

Submissions Report

Results of Community
Engagement and Submissions
to the Operational Plan and
Budget
2021/22

Background

Leading the Council's planning hierarchy, the Community Strategic Plan identifies the community's main priorities and expectations for the future and ways to achieve these goals.

Our Byron Our Future, Council's Community Strategic Plan 2018-2028 was developed through extensive community consultation in early 2018. This process allowed for a process of robust engagement with the community about their desires and expectations for the future of the Byron Shire community.

The Community Strategic Plan outlines the 'vision' of the community over the next 10 years centred on the five community objectives:



The Operational Plan details the individual actions Council will undertake during the next financial year to achieve the strategies of the Delivery Program. Strategies in the Delivery Program and the actions outlined in the Operational Plan will be guided by consultation with community representatives, stakeholders and the wider community.

Broad and effective community consultation is required to engage the community in decisions made by Council.

All information, updates, and documents relating to the Operational Plan and Budget were provided on Council's online engagement portal, www.yoursaybyronshire.com.au/our-plan-21-22

This platform also provided opportunities for the community to provide questions and feedback throughout the process.

Our Plan and Budget 2021/22



Our Plan includes the Operational Plan and associated budget, revenue policy, and fees and charges. Our Plan outlines the activities that Council will undertake in 2021/22 to deliver on our commitments of the 4-year Delivery Program.

The documents are on public exhibition from 14 May to 11 June 2021.

Make a submission using the online form below.

Or come along to the Community Conversation 17 May 2021, 4 to 6pm at the Council Chamber, 70 Station Street, Mullumbimby.

[MAKE A SUBMISSION](#)

Make a submission

Life Cycle

Public Exhibition 14 May to 11 June

The 2021/22 Operational Plan and Budget is on public exhibition inviting submissions from members of the public.

Under Review

Submissions are closed for evaluation and review.

Adoption of Final Plans 24 June

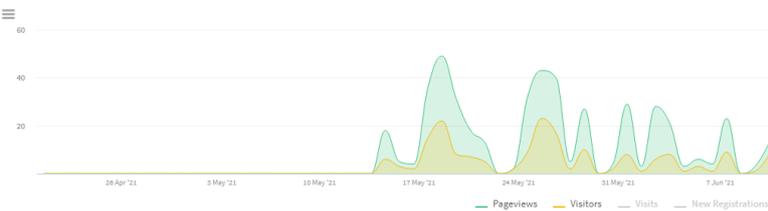
Council will consider submissions and adopt the final 2021/22 Operational Plan and Budget at the 24 June Ordinary Meeting of Council.

YourSay Engagement Summary

Visitors Summary

Your Say Byron Shire from 03 Oct'21 to 10 Jun'21

[DAILY](#) [MONTHLY](#)



Highlights

TOTAL VISITS	MAX VISITORS PER DAY	NEW REGISTRATIONS
196	23	0
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
2	79	147

64

Downloads

Draft Operational Plan 2021/22

35

Downloads

Detailed Draft 2021/22 Budget Estimates

20

Downloads

Draft Revenue Policy including Fees and Charges 2021/22

Submissions

Local Government Act 1993 s405(3) A council must prepare a draft operational plan and give public notice of the draft indicating that submissions may be made to the council at any time during the period (not less than 28 days) that the draft is to be on public exhibition. The council must publicly exhibit the draft operational plan in accordance with the notice.

The draft Operational Plan, budget, and associated documents were placed on public exhibition and Council invited the community look through it, consider the proposed activities, and provide further feedback. The draft documents were on public exhibition between 14 May to 11 June 2021.

Submissions were accepted through www.yoursaybyron.com.au and through direct engagement with individuals and groups.

Council received a total of 11 submissions. A summary of the submissions outlines the corresponding link to Council's Integrated Planning and Reporting documents, the details of the submission, Council's response, and any proposed amendments to the draft Operational Plan and budget.

Submissions for Consideration in Operational Plan

Feedback from Federal Masterplan Group (E2021/78408)

IPR Link	Submission Comments	Response	Recommendation to Council?
<p>4.1.1.6 Support the Federal Community Village Masterplan Steering Group to undertake community-led masterplanning for Federal</p>	<p>Federal Village Masterplan Steering Group, working closely with Byron Shire Council, is leading the Federal Village Masterplan process. Council's support for this process was resolved on 10th December 2020 at the Council (Planning) Meeting (refer Resolution 20-689).</p> <p>The exhibited draft Operational Plan 2021-22 confirms Council's support for continuing with and finalising The Federal Village Masterplan on page 66 at 4.1.1.6: Support the Federal Community Village Masterplan Steering Group to undertake community led Masterplanning for Federal.</p> <p>The Federal Village Masterplan Steering Group supports the inclusion of Item 4.1.1.6 in the Operational Plan 2021-22.</p>	<p>Noted</p>	<p>No change required.</p>
<p>Request for Additional Item Federal Village Main Street Movement and Place Detailed Design</p>	<p>Resolution 20-689 from 10 December also included point 7: <i>That Council acknowledges that a detailed design of the Federal Village main street is a priority construction grant ready' project, and that a forward budget bid be considered for the 2021/22 operational plan process.</i></p> <p>The project scope for this work is included at Appendix A which notes a required budget of approximately \$65,000 - \$75,000 (TBC). The Masterplan Steering Group considers it imperative that the funds necessary to progress this resolution be allocated as a matter of urgency to address current movement and access safety issues in Federal.</p>	<p>Noted. Staff have provided a more detailed cost estimate for this design work – totalling \$73,500. This design work would get the project to a 'shovel ready' grant status. Funding options for this project are being considered.</p>	<p>Should a funding source be identified this activity will be included in the OP through the quarterly amendment process.</p>

Summary of Feedback from Bangalow Group (E2021/80081)

IPR Link	Submission Comments	Response	Recommendation to Council?
1.1.3.19 Deliver Rifle Range Road Intersection upgrade	We note and support the projects specific to Bangalow identified in the 2021/22 Operational Plan	Feedback noted.	No change to Operational Plan required.
1.3.1.1 Seek and apply for grants that deliver prioritised Pedestrian and Access Mobility Plan (PAMP) and Bike Plan facilities across the Shire.	We support this item. We make special mention here of the urgent need to build/upgrade at least another three footpaths in Bangalow that will ensure the safety of children and parents as they access school and childcare, and will link to the rail corridor shared path: <ul style="list-style-type: none"> • Works Package BA004 in Bike Plan and BA005 in PAMP Plan – new shared path on southern side of Raftons Road (Priority A) • Works Package BA009 in PAMP Completion of footpath on western side of Rifle Range Road (Priority C but an essential link to the rail corridor shared path) • Works Package BA007 in PAMP – upgrades to Granuaille Road (Priority A) 	Council continues to prioritise and deliver projects in accordance with the PAMP and Bike Plan priorities. Program of works and priorities to be reviewed to include these matters if not already identified.	No change to Operational Plan required.
1.2.3.3 New Developers Contribution Plan	We also support this item being aligned with not only the values of the Community Solutions Panel but also the Bike and PAMP Plans, with a focus on Priority A works packages.	Feedback noted.	No change to Operational Plan required.
1.3.1.2 Provide a quarterly update report on the outcome of discussions with State government and agencies about the multi-use of the rail corridor, including any policy developments and funding opportunities identified	Constructing a shared path on the rail corridor from Rifle Range Road to the town centre as per the Draft Community Concept Plan tabled as Attachment 2 in Item 13.15 to Council meeting Thursday 27 May 2021 is the one project that will provide safe, flat, accessible, off road connectivity for most Bangalow residents. We therefore support these activities. We would like to add to 1.3.1.2 a	Quarterly reports are provided to Council and are publicly available through the relevant Council Meeting Agenda. The most recent has been prepared for the 24 June Ordinary Meeting of Council. These reports can be provided to the Place Planning Collective each quarter.	No change to Operational Plan required.

IPR Link	Submission Comments	Response	Recommendation to Council?
1.3.1.3 Develop a governance model to support rail corridor activation	requirement for those reports to be made available to the Place Planning Collective and the community.		
2.1.7.1 Support event organisers in the delivery of events	Bangalow is an 'event' village, with some events being well managed and others not. When events are not managed well the impact on residents can be significant and negative. This is particularly the case with the management of traffic and parking. We support this activity and request that traffic and parking management be an essential item in Council's management of events in Bangalow.	Traffic and parking management of events on public land are considered by the Local Traffic Committee as part of the event application process. Events on private land may be subject to development application processes in accordance with the <i>Environmental Planning and Assessment Act 1979</i> . Traffic and parking management are one of the many aspects of assessment as well as other environmental and social impacts.	No change to Operational Plan required.
3.2.2.1 Community Gardens 33 Charlotte Street	We note and support the projects specific to Bangalow identified in the 2021/22 Operational Plan	Feedback noted, however residents in the immediate area have indicated that they do not wish to progress with a community garden at this time.	This activity has been recommended for removal.
4.1.1.2 Continue to implement actions from the <i>Bangalow Village Plan Part B</i>	We support the ongoing funding and support from Council for the Place Planning Collective.	Feedback noted.	No change to Operational Plan required.
4.1.1.4 Review and update <i>Bangalow DCP</i>	We note and support the projects specific to Bangalow identified in the 2021/22 Operational Plan.	Feedback noted.	No change to Operational Plan required.
4.1.3.14 Progress Style Guide for Low Rise Medium Density Housing Code	With respect to Style Guides – we need a special section for rural developments.	Feedback noted.	No change to Operational Plan required.
5.1.2.2 Implement inclusive Community Engagement Policy 5.6.1.2	We support particularly all strategies that will engage the community meaningfully and improve cross-directorate collaboration within Council. This is particularly important for Infrastructure projects. We would like to see a co-design model adopted such that community stakeholders (via the PPC) are, alongside staff,	Feedback noted.	No change to Operational Plan required.

IPR Link	Submission Comments	Response	Recommendation to Council?
<p>Enable participatory leadership to develop organisational responses to key community issues.</p>	<p>co-designers of works packages from the outset.</p> <p>The current model of seeking community feedback at the end of a design process can be inefficient and does not always ensure the best possible outcome.</p>		
<p>Budget Items Skate Park \$40,200</p> <p>Pathway Bangalow Pool Park \$70,000</p> <p>Bangalow Historical Trail – labelled 'new'</p>	<p>We note and support the projects specific to Bangalow identified in the 2021/22 Budget.</p> <p>We recognise that two other significant projects that do not appear in these drafts are currently being prepared to shovel ready status:</p> <p>Works package BA001 in Bike and PAMP Plans – upgrade path along north side of Byron Street and over Snows Bridge (Priority A)</p> <p>Shared path along railway corridor from Rifle Range Road to town centre (Priority A).</p>	<p>Feedback noted.</p>	<p>No change to budget required.</p>
<p>DIAP Activities Disability Inclusion Action Plan 1.1.3.2 Access ramp and footpath upgrade & renewal program. 1.1.3.4 Replace damaged footpaths 1.6.35 Accessibility upgrades to all bus stops/shelters 2.2.1.3/4/5 Please invite Bangalow to consult with you on all accessibility audits/planning and implementation of projects.</p>	<p>Bangalow applauds the focus on accessibility evident in the <i>2021/2022 Operational Plan</i>. Bangalow scores very low as an accessible village with the following factors contributing to its inaccessibility.</p> <p>a) Footpaths and ramps in the Heritage Conservation Area (with the highest volume of use in the village as it includes the CBD) do not conform to current accessibility standards and are in a general state of disrepair.</p> <p>b) The topography in parts of the village limits accessibility.</p> <p>We therefore support urgent implementation of all DP Actions identified as DIAP items.</p>	<p>Feedback noted.</p> <p>Council will continue to work with the Access Consultative Working Group (ACWG) to progress the activities identified in the DIAP to improve accessibility and inclusion outcomes for the community.</p>	<p>No change to Operational Plan required.</p>

IPR Link	Submission Comments	Response	Recommendation to Council?
<p>List of Requested Projects A separate list of requested projects for inclusion in the 2021/22 Operational Plan and Budget is also provided as part of this submission (E2021/80082)</p>	<p>This list was developed in consultation with the Bangalow Progress Association.</p>	<p>Council will continue to work with the Place Planning Collective and Bangalow community to deliver priority projects for Bangalow identified in the Bangalow Village Plan. This is captured in the Operational Plan activity: 4.1.1.2 Continue to implement actions from Our Mullumbimby Masterplan, Bangalow Village Plan and Byron Arts and Industry Estate Plan</p> <p>The projects listed in this attachment can be reviewed and considered as part of this process.</p>	<p>No change to Operational Plan required.</p>

Feedback from Access Consultative Working Group

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
Liveable communities	1.1.3.2 Deliver access ramp and footpath upgrade and renewal program shire wide	Access ramps and footpaths upgraded, as per program and in conjunction with planned capital projects to improve accessibility for community	Request that attention be given to Brunswick Heads particularly the junction at Bayside Way and Tweed Street. This is already identified in PAMP but needs to be escalated. Other areas of particular concern are the gutters around the health food shop in Brunswick Heads. Tweed Street non-navigatable.	Program of works and priorities to be reviewed to include these matters if not already identified. Traffic Engineer to work with Access Consultative Working Group to agree scope of works for program within budget allocation.	Amend measure. "Access ramps and footpaths upgraded, as per program, in conjunction with planned capital projects to improve accessibility for community and consultation with Access Consultative Working Group. "
	1.1.3.16 Deliver Kolora Way Footpath and Bridge Upgrade	Construction Works Package complete	Great to see this included. Buses and cyclists will also benefit.	Feedback noted.	No change to Operational Plan required.
	1.1.6.7 Deliver New Brighton / Ocean Shores Overland Flow and Drainage Upgrade Study	Commence study and report to Floodplain Management Committee	Not directly DIAP - however drainage issues are causing footpaths to become impassable	Feedback noted.	No change to Operational Plan required.
	1.2.3.3 New Developer Contributions Plan	Complete and adopt the Plan	Request for more information on this item. It would be valuable to include specific projects and outcomes for inclusion and accessibility in the new Developer Contributions Plan.	Feedback noted.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	1.2.4.1 Deliver Accessibility outcomes within Capital works and infrastructure programs	Funded elements delivered	What are the funded elements? Pram ramps are needed.	Further information will be provided to the ACWG throughout the program.	No change to Operational Plan required
	1.2.5.4 Upgrades at Marvel Hall including asbestos removal and kitchen upgrade	Upgrade works completed	Upgrade of the ramp to be included. Kitchen to be accessible.	Feedback noted.	No change to Operational Plan required.
	1.2.8.3 Complete renewal of Heritage Park northern boat ramp	Renewal works complete within budget	Need more information on what this project is and how it achieves accessibility outcomes.	The project will take into account accessibility and inclusion requirements, but there are no direct DIAP outcomes as part of this project.	Activity to remain in the 20/21 Operational Plan but reference to DIAP removed.
	1.5.5.1 Sewer Asset Management Plan	Complete and adopt the Sewer AMP	Not sure if this project is related to DIAP.	The requirement to complete a Sewer Asset Management Plan is a recommendation of an external Asset Audit review.	Activity to remain in the 20/21 Operational Plan but reference to DIAP removed.
	1.6.3.5 Undertake accessibility upgrades to existing bus shelters across the Shire	Stage one works complete in accordance with Council approved program and funding	Great to see this progressing.	Feedback noted.	No change to Operational Plan required.
	2.3.1.1 Improve facility access through capital works and maintenance program	New access ramps at Marvell Hall and Brunswick Heads Memorial Hall	Check other activity.	Activity includes accessibility provisions and will be reported on accordingly.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	2.4.1.16 Promote and maintain Climate Wise Communities website	Website mapping layers and content reviewed and updated to maintain currency	Make sure that it is accessible. Need to include accessibility in procurement / tender processes.	Feedback noted and will be used for any future edits of content.	No change to Operational Plan required.
	3.1.2.2 Undertake bush regeneration activities to maintain and expand restoration of HEV sites on Council owned or managed lands forming part of the Council bush regeneration program	Delivered in accordance\ with budget and program	Not DIAP	There are opportunities to work with organisations that support people with disability as part of this program, however at this stage that is not a direct outcome so reference to DIAP can be removed.	Activity to remain in the 20/21 Operational Plan but reference to DIAP removed.
	4.1.3.16 Review DCP 2010 & DCP 2014 to determine preferred structure and priority updates.	DCP review commenced	Make sure review includes accessibility chapter	This will be considered in the review.	No change to Operational Plan required.
	4.1.3.17 Review LEP 2014 to identify provisions that are redundant and/or require updating to reflect strategic land use priorities.	LEP 2014 review commenced	Check intent of DIAP	The review of the LEP will not address specific inclusion and accessibility outcomes. Therefore it is recommended that the DIAP reference be removed from this activity.	Activity to remain in the 20/21 Operational Plan but reference to DIAP removed.
	4.1.3.8 Adaptable housing for multi-dwelling housing or medium density	Compliance with DCP	Support the continuation of this activity.	Feedback noted.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	housing in accordance with DCP				
	4.2.1.1 Prepare an Affordable Housing contribution scheme under SEPP 70 to be incorporated in the local planning framework controls (Action in Residential Strategy)	Finalise LEP amendment to apply SEPP 70 affordable housing contribution to one or more of the sites identified in the Residential Strategy	ACWG request to have input into this work	This work is well advanced and opportunity for input will be available in line with formal exhibition.	No change to Operational Plan required.
	5.2.2.1 Embed an outcomes measurement system into the Integrated Planning and Reporting framework	Framework incorporated into integrated planning and reporting	Support the inclusion of this activity.	Feedback noted.	No change to Operational Plan required.
Systems and Processes	2.2.1.3 Partner with Access Consultative Working Group to implement disability inclusion action planning priorities	Increased collective efficacy	Great to include this activity. How can we measure this and share in the most meaningful way?	Feedback noted and proposed amendment to measure to better reflect involvement of ACWG proposed.	Amend measure to “Demonstrated involvement through attendance at scheduled ACWG meetings”
	2.2.1.4 Implement, monitor and report on the Disability Inclusion Action Plan 2017-2022	Annual reporting obligations met within statutory requirements	Feedback mechanisms. Example accessible carpark in Wategos. Would like more consultation on the specific things.	Feedback noted. Development of the new DIAP will support more engagement in specific projects and explore how teams can deepen understanding of ACWG to engage the Group early in projects.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	2.2.1.5 Work in partnership with people with disability and carers in the development of a new Disability Inclusion Action Plan 2021-2025	Increased collective efficacy	Great.	Feedback noted.	No change to Operational Plan required.
	2.3.8.4 Inclusively work with community groups to development Plans of Management for Crown Reserves	Ministerial approval of Plans of Management	Not DIAP	Community engagement will take into account accessibility and inclusion requirements, but there are no direct DIAP outcomes.	Activity to remain in the 20/21 Operational Plan but reference to DIAP removed.
	5.1.1.6 Review Community Participation Plan	Community Participation Plan updated and adopted	ACWG to have input	Feedback noted.	No change to Operational Plan required.
	5.1.2.2 Implement inclusive Community Engagement Policy	Evidence of staff to be implementing communication and engagement plans for major projects and for other issues of interest and importance to the community.	ACWG included as stakeholder	Feedback noted.	No change to Operational Plan required.
	5.1.3.1 Make available Council's Ordinary Meeting business papers; enable business papers to be accessed by persons using assistive technology	>95% of business papers published on website at least 7 days prior to meeting; % business papers accessible to screen readers and text readers; work towards and progress through the requirements of WCAG 2.1	Ongoing. Great to see progress. Council can continue influencing 3rd party vendors.	Feedback noted.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	5.1.3.2 Facilitate and promote online opportunities for community access and make community access opportunities available to people using assistive technology	Four projects to be promoted and linked via website and yoursaybyronshire.com.au	Ongoing.	Feedback noted.	No change to Operational Plan required.
	5.1.3.3 Continued monitoring and improvement of the Byron Shire Council website to ensure content complies with DDA and WCAG Level AA standards	Implementation of Accessible Documents Plan including capacity building programs for staff	Ongoing. Great to see progress in this area.	Feedback noted.	No change to Operational Plan required.
	5.2.1.6 Review and update Council business templates for consistency and accessibility	Review of core business templates completed and identified schedule for revising all templates determined; Accessible templates completed for highest priority templates.	Ongoing. Process has just started.	Feedback noted.	No change to Operational Plan required.
	5.2.1.5 Continued implementation of Accessible Documents Plan and capacity building activities to enhance accessibility	Ensure 90% of key Council templates are accessible or have an accessible alternative available. Complete audit of existing documents and distribute to staff for actioning. Identify and create accessible versions or alternatives for key Council documents.	Ongoing. ACWG acknowledge that this is a big process.	Feedback noted.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	5.2.1.7 Maintain and update accessibility maps online that identify public space and facilities that provide information about accessibility	6 monthly reviews	Clarification required. Where is the first accessible map?	Further information can be provided to ACWG directly.	No change to Operational Plan required.
	5.5.2.3 Ensure Council revenue billing and payments are available in an accessible format	Increase uptake of electronic billing option by ratepayers from 2019/20 to 2020/21; online billing and payment information is compatible with WCAG 2.1 AA requirements	ACWG acknowledge that this has been implemented and support the continuation of this activity.	Feedback noted.	No change to Operational Plan required.
	5.5.2.7 Finalise the revaluation of operational land and buildings in conjunction with Assets and Major Projects staff	Revaluation outcome analysed and incorporated into Council's assets registers and general ledger.	Relevant to DIAP? Clarification requested.	Feedback noted.	No change to Operational Plan required.
Employment	1.5.6.3 Bio energy facility Project (Construction)	Commence Construction	Social procurement? Need more information about the intended link to DIAP.	There is the potential to work with organisations that support people with disability to provide employment opportunities through this project. This will be incorporated through social procurement processes.	No change to Operational Plan required.

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
	<p>5.6.3.1 Partner with managers in developing and implementing action plans following results from the Human Synergistics Organisational Culture Inventory (OCI) and Organisational Effectiveness Inventory (OEI) culture surveys.</p>	<p>Initiatives focused on culture improvement identified in Branch action plans and Managers feel capable and supported in implementing. P&C to develop initiative for whole of organisation culture improvement and ensure it is linked to values.</p>	<p>Is this relevant to the DIAP? What is the link?</p>	<p>There is a link between diversity and inclusion and workplace culture. The culture survey measures a range of causes and outcomes of the culture. There is currently no specific measure on diversity and inclusion though so this can be removed as a direct DIAP activity.</p>	<p>Activity to remain in the 20/21 Operational Plan but reference to DIAP removed.</p>
<p>Attitudes and Behaviours</p>	<p>New Activity Advocate to National Parks about the accessibility and inclusion issues within their remit</p>		<p>ACWG requested the inclusion of an activity requesting that Council advocate to National Parks around issues concerning accessibility and inclusion within National Park areas in the Shire.</p>		<p>New Activity 2.2.1.9 ACWG requested the inclusion of a new activity “Advocate to National Parks about the accessibility and inclusion issues within their remit”</p>
<p>Liveable communities</p>	<p>New Activity Accessible - Gaggin Park</p>		<p>ACWG request that the accessible playground and pathways project be completed</p>	<p>Adopt proposed activity as extension to works from the 2020/21 Operational Plan, enabled through grant funding.</p>	<p>New Activity 2.3.6.4 Upgrade of accessible playground equipment and accessible pathways at Gaggin Park in accordance with grant funding deed.</p>

DIAP Focus Area	Operational Plan Activity	Measure	Comments from ACWG	Response	Recommendation to Council
Attitudes and Behaviours	New Activity Deliver a community education and awareness program about accessibility and inclusion		ACWG requested the inclusion of an activity about a community education and awareness for businesses about accessibility and inclusion requirements.	The proposed new activity will provide a mechanism for that work.	New Activity 4.4.1.3 Consider how to increase awareness of accessibility and inclusion for our business community in the development of the new business industry plan

Submissions Regarding Fees and Charges

Sandhills Early Childhood Centre Fees

IPR Link	Submission Comments	Recommendation to Council?
2.2.2.5 Review Children's Services Governance Model	<p>I fully support an increase in fees. I agree that this will help Sandhills maintain and improve quality. I also think the increases you are suggesting are reasonable for a council run centre.</p> <p>However, it does seem a bit strange to have a fundraising levy and an Inclusions levy. The inclusions levy is fine and self-explanatory, but what is the fundraising levy for? In my experience there is just one levy plus an enrolment fee. I think some families may find this hard to understand and also difficult to pay if they are on lower incomes.</p> <p>I'm sure you are aware that preschool is free in NSW at the moment so that could be something to consider for the older age group. Why would they send their preschool aged children to Sandhills rather than preschool when it's free? You could highlight to the parents what more they are getting from the Sandhills experience, for example, longer hours, inclusion of meals, educator to child ratio, better quality outcomes etc.</p> <p>Proposed fees look good to me</p>	No changes to proposed fees required.

Out of School Hours childcare

IPR Link	Submission Comments	Response	Recommendation to Council?
<p>2.2.2.5 Review Children's Services Governance Model</p>	<p>I'm commenting in regards to the school vacation care program, I would like to see discounts for enrolling multiple children/sibling discount even if its 10% discount, I only use this service during school holidays as myself and husband have to work and with 2 children being enrolled it adds up quite quickly even with the centrelink rebates.</p>	<p>OSHC fees have been held since 2018. We acknowledge the financial impact of multiple children attending Services. Discounts is currently available, however will be considered for future budgets.</p>	<p>No changes to proposed fees required.</p>
	<p>My feedback is that the fees should stay the same as they have been. The care you give Our children is excellent and unless this extra money is going towards paying your staff , I don't see a need to increase fees for other reasons .</p> <p>I don't know about all your other patrons but my wage hasn't gone up and I don't see many people around here earning "more" but I see costs rising everywhere to just live. I was really hoping that this didn't spill over into childcare as well.</p> <p>I hope my honest feedback doesn't come across as rude. Thanks for the brilliant care of the kids at Mullum after school care.</p>	<p>OSHC fees have been held since 2018. Since then there has been an increase to consumables and salaries.</p> <p>We acknowledge that this is an increase for families, however with the Australian Government rebate (Child Care Subsidy), the additional daily out of pocket expense is minimal.</p> <p>Fees and charges help us to run a cost effective and affordable educational service to the community.</p>	<p>No changes to proposed fees required.</p>
	<p>Thanks for this.</p> <p>I agreed with proposed charges.</p> <p>You do an amazing job for us!</p> <p>Thank you</p>	<p>Thankyou for your comments – we agree that our Service is valuable to our community and enjoyed by children.</p>	<p>No changes to proposed fees required.</p>
	<p>Hi thanks for all that information, I'm not strictly opposed to a fee increase if that is in fact what you are proposing. I do feel that in general many families are feeling financially restrained at the moment, with lower income families feeling the most affects so I would caution any additional charges that would land on them.</p> <p>That said I think over all after school is a wonderful service and I'm thankful to all the staff and believe their time is bailable and that they should be paid accordingly.</p> <p>My one objection to the proposal is the late notice fee, if you're looking to secure placement then I suggest reaching out to parents and explaining why you feel it is important to have</p>	<p>OSHC fees have been held since 2018. Since then there has been an increase to consumables and salaries.</p> <p>We acknowledge that this is an increase for families, however with the Australian Government rebate (Child Care Subsidy), the additional daily out of pocket expense is minimal.</p> <p>Fees and charges help us to run a cost effective and affordable educational service to the community. Fees and charges help us</p>	<p>Amend "Late booking fee" to "Late collection fee"</p>

IPR Link	Submission Comments	Response	Recommendation to Council?
	<p>adequate notice or attendance. Personally I do everything I can to pick up my children each and every day from school as I believe this is best for them, mostly I use afterschool care last minute or during periods of prolonged set work hours that prevent me from collecting them when school ends.</p> <p>Staff are required to be there daily to run the program and I do not see any reason for penalising parents who may give late notice.</p> <p>Thanks you again for your continued support of me and my children.</p>	<p>to run a cost effective and affordable educational service to the community. The late fee is applied when a child is collected after 6pm. The terminology could be improved and this will be rectified in the adopted fees and charges.</p>	
	<p>I think a late booking fee is disappointing, greedy and unnecessary. If the administration had been run more professionally, a late booking fee increase would not be required.</p>	<p>The late fee is applied when a child is collected after 6pm. The terminology could be improved and this will be rectified in the adopted fees and charges.</p>	<p>Amend "Late booking fee" to "Late collection fee"</p>
	<p>I am very disappointed to see the fees and charges going up for next year. I absolutely think this is not acceptable considering I am on time and pay full price because my child isn't vaccinated. How long do you think this mentality to punish families to keep them out of those services dedicated to the community of Byron Shire will continue?</p> <p>I wish clearly to either decrease the price for vacation care and after school care or keep it the same price. I had to chase people to get my invoices since my son has started to go to ASC and the invoices are quite confusing, I found.</p> <p>My feedback about fees and charges are clear: Keep them low in order for any families in the Shire to enjoy a community-base and family-orientated service.</p> <p>Feedback about the team in Mullumbimby ASC and vacation are absolutely awesome.</p> <p>Thank in advance to really think about families already paying full price to keep it as it is or even decrease it, it can be a struggle.</p>	<p>OSHC fees have been held since 2018. Since then there has been an increase to consumables and salaries.</p> <p>We acknowledge that this is an increase for families, however with the Australian Government rebate (Child Care Subsidy), the additional daily out of pocket expense is minimal.</p> <p>Fees and charges help us to run a cost effective and affordable educational service to the community.</p> <p>The Australian Government sets the legislative requirements to qualify for the Child Care Subsidy – this includes the requirement for children to be fully immunized. Council has no influence on this policy.</p> <p>Staff have personally liaised with this parent to explain the Australian Government policy.</p>	<p>No changes to proposed fees required.</p>

Final Adoption of Operational Plan and Budget

Local Government Act 1993 s405(5) In deciding on the final operational plan to be adopted, a council must consider any submissions that have been made concerning the draft plan.

The Operational Plan and Budget are provided to Council for adoption at the 24 June Ordinary Meeting of Council. The final document includes amendments following public exhibition and consultation as outlined in this document.