LOCAL TRAFFIC COMMITTEE



Byron Bay, NSW Sunday 24 October 2021



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The Event:	Byron Bay Lighthouse Run		
Event Manager &	NX Sports Community Foundation Limited ABN: 99 145 432 006		
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Owner: Document User:	Strategic Advisory Group, Sub-Committees and other approved Key Stakeholders.		
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Quality System:	Using our intellectual property and methodology we produce management plans which are part of the		
	internal quality system, and include documents for Strategy, Sales and Marketing, Community and Transit, Operations, and Post Event Research.		
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Executive Summary

Dear members,

NXsports Community Foundation is pleased to make application to the Local Traffic Committee for approval to conduct the not-for-profit Byron Bay Lighthouse Run on Sunday 24 October 2021.

The Byron Bay Lighthouse Run features participation for the following categories: 10km Fun Run, 6km Walk, and 1km Kids Dash.

Consultation with the community and local businesses is essential in the planning of the Byron Bay Lighthouse Run; together we will work to deliver a valuable economic and socially responsible project with perennial returns for stakeholders and a strong result for the our not-for-profit causes.

We have formalised a Stakeholder Design 5-stage process into the NXsports Quality System that incorporates the pre-event engagement phase and the post-event feedback phase in order to better capture the impact on individual residents and businesses in community. The Stakeholder Design will incorporate the feedback from the community into the early stages of planning in order to mitigate problems on the day.

Summary of Road Closures

ROAD/SITE	BETWEEN	TYPE	START	END
Clarkes Beach Carpark		Full Closure	24/10/2021 04:00	24/10/2021 09:00
Lawson Street	Massinger Street to Lighthouse Road	Full Closure	24/10/2021 04:00	24/10/2021 10:00
Massinger Street	Lawson Street to Holiday Park	Full Closure	24/10/2021 04:00	24/10/2021 09:00
Tallow Beach Road	Lighthouse Road to Tallow Beach Car Park	Full Closure	24/10/2021 04:00	24/10/2021 10:00
Lighthouse Road	Lawson Street to Lighthouse	Full Closure	24/10/2021 04:00	24/10/2021 10:00
Brooke Drive	Lighthouse Road to the Pass	Full Closure	24/10/2021 04:00	24/10/2021 10:00
Mildenhall Road		Impacted	24/10/2021 04:00	24/10/2021 10:00
Palm Valley Drive		Impacted	24/10/2021 04:00	24/10/2021 10:00
Marine Parade		Impacted	24/10/2021 04:00	24/10/2021 10:00
Brownell Drive		Impacted	24/10/2021 04:00	24/10/2021 10:00
Julian Place		Impacted	24/10/2021 04:00	24/10/2021 10:00
Pandanus Lane		Impacted	24/10/2021 04:00	24/10/2021 10:00

The Byron Bay Lighthouse Run is expected to attract approximately 750 participants.

We have also included in our submission the full Event Management Plan; this is a live and working document that is progressively updated.

NXsports Community Foundation looks forward to continuing the journey with the Byron Bay, NSW community.

Thank you.

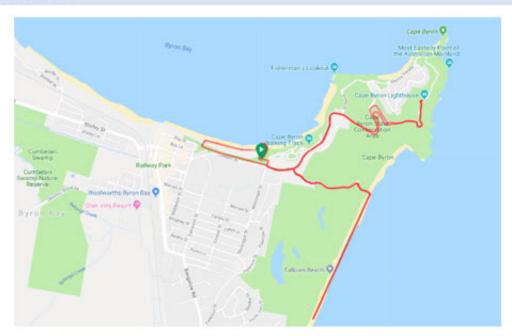
Yours sincerely,

Kevin Pready, Event Manager

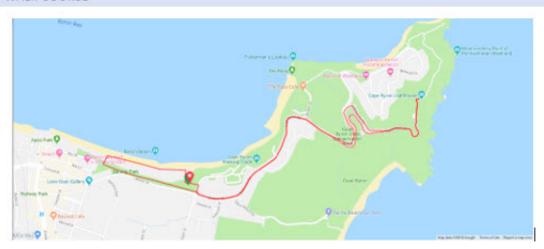
Event Sites

3.1 Course Overview

10KM RUN COURSE



6KM WALK COURSE



KIDS DASH



3.1.1 Course Specification

This event is sanctioned through the National Sporting Organisation and course specifications are implemented as advised.

3.1.2 Course Design

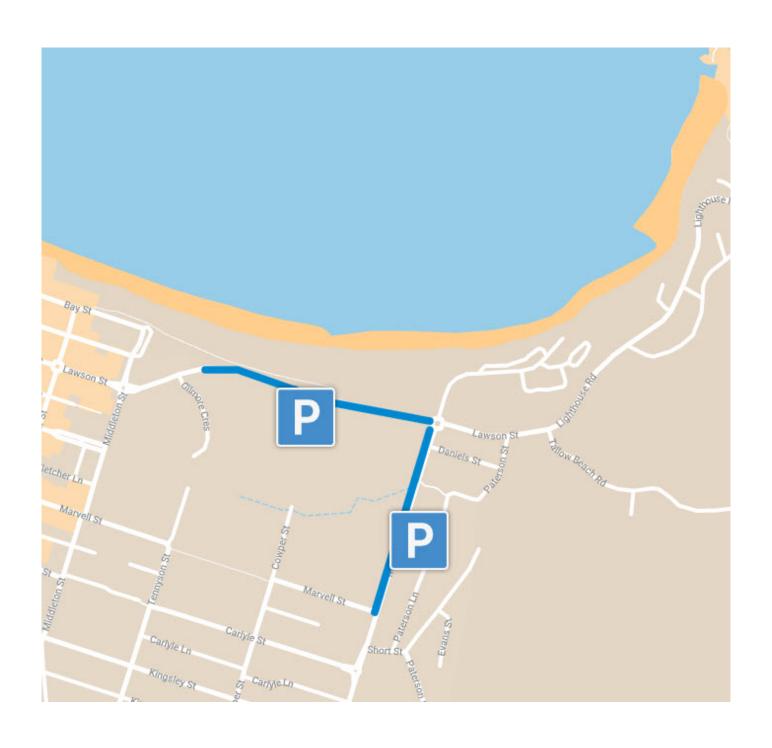
The Byron Bay Lighthouse Run course was designed with National Sporting Organisation best practice and aligns with their policies. The challenge of the course is commensurate to the event type, the age restrictions for participation, and the overall distance. The course will be overlayed with adequate securitisation to ensure a safe sporting experience and will use best endeavors to minimise disruption to general motorists.

3.2 Event Sites Overview

The Byron Bay Lighthouse Run uses a number of sites to conduct the event, namely:

SITE	ADDRESS	START	END
Start / Finish - Clarkes Beach Car Park	Crn of Lawson and Massinger Street, Byron Bay, NSW, 2481	24/10/2021	24/10/2021
Water Station 1 - Lighthouse	Cape Byron Lighthouse, Byron Bay NSW 2481	24/10/2021	24/10/2021
Water Station 2 - Tallow Beach Carpark	Tallow Beach, Byron Bay NSW 2481	24/10/2021	24/10/2021

3.3 Parking



Community Engagement In Brief

4.1 Summary

Sanctions	Events and Races sanctioned through the National Sporting Organisation	
Permits	Permits and approvals for road closures are required from:	
	Local Police	
	Local Council	
	Local Traffic Committee	
Special Event Signage	Special Event signage will be installed in affected suburbs a minimum of two weeks in advance of	
.	the event.	
	Variable Messaging System (VMS) electronic boards will be deployed four days in advance if	
	required.	
	Signage on streets closed for the race installed a minimum of 10 days prior.	
Residents Notification	NXsports to provide:	
	Regular news releases to local papers	
	Special Event Notices go into the Local Newspaper 1-2 weeks from the event	
	Doorknock to all affected businesses minimum two weeks prior to the event	
	Letterbox drop to residents and businesses affected two weeks prior to event	
	Residents will have access to the motorbike escort service for urgent entry/exit on routes.	
	All resident notification includes event hotline, event contact mobile number and event	
	website	
Business Consultation	Consultation will be made with shop owners and accommodation houses in the precinct.	
	NXsports will ask for design input from community and businesses through the local	
	newspapers advertisements and a personalised email three months prior to the event.	
	NXsports will complete three waves of communications with shops/businesses via email.	
	A door to door personalised approach will be made to businesses on affected roads	
	before the event.	
	Local clubs and groups will be notified of the event in writing and followed up.	
Road Signage	Road detour signage and appropriate traffic signage will be used in advance of key	
	changed road conditions & activity areas as per Traffic Guidance Scheme (TGS).	
	A major effort will be undertaken to improve detour signage for persons arriving to the	
	area during road closures	
	An extensive campaign to participants will be undertaken to communicate detours, access	
	roads before the weekend to minimise confusion	
	Special Event Signage will be placed on all connected roads into the event.	
Bus Access	The buses normally accessing the course will need to be diverted if required as per Police	
	recommendations; and a communication to residents affected needs to be jointly undertaken with	
	Bus Company/Council/NXsports.	
Taxis	Taxi companies will be contacted and regularly followed up.	
Road Marshals & Officials	There will be volunteers assisting along all key course positions.	
	All volunteers will be in the NXsports hi-vis vest where necessary.	
	Officials will be supplied by the Peak Sporting Body; final quantity to be determined by event	
	capacity plan as necessary	
Traffic Control	Located as per the Traffic Guidance Scheme (TGS).	
Escort	Race experienced motorbike escorts with radio and high visibility vest will provide immediate	
	interaction/control during races at the discretion of the Chief Official.	
Police	There will be police officers on site to manage traffic flows and local movement. Police will be on	
	the repeater-based radio network to link all aspects of the events operations.	

4.2 Community Communication

The below table outlines the communications timeline for the Byron Bay Lighthouse Run, identifying how and when event details will be communicated to the community.

Date	Communication Subject	Platform	Target Audience

(4 months from event date)	Initial contact with event details	Email	Key Stakeholders, Elected Persons, High Risk Community
(3 months + 2 weeks from event date)	Follow up contact with event details	Phone Call	Key Stakeholders, Elected Persons, High Risk Community
(2 months from event date)	NXsports Road Closure web page goes live	Website	Local Community
(2 months from event date)	Initial contact with event details	Personal Canvassing	Impacted Community
(4 weeks from event date)	Event Update	Personal Canvassing	Impacted Community
(4 weeks from event date)	Event Update	Phone Call	Key Stakeholders, Elected Persons, High Risk Community
(4 weeks from event date)	Road closure advisement	Newspaper ad	Local Residents/Businesses
(4 weeks from event date)	Road closure advisement	Online ad	Local Residents/Businesses
(4 weeks from event date)	Event Update	Email	All members of community list
(2 weeks from event date)	Road closure advisement	Newspaper ad	Local Residents/Businesses
(2 weeks from event date)	Road closure advisement	Online ad	Local Residents/Businesses
(2 weeks from event date)	Road closure advisement	Letter Box Drop	Local Residents/Businesses
(2 weeks from event date)	Road closure advisement	Special Event Signage	Local Residents/Businesses
(2 weeks from event date)	Road closure advisement	Newspaper ad	Local Residents/Businesses
(2 weeks from event date)	Event Update	Email	All members of community list
(1 week from event date)	Event Update	Phone Call	High Risk Community
(1 week from event date)	Event Update	Email	All members of community list

4.2.1 Letter Box Drop

To provide information directly to the local residents and businesses that will be impacted by the Byron Bay Lighthouse Run, a letter box drop will be completed to advise the community or the event date and road closure times.

4.2.2 Flyer

To be inserted here on approval

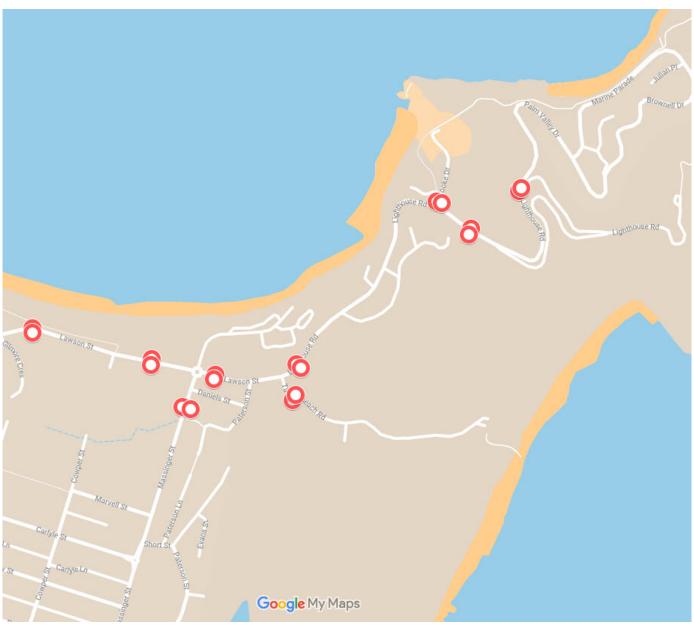
4.2.3 Special Event Signage

Special event signage will be erected on all streets and public spaces that will be impacted by the Byron Bay Lighthouse Run. Special event signage can also be placed on digital message boards and variable message signs (VMS) in key areas in the community to advise of the upcoming event and road closures.

4.2.4 Corflute Signage

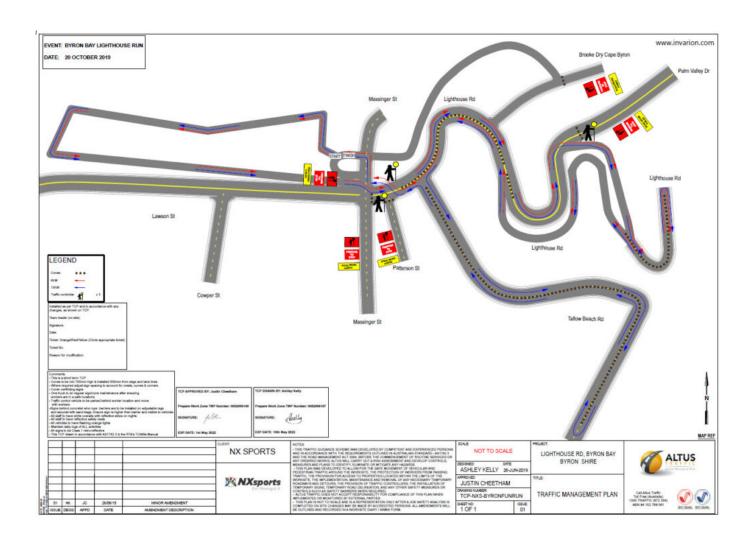
The below example of corflute signage, with specific details for this event, will be erected a minimum of 10 days prior to the event as per the below map.





Traffic Control Plans

The below is the 2019 traffic control plan when the event was last delivered. There are no changes for 2021, and the 2021 plan will be supplied to include any feedback from the Local Traffic Committee.



NXsports Quality System

NXsports follows a procedural planning model to ensure the Byron Bay Lighthouse Run and all its activities are planned, delivered, and reported within a consistent and structured manner to ensure a high standard end result.



The driving force of the Quality System is a corporate culture centred on obtaining and implementing feedback, and an environment of constant improvement and innovation. All management plans are designed as works in progress in order to reflect the nature of ongoing consultation, analysis, and performance review.

Methodology

Consult:	 Identify key stakeholders and appoint the Strategic Advisory Group 	
	 Review and confirm the outcomes and critical impact factors for the event 	
	Perform the event SWOT analysis	
Strategy:	Create the event budget and set targets	
	Create the specific management plans, beginning with the Strategy Map	
	Set the overarching scorecards	
	Ensure the resources and structure required to deliver the event are clearly in place	
	Review the consultation progress to ensure the management plans are current	
Design:	Define the parameters of the project	
	Set the milestones and reporting structure	
	Recruit the best people for the job and appoint Committees	
Process:	Implement the processes set out in the requisite management plans	
	Perform ongoing feedback loops and integrate results into the management plans	
	Evaluate the ROI of marketing, consultation and operations tactics and adjust as required	
Result:	 Seek post-event feedback from customers, stakeholders, and Strategic Advisory Group 	
	Review and judge scorecard results for each management plan	
	Evaluate the ROI of marketing and delivery tactics	
	Review overall event results with the Strategic Advisory Group and set the '4x4'	
	improvement targets	

Strategic Planning Model

Using our intellectual property and methodology we produce management plans which are part of the NX Quality System and based on the direction provided by the Strategy Map. We have developed management plans for Sales and Marketing, Community and Transit, Risk and Medical, and Operations.

These consistent management plans are structured for each event and updated consistently in concert with regular feedback loops.

Following the event, an executive summary of the scorecards, statistics and feedback is presented as the Post Event Research.

Management Plans



Real Time Management Planning

PLAN	PURPOSE	MILESTONES
Strategy Map:	The Strategy Map draws together high-level strategy such as Purpose, Vision, Mission, and Values.	 12-month objectives 3-year goals Appointment of the Strategic Advisory Group Appointment of the Local Management Committee Appointment of the Athlete Advisory Panel
Sales & Marketing:	The Sales & Marketing Management Plan is used to set clear communications and campaigns. It is a progressive work in progress and documents both completed and upcoming work.	Brand Guidelines Key Images and Kit of Parts Key Messaging Sales and visitation targets Sponsorship Management Ambassadors Management Major Campaigns and Communications Content plan
Event Management:	The Event Management Plan is used to manage the intricacies of the event's design and its impacted on stakeholders and the community. This report also details the plans for risk mitigation and medical management.	 Chain of Command Course Design Permits and approvals Risk Classification and Management Medical Management Community Engagement Traffic Management Plan Contingency Plans Suppliers Management
Operations:	The Operations Management Plan is used to specify event day activities and logistics. It is organised by key delivery components.	Key event timings Permits Site build detail Pack lists Rosters Run Sheet
Post Event:	The Post Event Research provides an executive summary of the event planning process and the event delivery.	 Summary of Key Research Data Summary of Feedback Summary of Marketing Activities Summary of Community Benefit Sponsorship ROI Legacy Data 4x4 and Recommendations