand, dirt and water pooling from the road to the incomplete guttering. This needs to be fixed urgently with repairs to the guttering and allowing the water to flow under the footpath into the storm water drain situated in the corner of Strand Ave and North Head Road.	Known issue and is planned to be added to the Stormwater Levy works program when it is review in 2019. Associated with the esplanade and surrounds to combat drainage of low lying areas.	E2019/37688	No change. Further investigation required when funded through Stormwater Levy.
20.	OP 1.2.4.1 Deliver adopted projects from the beach accessibility program	Improve beach access points on all Tallows Beach entry points at Suffolk Park	Tallows – beach access will be reviewed as part of routine inspections. Any upgrade program will require scoping and a adopted budget.	E2019/41790 (Submission on behalf of Suffolk Park Progress Association in	New OP activity: Review Beach entry points and develop an action plan.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
				Community Alliance Byron Shire)	
21.	DP 1.2.5 Ensure ongoing maintenance and upgrade of inclusive community buildings and swimming pools (SP)	Upgrades to the Mullumbimby Pool: 1. Provision of heating to the main pool via the installation of a solar panel heating system. 2. Upgrading the existing 50 metre pool to provide people with a physical disability or temporary injuries, access at the shallow end. 3. Provision of a new covered 'Hydrotherapy pool' which would serve the public by providing exercise, physiotherapy and rehabilitation services to the wider community. 4. A rigid gable roof structure over "the kids' pool" so that youngsters can learn to swim and play protected from the sun 5. The installation of a zero depth splash pad area with a new shade structure for water play, targeted /focused on younger children.	Renewals, upgrades and capital works that reduce ongoing operational expenditure whilst improving accessibility is supported.	Further detail in E2019/41521 E2019/41590 and E2019/41790 (Submission on behalf of Community Alliance Byron Shire)	Add OP activity provide in-kind support in preparing a capital project that improves accessibility and long term financial sustainability of the Petria Thomas Pool facility
22.	OP 1.2.7.4 Develop concept plans for the future use and management of Butler Street Reserve	Preservation and remediation of our Butler Street Crown Recreation Reserve	Detailed consultation is an activity within the development of concept plans for the reserve.	E2019/41790 (Submission on behalf of Butler Street Community Network in Community Alliance Byron Shire)	No change.
23.	OP 1.2.8.3	Toilet block to be reinstated in Pilgrim	Council currently has no plans to reinstate the	E2019/41790	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	Develop program of works for Public Toilet improvements	Park near the skatepark in Brunswick Heads	toilet block in Pilgrim Park.	Submission on behalf of Brunswick Heads Foreshore Protection Group in the Community Alliance Byron Shire	
24.		Replace South Golden Beach amenity block	Building asset management plan is currently being drafted and condition surveys of all Council toilet facilities has been undertaken and this will inform the maintenance and renewal program yet to be considered by Council.	E2019/41790 (Submission on behalf of South Golden Beach Community Association Inc in Community Alliance Byron Shire)	No change.
25.	OP 1.3.1.1 Update Bike Plan and Pedestrian and Access Mobility Plan (PAMP)	Remove rail tracks and put in a bike track .	Council are currently working on a study titled "Multi Use of Byron Shire Rail Corridor", which will study the condition and potential uses of the disused rail corridor. The options will consider a rail trail in combination with other uses, noting that a rail trail does not necessarily require the removal of the railway lines. The report is due to be reported to Council in August 2019, where it will inform the Councillors and shape the policy for the future use of the corridor.	E2019/38332	No change, item being reported separately to the 27 June 2019 Ordinary Meeting.
26.		Bike paths. The bridge over Tallow Creek has become dysfunctional with it now having been surrounded by floodwater for about three months. If its going to be flooded every time it rains how about lifting the level of the bike/walk path on the	The Draft Bike Plan 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future road changes, upgrades and maintenance activities and works priorities generally. Council staff are currently	E2019/41517	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
		approaches to the bridge.	investigating options to improve the Tallow Creek bike path along with preparing detailed design for the implementation of stage 1 works of the Broken Head Cycleway in 19/20 under a Stronger Country Communities Grant.		
27.		Would be great to see Byron adopt a PBN [principle bicycle network] in all structure plans to also integrate bike useability-safety into every road works planned; short & long term.	The Draft Bike Plan 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future road changes, upgrades and maintenance activities to ensure consideration of cycling is integrated into projects planning	E2019/39684	No change.
28.	DP 1.3.1 Ensure an integrated and accessible transport network (SP)	The Rifle Range intersection has been on and off the books for nearly a decade and a bus shelter near the same location would provide safe shelter for school children on busy Lismore Road. This is an urgent safety issue.	The Rifle Range Road intersection upgrade including provision for bus shelters is currently in the design phase including consultation with RMS.	E2019/41555 and E2019/41790 (Submission on behalf of Bangalow Progress Association in Community Alliance Byron Shire)	No change.
29.		Bus shelters in strategic spots e.g. in newer residential developments. As few as 4-5 new bus shelters would mean that parents would not have to drive their children to school in wet or hot weather.	Council makes grant fund applications for improved high quality infrastructure projects when these opportunities present.		No change.
30.	OP 1.3.1.3 Update Bike Plan and Pedestrian and Access Mobility Plan (PAMP)	Make the footpath on Byron St , between the Bowling Club and the Chinese Restaurant, safe and accessible. Anyone in any kind of electric wheelchair/mobile scooter cannot get into town safely because the footpath is impossible to navigate.	The Draft PAMP 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future upgrades and maintenance activities to ensure consideration of and prioritisation is integrated into projects planning. This together with Council's regular footpath inspections program will inform future budget considerations.	E2019/41555 and E2019/41790 (Submission on behalf of Bangalow Progress Association in Community Alliance Byron Shire)	No change.
31.		A footpath in Deacon Street from Station St to Heritage House has been urgent for some time.	The Draft PAMP 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future upgrades and maintenance		No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
			activities to ensure consideration of and prioritisation is integrated into projects planning and future budget considerations.		
32.		Dedicated bicycle/pedestrian lane and/or track between Mullumbimby and Brunswick Heads	The Draft Bike Plan 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future road changes, upgrades and maintenance activities to ensure consideration of cycling is integrated into projects planning	E2019/41790 (Submission on behalf of Saddle Ridge Local Area Management Planning Association Inc in Community Alliance Byron Shire)	No change.
33.		Repave Redgate Road Bike Path. Upgrade Kolora Way Bridge and link bike path from Old New Brighton road to Redgate Road	The Draft Bike Plan 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future road changes, upgrades and maintenance activities to ensure consideration of cycling is integrated into projects planning and future budget allocation.	E2019/41790 (Submission on behalf of South Golden Beach Community Association Inc in Community Alliance Byron Shire)	No change.
34.	CSP 1.5 Provide continuous urban water and sewerage services within the Shire	Alternate flow path Byron Bay STP treated effluent, allocate funds to complete design with relevant approvals and start construction in 2019 2020	Budget allocation for the design in 19/20. Budget allocation required once environmental approvals have been met.	E2019/39531	Amend the sewer capital works budget to provide additional \$240,000 for design and approvals.
35.		Water and sewer budget - alternate flow path including design completed, approvals completed and construction started during the 2019/2020 financial year.	Design for additional flow path 90% complete. Amend budget to include next stage for 19/20.	E2019/41044	
36.	DP 1.5.5 Ensure strategic	Were the principles of the Community Solutions Panel incorporated into this	The values of the solutions panel directly inform the works program and allocation of	E2019/38341	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	infrastructure planning documents are in line with Community Solutions Panel values (SP)	budget and future budgets?	priorities. This is highlighted in the Delivery Program.		
37.	OP 1.6.1.1 Implement Parking	Support for pay parking across the shire to encourage residents to take up the option of a residents' permit	Noted.	E2019/38342	No change.
38.	Management Strategies for: - Bangalow - Belongil - Mullumbimby - Brunswick Heads incorporating accessible parking requirements based on community need (which may exceed legislative requirements)	Parking in Mullumbimby CBD has become a premium with various suggestions for improvement made including paid parking and the introduction of meters and improved conditions for bike riders. Mullumbimby Residents Association supports these options but their introduction should be in conjunction with the provision of long term car parking adjacent to Mullumbimby CBD.		Further detail in E2019/41521 and E2019/41790 (Submission on behalf of Community Alliance Byron Shire)	No change.
39.		Mullumbimby Residents Association would like to see available land adjacent to the old Railway Station utilised for long term car parking . This would provide parking opportunities for workers in the CBD and visitors, shoppers and those wanting to 'socialise over a long lunch. A visitors Information Centre, using the old Station building would be an additional asset.			No change.
40.		Locality Plan for Broken Head Reserve Road . To include roadworks, parking, cycleway and signage. In particular a complete repair of Broken Head Reserve Road up to Seven Mile Road. Creation of sealed parking bays where there is currently gravel. Explicit signage and monitoring of illegal and dangerous parking and camping. I would support paid parking		E2019/41036	

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
		meters or the like to help with ongoing costs.			
41.		Implementation of pay parking, user pay toilets and user pay barbecues	Pay Parking and any subsequent project funding allocations subject to investigation, Council consideration and resolution	E2019/41790 Submission on behalf of Brunswick Heads Foreshore Protection Group in the Community Alliance Byron Shire	No change.
42.	OP 2.1.1.1 Support inclusive community events	Byron Shire Council currently supports the Arakwal Community Cultural Family Day event during NAIDOC Week . This event has grown and become a significant community event with numbers in excess of 500 people from the wider community joining Arakwal in celebration. In acknowledgement of the increased costs and community attending to support this important community event, Arakwal is seeking an increase to the Council contribution from \$1000 to \$2000 ongoing. The Corporation offers the community a great cultural experience with dancing, singing, artwork, children's activities and a BBQ serving kangaroo sausages etc. Throughout this day we employ some local Aboriginal people to assist with stalls, activities and performances. We have appreciated the kind assistance from Byron Shire Council to date, and would most appreciate Byron Shire Council being able to continually support this Annual Community event with an increase in your contribution.	Council currently provides \$1000 per year to Arakwal for the Arakwal Community Cultural Family Day event. There has been no increase to this contribution over the last five years.	E2019/36321	Budget adjustment to allocate the additional \$1000 from the S356 Community initiatives stream

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
43.	OP 2.1.3.1 Implement Public Art Strategy	Remove the artwork at the Arts & Industry Estate in Byron.	This project was initially undertaken with developer contributions specifically collected for the purpose of provision of public art. These contributions could not have been spent for any other purpose. The additional funds being allocated in the draft budget are also developer contributions to be used for the purposes of open space works. These funds cannot be used for road upgrading or for maintenance. They must be used for new capital works.	E2019/41513	No change.
44.	OP 2.1.3.2 Develop an Arts and Cultural Policy	Byron Shire Council does not have an Arts and Cultural Policy and has not engaged with the local art community regarding Council funding for the arts, to develop such a policy. I ask for the budgetary inclusion; previously promised in the 2019-2020 Operational Plan and Budget to the tune of \$60,000 - \$100,000, to develop an Arts and Cultural Policy and Strategic Plan over the upcoming financial year.	Council has resolved to undertake a review of the Arts and Cultural Policy in 2019/2020 in order to define its role in the arts landscape. Council has resolved to undertake a review of the Arts and Cultural Policy in 2019/2020 in order to define its role in the arts landscape.	E2019/41787	No change.
45.		The Arts in various forms and ways chronicles and helps to define a culture. I walk in Byron, a town that I have lived near since the 50's and all I see is a scene of gross consumerism. There is no artistic feel. Council, please in your funding make a significant contribution to the artistic heart.		E2019/41781	No change.
46.	DP 2.2.1 Develop and maintain collaborative relationships with government, sector and community	7 submissions: We request to include \$115k for 2 x 0.6 FTE Public Space Liaison Officers . This issue is not only something that those experiencing homelessness in Byron Bay want and would benefit greatly from, by having a safe, dry and secure location to store personal belongings, but it also will assist the community to help keep our	Australian evidence indicates that Public Space Liaison Officers (PSLOs) are an effective strategy to significantly decrease the public space amenity impacts of rough sleeping. PSLOs: <ul style="list-style-type: none"> engage with people occupying public space who are homeless, begging or street drinking manage and respond to issues early 	E2019/34913 E2019/34522 E2019/34520 E2019/34517 E2019/35234 E2019/35527 E2019/36319 E2019/38217 E2019/39522	That Council support in principle the inclusion of the positions in the structure subject to identification of a funding source for the positions for a 2 year period.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
		footpaths clear.	<p>before they become entrenched</p> <ul style="list-style-type: none"> • provide advice and information to community, service providers and Council that supports effective responses for public space issues • identify and action risks to health, safety and welfare arising from activity in public spaces • build collaboration across Council and in the community (including the business community) to better respond to homelessness • build relationships with people sleeping rough to involve them in negotiating solutions to problems or issues that impact upon them. <p>The PSLO strategy for Byron Shire was a collaborative recommendation by local service providers informed by an evidence based presentation by City of Sydney. A leaner Byron model was determined to suit the current local context.</p> <p>Early actions would include implementing a project for storing personal belongings and a local protocol for shared use of public space.</p>		
47.	DP 2.3.2 Support effective management of community buildings (SP)	<p>Remove the constraints on the use of the Heritage House in Bangalow to allow the Bangalow Historical Society to generate increased income through hiring of the facility.</p> <p>Seek additional grant funding for works at Heritage House in Bangalow, including solar, a concrete slab, and a new storage facility.</p>	<p>Bangalow Heritage House is located on community land and as such has legislative parameters in relation to its use as a community facility. Income may be generated from activities and events that are community based in nature.</p> <p>Grant funding for all community facilities is considered wherever possible to enhance and improve community assets.</p>	Further detail provided in E2019/35167	No change.
48.		Request from the Lone Goat Gallery Section 355 Board of Management about	Council is providing \$57,100 in the Draft 19/20 budget for the Lone Goat Gallery	E2019/40095	The fee waiver be supported and

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		waiving the weekly fee for foyer wall rental	Coordinator. Under the 19/20 fees and charges, Hire of the Byron Bay Library wall is \$50 per week.		<p>monies reinvested by the Lone Goat Gallery Board to offset (through covering the exhibition hire fee) a minimum of one regional emerging artist show per financial year.</p> <p>If Council supports this the revenue in the budget will need to be reduced by \$2,400 and the expenditure budget for the Lone Goat Gallery reduced by the same amount.</p>
49.		Fees and Charges for Ocean Shores Community Centre : We would like to change the charge for the Kitchen from \$20 p/ hr to \$15 for regular hirers and \$18 for casual hirers per hour.	Council S355 Committees are invited to make changes to the Fees and Charges each year. No changes were provided at the time by Ocean Shores Community Centre S355 Committee. No information has been provided by the committee in relation to the decrease in fees for Kitchen Hire.	E2019/41292	No change.
50.	OP 2.3.5.2 Enhance beach safety at Tyagarah Reserve through a number of initiatives including monitoring and maintenance of cameras and	Funds that are currently being used to support the Clothing Optional Beach area to be better invested in the area. Ranger presence would be of assistance.	Resolution of Council allocates funding for specific safety initiatives.	E2019/41790 Submission on behalf of Tyagarah Community Association in the Community Alliance Byron Shire	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	signage				
51.	OP 2.4.3.1 Monitor, investigate and resolve complaints in relation to community safety, land use and the environment	Conservation of North Ocean Shores. Funds to be made available for monitoring North Byron Parklands consent conditions		E2019/41790 Submission on behalf of Community Alliance Byron Shire	No change.
52.	OP 3.1.1.1 Continue to undertake the Biodiversity Conservation Strategy review	An annual budget and management plan for key biodiversity values in the Broken Head area.	Council is presently developing a Biodiversity Conservation Strategy for the entire Shire, which will aim to protect biodiversity values, however will not be specific for Broken Head. Noting that a large portion of Broken Head lies within the Broken Head Nature Reserve and is managed by National Parks and Wildlife Service.	E2019/41036	No change. Already identified in OP on a Shire wide basis.
53.	OP 3.1.1.5 Finalise the Shire wide Integrated Pest Management Strategy OP 3.1.1.6 Implement the Flying Fox Camp Management Plan	Support for the Flying Fox Management Plan and projects	Noted. Council's FF Management Plan assesses many management options for FF's on a priority basis depending on the FF camp and location. Council will continue to implement actions in the plan in consultation with the designated Community Project Reference Group (PRG).	E2019/38340	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
54.	CSP 4.1 Support the visions and aspirations of local communities through place-based planning and management	Shire Wide Budget Priorities: <ol style="list-style-type: none"> 1. Plan for Climate Change Mitigation 2. Plan for Climate Change Adaptation 3. Increased protection of Wildlife Corridors 4. Completion of Koala Plan of Management 5. Funding to continue the assessment and planning to: <ol style="list-style-type: none"> a) cease building public infrastructure in low-lying or vulnerable locations b) cease building public infrastructure in low-lying or vulnerable locations c) cease building public infrastructure in low-lying or vulnerable locations 6. Upgrade Sewage and drainage infrastructure. 7. Funds to be made available for extra compliance staff to enable increased enforced compliance regarding: <ol style="list-style-type: none"> a) Illegal holiday letting b) Illegal development c) Companion animal regulation 	<ol style="list-style-type: none"> 1. Council's Net Zero Emissions Reduction Strategy was recently publicly exhibited and is going to Council (20 June meeting) for endorsement. 2. Refer separate report 3. Council is presently developing a Biodiversity Conservation Strategy which will consider Wildlife Corridors. 4. The CKPOM has been adopted by Council with actions presently being implement, however is pending State Government endorsement due to review of the the Koala SEPP. 5. Noted. 	E2019/41790 Submission on behalf of Community Alliance Byron Shire	No change. Other than: 2. 2019/20 draft budget amended to provide \$20,000 towards climate change mitigation and adaptation as per separate report to 27 June 2019 meeting.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
55.	<p>OP 4.1.1.2 Continue to develop Our Mullumbimby Masterplan</p> <p>OP 4.1.1.3 Early delivery of Our Mullumbimby Masterplan through seed funding activation project</p>	<p>Request for six projects that emerged from the Mullumbimby Masterplan process to be considered within the 2019-20 Operational Plan:</p> <ul style="list-style-type: none"> • Place Making Activation Project • Stuart Street Tree & Artscape Project • Changing traffic priorities on Tincogan Street. • Argyle Street Gateway Rezoning, Park and Car Parking • Mullumbimby Story Trail • Dalley Street Civic and Ceremonial Precinct <p>These priority projects could commence immediately using the existing \$200,000 S94 funding allocated to the Mullumbimby Town Masterplan project.</p>	<p>Staff are currently reviewing the suggested six projects. Furthermore, these projects can be used to inform the implementation Plan for Mullumbimby Master Plan based on budget and ease of roll out.</p> <p>Several of the projects have been identified in the Draft Mullumbimby Masterplan as being priority actions and this, if upheld during public exhibition of the draft masterplan, will be used to inform the forthcoming implementation plan.</p>	<p>Further detail provided in E2019/34293 E2019/36432 E2019/41509 E2019/41552</p>	<p>No change to Operational Plan activities already identified.</p>
56.	<p>OP 4.1.1.2 Continue to develop Our Mullumbimby Masterplan</p>	<p>The intersection of Burringbar and Stuart Streets. This intersection has come under scrutiny at various times in relation to traffic and pedestrian management but so far no improvements have been made. We are concerned that traffic management and pedestrian safety are improved in the CBD of Mullumbimby while at the same time contributing to and recognising the historical and cultural history of the village.</p>		<p>Further detail in E2019/41521</p>	

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
57.	OP 4.1.3.9 Prepare a Planning Proposal to enable precinct based Short Term Rental Accommodation.	<p>1. Council deem 90 days maximum for holiday lets in Residential Zones.</p> <p>2. Council impose a 'voluntary' bed tax.</p> <p>3. For Holiday Let properties that abide by Council's rules, Council could provide a 'tick' of approval to these properties</p> <p>4. Council help educate and inform local residents about the economic benefits of tourism to the community</p>	Noted, for consideration as planning proposal progresses.	E2019/41039	No change.
58.	DP 5.1.3 Enhance community access through digital technologies which broaden participation and support inclusion	It would be good to make geospatial information publically available via the council's website so that residents, visitors and businesses can find information that interests them in Byron Shire. For example areas at risk of flooding; location of council's assets such as parks, pools and reserves. It would add another level of detail to councils existing web site services.	<p>Council has a rich set of geospatial information available to staff and much of it available to the public through attendance at Council's office or through GIPA requests. Making parts of it (that do not contain private information) available via the internet would;</p> <ul style="list-style-type: none"> • Provide a central place for residents to gain geospatial information • Improve the quality of service for community • Reduce public requests for this type information <p>Examples of the type of information that could be displayed graphically include but is not limited to;</p> <ul style="list-style-type: none"> • Vegetation mapping • Assets mapping such as parks, paths, bins • Property boundaries (currently available via SixMaps https://maps.six.nsw.gov.au/) • Environmental planning such as Zones (this is currently available via NSW Planning Portal https://www.planningportal.nsw.gov.au) <p>Most councils currently offer this facility to</p>	E2019/41791	Supported in principle, subject to investigation of funding sources

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
			<p>their community. Funding required to provide this solution is estimated at;</p> <ul style="list-style-type: none"> • Implement \$51,000 • Ongoing annual \$11,000 		
59.	DP 5.3.1 Enhance external and internal customer service effectiveness	Customer service is amazing.	Noted.	E2019/38333	No change.
60.	OP 5.4.1.1 Annual review of suitability and utilisation of light and heavy fleet	Request that Council staff and officials investigate opportunities for electric cars for fleet vehicles.	This has been identified as part of the Electric Vehicle strategy.	E2019/38339	No change.

Access Consultative Working Group

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
1.	OP 1.1.3.5 Upgrade access ramps and footpaths	What priority areas are being planned for upgrade? Is there a list? Can this list be used as a measure when reporting? Can the ACWG be regularly informed of progress?	The Draft PAMP 2019 will be reported to Council on 27 June recommending public exhibition prior to adoption. This document will inform future upgrades and maintenance activities to ensure consideration of and prioritisation is integrated into projects planning. Identified projects status and activities updates can be provided to the ACWG on a regular basis.	E2019/40329	No change.
2.	OP 1.2.4.1 Deliver adopted projects from the beach accessible program	Torakina and Main Beach are priority areas for ACWG, as is the ability to access dog walking beaches for people in wheelchairs and/or mobility scooters. Could the plan be more detailed? Could the ACWG be consulted on development of beach accessibility projects?	Manager Open Space welcomes input into this program from ACWG. A consultation phase will be included within the development of this program, with particular focus with key stakeholders.	E2019/40329	Amend the measure to include ongoing consultation with the Access Consultative Working Group.
3.	OP 1.2.4.2 Develop Public Open Space accessibility program	This is abstract. Can this please be more specific and include consultation with the ACWG as a measure? Can inclusive play and recreation areas for children be planned for and developed as there are currently none in the shire?	First stage is to develop and have adopted by Council the accessibility program.	E2019/40329	Amend the measure to include ongoing consultation with the Access Consultative Working Group.
4.	OP 1.2.4.3 Deliver Stage 1 of Public Open Spaces Accessibility Program	This is abstract. Can this please be more specific and consultation with the ACWG as a measure?	Stage 1 is referenced as it is anticipated that all elements within an adopted accessible program are unlikely to be able to be delivered within the 19/20FY and example would be accessible access to main beach due to this needing to be integrated into the foreshore protection works pending an approved CZMP and capital works funding. Manager Open Space and Resource Recovery welcomes and encourages input from the ACWG.	E2019/40329	Amend the measure to include ongoing consultation with the Access Consultative Working Group.
5.	OP 1.2.5.1	What are these?	The development of the Open Space Asset	E2019/40329	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	Complete the Open Space Asset Management Plan incorporating Disability Inclusion Action Planning Objectives	Can the ACWG be provided with a copy?	Management Plan will examine the current level of access and what options exist for increasing inclusion.		
6.	OP 1.2.5.6 Deliver maintenance works programs for inclusive swimming pools	What are the planned maintenance works? The wording is vague, what does it mean? There is no accessible carpark at Mullumbimby pool, the only accessible pool (with a lift) in the Byron Shire. Can this be prioritised? Will lifts be installed at other public pools to ensure accessibility? 'We' often use Murwillumbah pool which is a great example of an accessible pool.	Pools will be maintained at current accessibility levels. Any upgrades would be part of a capital works program and have not been identified for the 2019/20 financial year.	E2019/40329	Requires further investigation in partnership with the ACWG.
7.	OP 1.2.9.2 Review public toilet level of service including disabled accessibility	Toilets are filthy; can they be cleaned more regularly? Brunswick Heads toilets are particularly dirty and need an upgrade.	State Government owns Brunswick Heads toilet facilities and there are plans to upgrade them. Council is looking into options for ongoing management eg. Transfer of ownership to Council. Report to Council on cleaning levels of service.	E2019/40329	No change.
8.	OP 1.6.1.1 Implement Parking Management Strategies for: - Bangalow - Belongil - Mullumbimby - Brunswick Heads incorporating accessible	Can New Brighton parking management please be added to the list of areas? There is currently no accessible carparks in New Brighton and signage is not clear As above. There is no accessible carpark at Mullumbimby pool, the only accessible pool (with a lift) in the Byron Shire. Can this be prioritised?	New Brighton area and Mullumbimby Pool can be included when considering parking management strategies and project priorities.	E2019/40329	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	parking requirements based on community need (which may exceed legislative requirements)				
9.	OP 2.2.2.2 Support children with additional needs to learn and participate alongside their peers.	Is there an opportunity for capacity building (access and inclusion) to occur across the region and/or at other centres? ie. building stronger networks	Staff actively promote inclusion within Council facilities, however could investigate sector capacity building opportunities.	E2019/40329	Amend OP to include: Delivery of 1 sector capacity building workshop
10.	OP 2.3.2.1 Develop and implement building maintenance and major work schedule for community buildings that is informed by access requirements	What are the priorities? How are they decided? Will there be opportunities for ACWG to comment ?	Building maintenance and major works is based on a strategic asset management plan. This identified major through to minor works and takes into consideration access and public safety. Planned 2019/20 access upgrades include a new ramp at Mullumbimby Neighbourhood Centre and upgraded and accessible toilets at Marvell Hall	E2019/40329	No change.
11.	OP 5.1.1.6 Develop and implement centralised stakeholder management system that incorporates inclusion strategies.	This is vague – can this please be more specific? And could consultation with the ACWG be included as a measure?	Council is aware of the need to develop a detailed database of relevant networks/stakeholders	E2019/40329	Amend the measure to include ongoing consultation with the Access Consultative Working Group.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
12.	OP 5.1.2.3 Develop Engagement Toolkit	Will this be in Plain English ? Can the ACWG be involved? How will you measure staff reporting use of the toolkit? What will be measured as a success rate?		E2019/40329	Amend OP activity to: Develop Engagement Toolkit to include Council providing information in Plain English.
13.	OP 5.1.3.1 Make available Council's Ordinary Meeting business papers; enable business papers to be accessed by persons using assistive technology.	Can the measure be 100% of business papers accessible to screen readers and text readers ? And the measure needs to refer to the new updated Website Accessibility Guidelines - WCAG 2.1	Noted. Council aims to work towards and progress through the requirements of WCAG 2.1	E2019/40329	Amend measure accordingly.
14.	OP 5.1.3.5 Facilitate and promote online opportunities for community access and make community access opportunities accessible to people using assistive technology. OP 5.2.1.6 Publish GIPA open access information online	Can the measures also include that they will meet the updated Website Accessibility Guidelines - WCAG 2.1 ? Entire website needs to be accessible.	Noted. Council aims to work towards and progress through the requirements of WCAG 2.1		Amend measure accordingly.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	<p>OP 5.2.1.8 Ensure published information meets Disability Inclusion Accessibility requirements.</p> <p>OP 5.2.3.4 Update and publish Council's policies online.</p>				
15.	<p>OP 5.2.1.9 Develop online information that promotes inclusive recreation opportunities in the Shire consistent with the Open Spaces and Recreation Plan including open space accessibility.</p>	<p>There is hardly anything to promote. There are no inclusive play areas. Can this activity also be extended to include accessible tourism information? This information doesn't exist anywhere.</p>	<p>Waterlily Park is designed as an inclusive play scape – For example the RFT required proposal to consider Everyone Can Play guidelines and accessibility as a specification to the RFT. Open space in the last FY have upgraded Clarks Beach to accessible standards, Bangalow Parklands, Waterlily, Accessible table upgrades etc. Wrt accessibility, all play scape renewals are considered in the with CPTED, Everyone can Play guidelines together with AS1428.1 It is acknowledged that there is significantly more opportunity in Open space accessibility which is being considered within all Open Space capital and renewal programs – This is to be formalised within the Open Space Accessibility Program (a Operational deliverable in 19/20 FY).</p>	E2019/40329	No change.
16.	<p>OP 5.2.1.10 Develop information package to support understanding</p>	<p>Can consultation with the ACWG be included as a measure? Can the access related items be reported to ACWG?</p>	<p>Yes. Engagement with Key stakeholders, such as the ACWG will occur during development.</p>	E2019/40329	Amend the measures to include ongoing consultation with the Access Consultative Working Group.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	<p>and use of the Open Spaces framework and hierarchy consistent with the Open Space and Recreation Plan.</p> <p>OP 5.3.1.3 Implement inclusive and accessible Customer Service Strategy with Charter.</p> <p>OP 5.3.1.4 Implement customer service training program focused on quality and service excellence.</p>				
17.	OP 5.3.2.2 Provide customer enquiry statistics/business intelligence data to inform strategic decision-making.	<p>Can the measures for these activities also include consultation with ACWG?</p> <p>Can an overview of access and inclusion enquiries be reported to ACWG regularly? If possible, could it detail the appropriate responses taken to address the enquiries?</p>	It is proposed that managers will attend the ACWG on an annual basis to provide an update on activities and measures.	E2019/40329	Amend the measure to include ongoing consultation with the Access Consultative Working Group.
18.	OP 5.5.2.3 Ensure Council revenue billing and payments are available in an	<p>Can a large print version be offered for those that require it? If so, this information will need to be communicated appropriately.</p> <p>Could this be an option for all written</p>	There is certain information that must be included on rate notices, including payment options that must be printed in a particular manner.	E2019/40329	No change.

	IPR Link	Submission Comments	Response	Reference	Recommendation to Council?
	accessible format. OP 5.5.2.8 Implementation of sundry debtor invoices via email	documents provided by council? The website accessibility guidelines have been updated and should state – WCAG 2.1	We are encouraging more people to subscribe to receiving electronic rate notices to allow them to use assistive technology.		
19.	OP 5.5.3.5 Review tender documentation to give greater weighting to social enterprise companies/ service providers that support and encourage inclusive practices	Include in measure that the Information Communication Technology (ICT) standard is met. Ensure ICT accessibility is embedded into procurement processes.	Noted.	E2019/40329	No change.

Community Conversations

Council hosted 2 community conversation sessions on 15 April 2019, 12pm-2pm and 5pm-7pm. The community conversations outlined the context and how Council develops its Operational Plan and Budget and focused on the community objectives of the Community Strategic Plan to identify and discuss the community's main priorities and expectations for the next 12 months.

Goal of the sessions

Engage with the community to review and discuss Council's proposed Operational Plan activities to be delivered in 2019/20.

Objectives

- *Maximise community understanding of the challenges faced by Council in delivering a robust, transparent, and effective Operational Plan*
- *Enable community members to easily provide feedback on the proposed activities in the Operational Plan*
- *Maximise community input to the Operational Plan and Budget*

Feedback

The feedback received at the community conversations is structured according to the 5 Community Strategic Plan objectives.

WE HAVE
INFRASTRUCTURE,
TRANSPORT AND
SERVICES WHICH MEET
OUR EXPECTATIONS

Infrastructure

The participants identified a high level of dissatisfaction with the current road maintenance practices. Council discussed its current priorities and outlined the challenges it faces.

Theme	Consideration	Ideas
Public Toilets	The community want improved public toilet facilities across the Shire	Involve the community in competition for designs Charge to use public toilets
	Issues with the South Golden Beach shower not draining away	Move shower facility into the dunes
Service Standards	The community are not aware of the service standards they can expect from Council	Communicate service standards with explanation
Traffic	Congestion and high traffic levels into Byron Bay	Bypass from Industrial Estate to Suffolk Park
		Park and Ride suggestions including providing a large carpark outside of Byron Bay and a shuttle service into the town centre
	Issues with pedestrian activity on roads	One way streets in Byron Bay Road safety education programs
	Road safety	Reduce speed limits on roads; particularly on Main Arm Road Road widening
Regional Roads	These roads are a burden to Council and community because of their high maintenance costs	Ask State Government to maintain Brunswick Valley Way
Shared Paths and Cycleways	There is community desire for improved linkages within and between villages in Byron Shire	Requests for delivery of specific projects <ul style="list-style-type: none"> Shared path / cycleway along Balemo Drive, Ocean Shores Shared path / cycleway along Redgate Road, South Golden Beach Suffolk to Byron path
Footpaths	Footpaths in Bangalow are unsafe and unsuitable for people with disability	Request for more works to be undertaken in this area
Road Maintenance	Byron Shire roads are subject to high levels of degradation and potholes	Employment of another road work crew
		Focus on key points, such as: <ul style="list-style-type: none"> Mullumbimby industrial estate Riffle Range Road
Vegetation	Overgrown vegetation on road side	Increase vegetation removed to gain efficiencies and not have to do it as often
Drainage	Request for more drainage works in South Golden Beach	There was a request for more drainage works, however this will not be undertaken
Rail Corridor	Interest in the opportunities associated with the disused rail corridor	Rail services connecting towns and villages

WE CULTIVATE AND
CELEBRATE OUR
DIVERSE CULTURES,
LIFESTYLE AND SENSE
OF COMMUNITY

Community

There was a desire from some participants for Council to look to alternative service delivery opportunities in areas that are not necessarily Council's core responsibility. Council is interested in having further discussions in this area.

Theme	Consideration	Ideas
Public Art	Forward planning of public art works to provide a consistent approach to art in the Byron Shire	
Festival	Increased attendance at festivals has a significant impact on the community	
Community Facilities	Use of community facilities	Audit use of facilities including sportsfields and other public spaces to ensure they are being used regularly and warrant the level of maintenance expenditure
		Investigate opportunities for increasing revenue from Council facilities such as swimming pools and the Cavanbah Centre
Vulnerable Groups	Recognition that Council does not have resources for service delivery in many areas of the need for the community, what can Council do?	Advocate on behalf of the community for increased service provision for vulnerable members of the community

WE PROTECT
AND ENHANCE
OUR NATURAL
ENVIRONMENT

Environment

The

Theme	Consideration	Ideas
Waterways	Health of creeks and waterways	Unblock the opening for Marshalls Creek
		Erosion management along Brunswick River that has been caused through people creating more access paths to the creek
		Improved management of weeds and obstacles in Bangalow Creek
		Opening strategies for Belongil and Tallow Creeks
Waste	Community education around recycling is still not adequate and many people don't recycle as much as they can	Run a recycling campaign to let people know what and how to recycle
		Disposal of batteries
Pest Management		Management of the increasing mosquito issues in Byron and Suffolk Park
Threatened and Endangered Species	What is Council doing to help protect threatened and endangered species?	
Renewable Energy	Council should be investing in more renewable energy opportunities	Electric cars for all Council fleet
		Bioenergy from sewerage treatment plants
		More solar facilities

Growth

It was expressed that one of the biggest issues facing the community in relation to growth is the impact of tourism on community and our infrastructure.

Theme	Consideration	Ideas
Arts and Industrial Estate	The Enquiry by Design process has identified a number of projects that could enhance this space	Implement some of the 'quick win' projects identified through the EbD process
Growth Planning	Look for alternative mechanisms to ensure future growth planning and consideration	Voluntary Planning Agreements with developers to deliver community infrastructure requirements
Visitor economy	Pay parking is a revenue source that allows Council to gain revenue from tourism rather than locals	Implement pay parking in other towns and areas in the Shire
		Employ more rangers to monitor and enforce pay parking
Transport	More alternative transport options are needed, in Byron Bay and between villages	Public transport
		Rail services
Car parking	Car parking across the Shire is unsustainable	Pay parking
		Provide a large carpark in Mullumbimby
Village Plans	Update on progress of village plans	Request for the development of an Ocean Shores Village Plan
		Deliver some of the Bangalow Village Plan projects
Land Use Planning	Land degeneration occurring as lot sizes are too big to maintain but too small for primary production, in some areas	Reconsider land use planning to enable subdivision

WE HAVE
COMMUNITY LED
DECISION MAKING
WHICH IS OPEN
AND INCLUSIVE

Governance

The focus during the sessions was on how Council can obtain and leverage alternative revenue sources to provide better outcomes for the community. With a relatively small rate base, it is crucial that Council investigate other opportunities.

Theme	Consideration	Ideas
Revenue Sources	Council should look for alternative sources of revenue	Privatisation of Council facilities
		Increase borrowing where viable
		Seek more grant funding
		Local road toll
Communication	Improve community understanding of Council operations	Ask the community what they want money spent on
		Change the culture and attitude of the community to remind them that it is community money and to take more responsibility
Rates	Equity of rates	Garbage charges based on weight
Performance	Is Council providing the most efficient services that provide value for money to the community	Council should benchmark against other councils to determine performance
		Reduce financial waste
Lobbying	The community recognises that the Council requires additional support from other levels of Government	Lobby State and Federal Government on infrastructure costs
		Ask for increased percent of taxes
		Request more lead time on grant applications, as it is often difficult to meet the deadlines to apply and have sufficient information
Community Engagement	Engage with all members of the community	Panel for young people
Community led projects	The community could take ownership of and lead more projects themselves	Council could provide more information and assistance to community groups on how to apply for and manage grants

Responses to Questions

Community members were invited to submit questions to Council prior to the Community Conversation sessions. The questions received and Council's responses are provided below.

Question	Response
<p>Public Toilets The public toilets in our Shire are an embarrassment. Particularly the filthy and unhealthy block at Torakina, and the similarly dirty ones at the Brunswick Park. Everyone hates using the automatic ones at the Rails and the Main Beach, and they are totally inappropriate for the Byron Shire. Surely Council can upgrade all the toilets along the beaches with a nicely uniform design in a weatherboard cottage style that everyone can easily identify. Better value than \$50K (soon to be 100K) for a completely inappropriate sculpture. Simple things like this would mean a lot to the Shire residents and visitors alike, come on it can't be that hard.</p>	<ul style="list-style-type: none"> • We recognise challenges with our public toilets and we have just recently sought community feedback on these • Council is developing its Asset Management Plans for its buildings and recently undertook a survey (closed on 12 April) seeking community feedback on how our buildings perform. • Following the public comment period, staff will review the community feedback and prepare a report to Council on the outcomes of the consultation. The results of all the feedback will also be used to guide the relevant asset management plans. • It's also important to remember that Council doesn't own all of the toilets – so we need to negotiate with the State Government
<p>TOILET AMENITIES: Brunswick Heads. Dear Council, These need to be put at the top of your "to do" list. They are in an appalling state AS YOU KNOW. The toilet blocks need to be REPLACED urgently. They are an embarrassment to the residents and surely to Council. Also a health risk. Don't do any more statues or adornments in the Shire until you attend to this problem. Visitors and locals will be more impressed with clean modern facilities than statues etc. around the area.</p>	<ul style="list-style-type: none"> • We recognise challenges with our public toilets and we have just recently sought community feedback on these • Council is developing its Asset Management Plans for its buildings and recently undertook a survey (closed on 12 April) seeking community feedback on how our buildings perform. • Following the public comment period, staff will review the community feedback and prepare a report to Council on the outcomes of the consultation. The results of all the feedback will also be used to guide the relevant asset management plans. • It's also important to remember that Council doesn't own all of the toilets – so we need to negotiate with the State Government
<p>Roads Why can't our rates money be spent on PROPERLY repairing our roads in Ocean Shores? The "patching" is just useless - one substantial downfall of rain & the potholes re-appear. Our roads are a disgrace to Byron Shire Council. My street was repaired not 6 months ago & it is now back to just potholes again. We only have 10 houses in our street. Obviously the repair jobs are "shonky". Most streets in Ocean Shores need some TLC. Some of the potholes you could "bury your dog in"!</p>	<ul style="list-style-type: none"> • Upgrading our roads is a priority and we continue to invest Special Rate Variation funds and pay parking revenue into fixing our roads • Unfortunately after years of minimal investment, challenges with how roads were first built and impacts of 2 million plus visitors, we have a lot to catch up on • Filling pot holes is short term action to make the roads safe, but it is not enough by itself, so we are also investing heavily in re-sealing, heavy patching, and renewals

<p>When are you going to fix the dangerous POT HOLED roads all over the shire; it is a disgrace & an embarrassment to a premier holiday destination in Australia. Make it a priority. Why don't you use the extra rates you collect & the parking meter money to FIX THE ROADS??</p>	<ul style="list-style-type: none"> • Upgrading our roads is a priority and we continue to invest Special Rate Variation funds and pay parking revenue into fixing our roads • Unfortunately after years of minimal investment, challenges with how roads were first built and impacts of 2 million plus visitors, we have a lot to catch up on • Filling pot holes is short term action to make the roads safe, but it is not enough by itself, so we are also investing heavily in re-sealing, heavy patching, and renewals
<p>Why does Ocean Shores and New Brighton have worse roads than an Afghan airfield after a cluster bomb attack?</p>	<ul style="list-style-type: none"> • Upgrading our roads is a priority and we continue to invest Special Rate Variation funds and pay parking revenue into fixing our roads • Unfortunately after years of minimal investment, challenges with how roads were first built and impacts of 2 million plus visitors, we have a lot to catch up on • Filling pot holes is short term action to make the roads safe, but it is not enough by itself, so we are also investing heavily in re-sealing, heavy patching, and renewals
<p>I ask the question to why do we have to constantly cope with the neglect to road verges not slashed, except for maybe a once a year tractor slash, hence danger driving on our country roads in Byron Shire. Tweed Council slash, spray and actually scrape weeds/grass from sections of road verges (eg at Tweed Shire Council just north of Byron Shire Council boundary), so vision when driving is made safe. Another tractor slashing job is at desperation point - traffic on our country roads have increased so much, hence more dangerous situations - Why are these continually ignored? The tree growth (especially on the bridges (growing between the concrete) & the hill both sides) north of the main traffic bridge on Tweed Valley Way to Brunswick Heads is out of control! This damages the concrete so do we have major repairs 'down the track' because of deliberate ignoring and neglect of this? The massive growth of the shrub privet is just everywhere. This is contaminating our local honey production. I have bought local honey at numerous places and the smell/taste of privet is so strong; some - vile, others - milder but privet taste & smell is there. Our local honey production is 'under attack!' My parents were apiarists so I know honey. Back to our roads. The junction of Billinudgel, Pocket, a private driveway and Brunswick Street (from Billinudgel village) is a constant nagging problem. After almost 4 years, the vision was dealt with by the huge overgrowth of lantana, weeds, camphor tree & 'others', massively high setaria grass, vines cleared which made that junction so different - easy - safe. Then of course, the setaria has grown very high again so vision and safety is in jeopardy. Walking and bike riding over the bridge and roads is a health hazard of course. I informed by email this</p>	<ul style="list-style-type: none"> • Council's inspections officer David Whitehead is liaising directly with the resident about this

junction section was this was said to be whipper snipped recently 2 weeks ago but it was not. Also after rain, gravel is washed across the roads, with vehicles skidding in the loose gravel. A drain under the road is needed, Billinudgel Road tarred so gravel does not wash down - problem fixed - no more loose gravel all over the road & corner to Marshalls Creek bridge. Oh, tarring would stop the massive continual voluminous clouds of dust that envelope our properties and homes when no rain, causing health problems and having to keep all windows shut. The need to remove the wrong type of bridge safety fence is vital as the thick wire cables stop the tractor (when it does get there) or whipper snipping between the cables is labour intensive to cut so costing more! The original railings had no such problems. Sally Wattles, vines, lantana, fallen trees/vines all block vision when driving on Billinudgel Road to Billinudgel so to drive onto the bridge is another obstacle. This is ignored also but a practical examination (but ignored and accepted to be ok) and acceptance that this is a problem needs to be acknowledged and attended to - as this was in the works years ago - it was put in as a flood request (flood before cyclone/flood Debbie) and I said at the time; This is not flood damage but Council neglect but was informed it was noted to be attended to as per what I have explained above. Result? Nothing, as far as that request but Council were trying to have funding via flood damage apparently.

I apologise that I will not be able to be at the Community Conversation. I would like to ask: 1) how much Council is spending on urban pothole filling each year, 2) whether it is true that potholes are generally only filled in each town for two days each 7 weeks, and 3) why it is not possible to double the frequency of pothole filling given that the roads are still full of potholes.

I noticed from your 1 May 2019 letter that the construction of a new shared path for Balemo Drive, Ocean Shores, will commence on middle May for the proposed stage 1. I recall that the sum of 750K was allocated for this path. In which Budget and for what year was this allocation made? and was the sum of 750K for Stage one only? Your letter says that for stage 2 you are hoping to attract additional grant funding in the future. When in the future? How much more? Otherwise Stage one will remain a 'white elephant'. Think again, please. You could only convince the constituency to grant an increase of rates for a DETERIORATE level, which indicates not having enough funding

- We fill potholes on a nearly daily basis (our jet patcher operates 10days/fortnight and our contractor operates 3days/fortnight)
- Filling pot holes is short term action to make the roads safe, but it is not enough by itself, so we are also investing heavily in re-sealing, heavy patching, and renewals
- Upgrading our roads is a priority and we continue to invest Special Rate Variation funds and pay parking revenue into fixing our roads
- Unfortunately after years of minimal investment, challenges with how roads were first built and impacts of 2 million plus visitors, we have a lot to catch up on

\$607,600 is the approved budget for this cycleway project for 18/19 Funded 50% RMS, 50% Council. We are building stage 1a at the southern end and Stage 1b at the northern end. Details are on our website and can be found at the following link. <https://www.byron.nsw.gov.au/Services/Copy-of-Footpaths-and-cycleways-1/Balemo-Drive-Ocean-Shores-new-shared-path> Construction is underway and expected to be completed before end of FY, 30 June 2019.

for the basic stuff, unless your money management is weak and therefore unable to obtain the robust outcome necessary.

Financial Management / Budget

Environmental Levy

- 1) Please advise on the amount of income the Rates Environmental Levy is providing yearly for this and for further future years under your Adopted annual Rate increases.
- 2) Please provide this years expenditure, and identify the projects, that you have spent our Environmental levy payments on.
- 3) And will you confirm that in your community sessions that you will be telling the public that there can be no change in the existing percentages of CIs overall Budget spent on individual areas, due to the Adopted percentages being already allocated?

We have applied for a grant for 19/20 to completed Stage 2 in the middle but have not received any advise from RMS of our application.

Question 1

- The Environmental Levy formed part of the special rate variation application approval for the 2008/09 financial year up to 2012/13 financial year. 2.00% of the 9.43% special rate variation increase was applied to the Environmental Levy.
- Council is no longer required to maintain the Environmental Levy since the end of the 2012/2013 financial year but has continued to do so by specifying a specific portion of its general rate income to this purpose.
- The 2018/2019 Budget provides an allocation of \$372,700 and the current draft 2019/2020 Budget provides \$382,800 but this is yet to be approved by Council. Assuming Council will maintain the Environmental Levy into future years, the amount of funding applicable would be the previous year’s amount indexed by the applicable rate peg limit set.

Question 2

The total expenditure of the Environmental Levy for 2018/2019 is \$451,400 using funds held in reserve and the allocation of \$372,700 for 2018/2019. The breakdown of the expenditure is outlined in the following table:

Purpose	Amount \$
Bush Regeneration	205,500
Staff Costs – Admin Officer, Coastal Officer, Sustainability Officer	136,100
Coastal Management Plan (Council Share)	16,900
Biodiversity Conservation Strategy	35,500
Wild Dog, Fox and Feral Control Program	20,000
Emissions Reduction Strategy	33,200
Integrated Weed Management Strategy	4,200
Total Environmental Levy Expenditure 2018/2019	451,400

Question 3

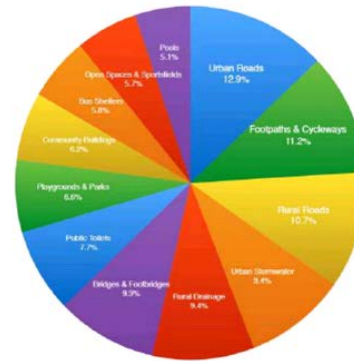
The final adoption of any budget is subject to a decision of Council to determine budget allocations to individual areas. Council has not adopted allocated percentages already for budget areas. If the question is referring to the work undertaken in 2018 by the Community Solutions Panel, the percentages were priority rankings and not percentages to determine budget allocations – and for Infrastructure not for the entire Council budget.

<p>How is the council's money invested and if not why not with the local credit union.</p>	<ul style="list-style-type: none"> • Council has a total of \$13million out of a total of \$75.3million with credit unions. This also includes \$4million invested with a local credit union (Summerland Credit Union) that has a branch in Byron Shire. • It is important that Council maintains a diversified investment portfolio to minimise financial risk or potential loss of funds which is why Council would never invest all its funds with one financial institution. Financial institutions also have credit ratings that indicate their credit worthiness and suggest their financial strength. Council has set benchmarks in its investment policy that determine how much of the investment portfolio can be invested with financial institutions within a band of credit ratings. • A report is provided to Council every month published in the publicly available Ordinary Council Meeting agenda that lists every investment Council has and with which financial institution or approved organisation it is held with. The latest investment report to Council can be found at report 13.8 on page 68 of the Ordinary Council Meeting to be held on 23 May 2019 • Council is bound by Section 625 of the Local Government Act 1993 that it is able to invest funds only in accordance with the Ministerial Investment Order issued by the NSW Minister for Local Government.
<p>Please give a update on the final cost, councils contribution for the round about sculpture.</p>	<ul style="list-style-type: none"> • The total cost for the Bayshore Drive Roundabout public art is \$92,000.
<p>What plan is there to fix the basic infrastructure of Byron Shire and does this plan take precedent over unnecessary spending on things like rail, art sculptures, festivals etc. I am a resident of Suffolk Park and rate payer on multiple properties. However, I am now considering vacating to a neighbouring Shire and moving my capital elsewhere. I am deeply unsatisfied with what I am receiving for my rates. The roads are in an appalling state. Suffolk Park does not have basic footpaths. The beach entrances have poor facilities. Gaggin Park is an embarrassment and I would not be comfortable for my children playing there. They must cross busy Broken Head Road to have access to suitable facilities. There is very little for the local children to do in beach side Suffolk. The bus stop opposite the Suffolk Bakery was relocated. In doing so a bus shelter was removed and never replaced. I have seen groups of people, many children, sweltering in the hot sun waiting for a bus. Indeed there isn't even a bench to sit on anymore. (I have photos if you'd like to see them). I travel frequently to Melbourne and Sydney. Byron's reputation is becoming tarnished and often tongue in cheek referred to as "well loved". Private assets and the natural features are what are still pulling</p>	<ul style="list-style-type: none"> • Council has introduced a special rate variation which will see \$11.7million generated over 4 years to invest in our infrastructure • This includes roads, bridges, footpaths, drainage and open space • Pay parking revenue is also being invested into our infrastructure • We undertook a community solutions panel (citizens jury) to determine our infrastructure priorities and the outcome from this process drives our infrastructure program with safety being the number one priority.

<p>people to Byron despite the almost 3rd world state of it's infrastructure, but for how long? The roads and lack of public facilities like decent play grounds, toilets and other public attractions (particularly for families) risk Byron becoming a poor choice for locals vs neighbouring Shires and visiting families. Before anything else, I feel the Shire should direct all efforts and resources to focus on its fundamental obligation, being to get the basics right for rate payers. Leave the entrepreneurial endeavours to private entities until such time as the basics a brought up to and maintained to an acceptable standard. Public art is great but roads, footpaths, decent play grounds, etc are a must and should take priority.</p>	
<p>I note millions of dollars being spent in Byron Bay for the Bypass and Railway Park. This begs the question: How many ratepayers live in the north of the Shire and what proportion of ratepayer's money is being spent there? Take a look at Ocean Shores shopping centre, for example, it is little more than a carpark, certainly nothing that could be considered a meeting place or somewhere residents can go to enjoy the amenities of Ocean Shores. Yes, Railway Park has all these aspects, yet Ocean Shores remains a suburb with no heart and soul. Why not direct the \$2.1 million dollars earmarked for Railway park into a transformation of Ocean Shores?</p>	<ul style="list-style-type: none"> • Council is committed to investing across the Shire and this is one of key values in our community solutions panel report • Our pay parking revenue (as an example) is split into Byron Bay specific projects, plus an allocation across the Shire
<p>TO ADD MONEY TO YOUR BUDGET,WHY CAN'T PROPERTIES THAT ARE RENTED OR AIRBNBS BE RATED AS COMMERCIAL PROPERTIES ARE ?????</p>	<ul style="list-style-type: none"> • Property category is based on dominant use – and often they are used as residential properties • We recognise that short-term holiday let is a challenge in our Shire
<p>Instead of putting us rate payers rates up and up and up each year, just put a \$5 toll to all who drive in Ewingsdale Road (locals excepted), or, all those in Byron renting out their 'granny flat' on AirB&B making \$100k a year actually paying their fair share of holiday letting council rates</p>	<ul style="list-style-type: none"> • Property category is based on dominant use – and often they are used as residential properties • We recognise that short-term holiday let is a challenge in our Shire
<p>Is council more fixated on Byron Bay than the rest of the towns in the shire?</p>	<ul style="list-style-type: none"> • Council is committed to investing across the Shire and this is one of key values in our community solutions panel report • Our pay parking revenue (as an example) is split into Byron Bay specific projects, plus an allocation across the shire
<p>Might there ever be any financial support, i.e. BUDGET to support the ARTS in Byron Shire? I recall forcing a mayor to get an Arts report written some 10+ years ago.....but BSC has never seemed to understand what a vital sector of our community this is, and support it in any significant way. Bizarre that the Gold Coast has such an arts-centric budget and we don't.</p>	<ul style="list-style-type: none"> • Arts and culture is one of our priorities and fits within our theme on "cultivate and celebrate our diverse lifestyle, cultures and sense of community" • Council is proposing to develop an Arts and Culture strategy next financial year
<p>I think 50% of the budget should be spent on fixing potholes and deteriorated roads</p>	<ul style="list-style-type: none"> • Council budget allocation is complex and we do a lot more than just 'rates, roads and rubbish' • We recognise that roads are a priority
<p>Community Solutions Panel Council held a New Democracy Foundation workshop with selective random</p>	<p>The Infrastructure Community Solutions Panel recommended a ranking of infrastructure categories and their priority (the pie chart is a misleading visual</p>

applicants from the community, to decide on the percentages of the Rates budget to be allocated to the various Council budgets.
 The percentages were Adopted by Council, and Council subsequently produced a hard copy pie chart of the percentages to be allocated.
 I have previously requested Council provide an update of whether CI's budgets spend is complying with the Adopted percentages allocated, to see if Council has actually acquitted the Adopted percentages. At a recent Ord Meeting Council included a budget update.
 1) Please provide a percentage breakdown of Council's various individual budgets to date, with a copy of the Adopted pie chart, so that the public can see whether Council is complying with the various Adopted funding percentages.

representation)
 It did not recommend that Council allocate percentages to various budgets. The pie chart they provided ranked the categories of infrastructure by priority.



The "pie chart" included in the panel report outlines the panel's list of priorities, rather than funding breakdown. A better way to illustrate this is as a ranking and is illustrated below:

1. Urban roads
2. Footpaths and cycleways
3. Rural roads
4. Urban stormwater
5. Rural drainage
6. Bridges and footpaths
7. Public toilets
8. Playgrounds and parks
9. Community buildings
10. Bus shelters
11. Open spaces and sportsfields
12. Pools

Figure 2: Infrastructure Priorities

Development

Why has council allowed the local citizens to be pushed out of the rental market due to increasing prices caused by short term holiday rentals?

- Addressing short-term holiday let is a priority and we have been working with the State Government on special zone for Byron Shire given our unique situation

Why does my neighbour have 3 people living in a converted shed often drunk and naked?

- Council invites you to provide more information so our compliance team can investigate.

Why is the council so anti-development and driven by the minority protestor population, most of whom aren't even rate payers. Doesn't council understand that we need affordable housing for locals to support local business and infrastructure and this involves developments like Byron West?

- Addressing short-term holiday let is a priority and we have been working with the State Government on special zone for Byron Shire given our unique situation

Is a Development Application needed for at home car charging stations?

- No, provided it is for personal use only, for the owners car.

Footpaths

Why are there no decent footpaths in the Arts and Industrial estate? I see women pushing prams to childcare on the road everyday and someone will get killed due to lack of available safe walkways, especially when wet?

- A precinct plan for the arts and industrial estate is being worked on and we have just held sessions with estate businesses.
- Footpaths are being looked in to

Hi there, I know that Council have many competing issues to warrant the spending of funds but considering that Byron Industrial Estate has become the biggest work/business precinct in our shire, why are we still waiting for adequate footpaths and ample parking facilities? Everyday I see people walking on the street, even mothers with prams, navigating narrow streets with trucks and cars zooming past. This is an accident waiting to happen! Council have had the benefit of much increased rates on commercial

- A precinct plan for the arts and industrial estate is being worked on and we have just held sessions with estate businesses.

<p>properties for a few years now with seemingly no investment going back into the commercial zones. Please, Byron Industrial Estate desperately needs footpaths and carparks!</p>	
<p>Environment Immediate and long term priority is STOP KILLING OLD GROWTH TREES. This needs immediate attention. Australia is the flattest, driest continent on this beautiful planet. Here in northern n.s.w. we are custodians of the most verdant area. Most of Australia is already desert. The amount of recent destruction of old growth grand trees is shocking.it is irreparable ! Let's co-ordinate action now for preservation.</p>	<ul style="list-style-type: none"> • Protecting our natural environment is one of our priorities. • If you have specific details we can investigate
<p>I would like to know if a tree preservation order is still in place, and how you plan on enforcing this important control measure, to keep the investment cowboys from coming in and destroying the few intact habitat areas and old growth trees we still have left. There should be no more land clearing, and developers should not be allowed to completely flatten an area in order to build (as at Tallow Wood), or for cattle. That is an ancient destructive, unnecessary practice, and must end.</p>	<p>The Tree Preservation Order is in place BUT must be considered in concert with state legislation that also applies and can override local controls for vegetation management / clearing. These controls are determined by vegetation type, location and or zone.</p> <p>To further complicate this, enforcement action against 'vegetation removal / clearing incidents' that are alleged to have occurred without the appropriate exemption and or approval can cross over to multiple state agencies, with council not being the responsible appropriate regulatory authority. Each incident must be looked at on it individual circumstances before a decision can be made on enforcement.</p>
<p>Ideas Can we make Byron and car free town? Like the many countries in Europe. Perhaps have a park and ride out of town and or extend the train to run up and back. All tourist or visitors would need to drop the car and catch a bus/ taxi/ train in town. This would help solve the congestion problems in Byron more then he bypass.</p>	<p>Council has trialled park and ride over peak season for a number of years - usage was not high enough to cover costs. Council is working on a range of interventions that can be put in place once the bypass is constructed that will prioritise people over cars in the town centre and act as a disincentive to drive a car in to town. Until there is a bypass and viable alternative transport arrangements (eg public transport), a car free town centre is not likely. Instead Council is focussing on reducing cars in the town centre.</p>

Final Adoption of Operational Plan and Budget

Local Government Act 1993 s405(5) In deciding on the final operational plan to be adopted, a council must consider any submissions that have been made concerning the draft plan.

The Operational Plan and Budget are provided to Council for adoption at the 27 June 2019 Ordinary Meeting of Council. The final document includes amendments following extensive community engagement and consultation as outlined in this document.