

Table A.1 HBH Noise Management Monitoring Plan Action and Implementation Strategy

Item	Management Issue	Actions Strategy	Reference Document	Timing *	Position Responsible	Verification (name, date and nature)
1	<p>1. Noise and Conditions Issues</p> <ul style="list-style-type: none"> All Conc Noise In Porter S Addend & Assoc required incorpor 	<p>f Approval, safeguard measures from the <i>Environmental Assessment of Mechanical Plant</i>, Habitat Development, 2 ron Bay (Alpha Acoustics, 5 February 2018); and <i>the Environmental Noise Impact Assessment</i> (Tim Fitzroy April 2018) and any additional mitigation measures t appropriate environmental legislation are to be thin rocedures</p>	ENIA & Addendum to NIA	D	M, CEO	
2. Licences and						
2.1	Gaining necessary approvals	<ul style="list-style-type: none"> It is not routine c It is how Approva enclosur A copy c the S 	<p>ed that any additional approvals will be required for the r and maintenance of the Barrio Cafe.</p> <p>ommended that contact be made with BSC's Local on to clarify as to whether the proposed acoustic anel require specific approval.</p> <p>A and all relevant environment approvals must be kept s</p>		D	CEO
3. Commun Consultation and Liaison						
3.1	Single point of contact	<ul style="list-style-type: none"> A perso informat be identi com 	<p>ll be allocated for the dissemination of general re Cafe. A contact person(s) with contact numbers shall receiving any comments or complaints from the general</p>	NMMP	D	
3.2	Complaints register	<ul style="list-style-type: none"> A registe general address. The Con 	<p>ilic complaints shall be established. This shall include a afe telephone service, email address and postal</p> <p>shall record</p>	NMMP	D	

W

email, letter);

ion 4.4

n shall be made

NMM

D

neighbours and are quiet on leaving. Any external crowds or loitering patrons will be swiftly dealt with by door hosts or the management during regular walks around the premises. They will be asked if they need assistance with a journey home and requested politely to respect our neighbours and move on quietly.

Responsible Service of Alcohol

Alcohol consumption shall be managed by staff in accordance with the NSW Responsible Service of Alcohol regulations.

If the Sum of Us Pty Ltd are successful in receiving a Liquor Licence a Responsible Service of Alcohol (RSA) Policy will be enacted. The RSA Policy will include the following components to in part reduce potential noise impacts:

- i) All staff will be trained in NSW RSA
- ii) All staff will be trained in identifying signs of undue intoxication
- iii) Unduly intoxicated patrons will not be served
- iv) Management support staff who do not serve unduly intoxicated patrons
- v) Unduly intoxicated patrons will be asked to leave the premises
- vi) A taxi can be called for unduly intoxicated patrons, to take them home safely
- vii) All staff will actively monitor levels of undue intoxication of all patrons
- viii) Barrio Management seeks to meet its duty of care obligations to all patrons
- ix) Management encourage staff to be trained efficiently and effectively for their job.
- x) All staff have signed off and agree to work according to Barrio Café RSA Policy

Noise Management Plan
Barrio Café and Restaurant
2 Porter Street
Byron Bay

tim
fitz

Doors and windows on the eastern side of the Café are to remain closed from 6pm until closing.
The southern door is to remain closed from 6pm until closing.

A new movable acoustic barrier is to be installed across the entire breezeway from ground to the underside of the pedestrian walkway.

- The new movable acoustic barrier is to remain closed from 6pm until closing
- Sound Absorption Panels are to be applied to the ceiling and nominated wall.
- Install a glass panel or equivalent to the eastern side of the pedestrian walkway balustrade

A staff member will

- be on the door after 8pm to thank patrons for their business and politely request they respect the neighbours and are quiet on leaving.
- undertake a walk around the venue and across to the boundary of the neighbouring residential area after 10pm to assess and note any potential noise impacts and to advise the duty manager.

There will always be a Manager on duty

The Duty Manager will ensure that patrons do not use the eastern deck area after 6pm to avoid patron noise impacting on neighbouring residents.

The Manager may remove any person or persons from the premises whom they reasonably regard as intoxicated or unruly.

Floor staff will meet and greet patrons. Floor staff will also thank patrons for their business and politely request they respect our

Management Plan
Café and Restaurant
Street
Way

□

NMMP,
ENIA

NMMP

NMMP

NMMP

- xi) Regular staff meetings are held to ensure staff are kept informed of industry trends in the industry.
 - xii) For and multiple quantities of liquor are not promoted
 - xiii) Management do not heavily discount or offer free alcohol to encourage excessive drinking for drinking's sake.
 - xiv) Staff will
 - provide free water to all patrons
 - provide non-alcoholic and low-alcohol content drinks
 - encourage patrons to monitor and control consumption of liquor
 - deter anyone from rapidly and excessively consuming liquor
 - supply liquor in standardized quantities that can be easily recognised
 - xv) When patrons leave the venue, staff will thank them for their patronage and politely request they respect our neighbours and are not disturbing them when leaving.
 - xvi) When patrons finish their drinks, staff will also ask if they would like assistance with public transport to their homes.
- Testimonies confirm compliance for amplified music impacts

5.4	Amplified Music			NMMP	After noise controls are installed	Noise Consultant
5.5	Refrigeration Condensers	Install condenser louvre	condenser louvre below the condensers and line barrier in front of the building	NMMP, ENIA	ASAP	C
5.6	Waste collection vehicle	Restrict hours of operation	operation have been restricted to between the hours of 8am and 5pm	NMMP, ENIA	ASAP	C

en the hours of 8am

AS

Education en

5.7 Delivery Vehicles

6.0 **Complaints**
Complaints Register

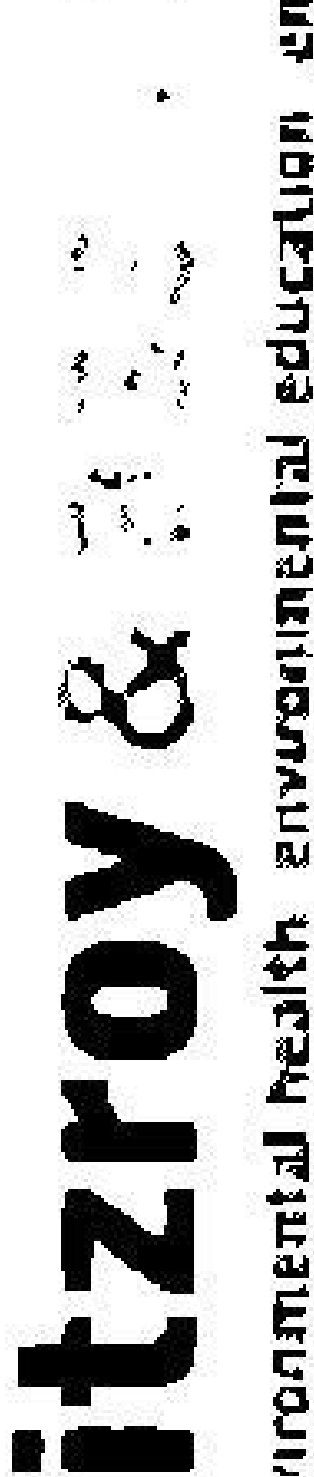
en restricted to between the hours of 8am

er, a postal address and an email address
nts registration.

D

Bay

s register to monitor noise impacts. The
he following complaint information,
re relevant, of the complaint;
he complaint was made (telephone, mail or
the complainant that were provided, or if no
a note to that effect;
laint;
/ the Applicant in relation to the complaint,
contact with the complainant; and



6.2	Monitoring	<p>by the Applicant in relation to the complaint, action was taken.</p> <p>Feedback from the general community regarding monitoring will be undertaken at the nearest assessment of the noise levels made and guideline levels.</p> <p>maintained.</p> <p>Required and a noise compliance assessment to ensure mine compliance with Council's Prevention and Control of Noise in Vicinity Guidelines.</p> <p>It will be forwarded to the Byron Shire Council report being prepared.</p>	NMMP	D	Noise Consultant, CEO
6.3	Mitigation / contingency	<p>in conjunction with the Protection of the Environment & Heritage Act 1986 and the Environment Protection Act 1986 as administered by the EPA.</p> <p>Any noise complaint from the Barrio Café or associated with the mine will be investigated and dealt with to the satisfaction of the Council.</p> <p>Control technology must be fitted to machinery. Machinery must comply with EPA Noise Control Guidelines.</p> <p>Any noise complaint generated by the Barrio Café is in excess of the guideline levels. The mine operator is to make necessary repairs to machinery to ensure compliance with the guideline levels.</p>	NMMP	D	M

