

Community Engagement Report

Submissions to the
Operational Plan
and Budget 2023/24

Background

Local Government Act 1993 s402(A) A council must establish and implement a strategy (called its community engagement strategy) for engagement with the local community when developing its plans, policies and programs and for the purpose of determining its activities (other than routine administrative matters).

Leading the Council's planning hierarchy, the Community Strategic Plan identifies the community's main priorities and expectations for the future and ways to achieve these goals.

The *Byron Shire Community Strategic Plan 2032* was developed through community engagement in 2021 and endorsed for public exhibition in February 2022.

The Community Strategic Plan outlines the 'vision' of the community over the next 10 years centred on the five community objectives:

1. Effective Leadership – We have effective decision making and community leadership that is open and informed
2. Inclusive Community – We have an inclusive and active community where diversity is embraced and everyone is valued
3. Nurtured Environment – We nurture and enhance the natural environment
4. Ethical Growth – We manage growth and change responsibly
5. Connected Infrastructure – We have connected infrastructure, transport, and facilities that are safe, accessible, and reliable.

The delivery program translates the community strategic plan goals into actions. It is Council's commitment to the community, outlining what it intends to do toward achieving the goals of the community strategic plan during its term of office. The Delivery Program is the single point of reference for all principal activities undertaken by Council. All plans, projects, activities, and funding allocations must be directly linked to the four-year delivery program.

The Operational Plan details the individual actions Council will undertake during the next financial year to achieve the strategies of the Delivery Program. Strategies in the Delivery Program and the actions outlined in the Operational Plan will be guided by consultation with community representatives, stakeholders and the wider community.

These documents, along with the associated budget, revenue policy, and fees and charges for 2023/24 were placed on public exhibition for a period of 28 days, from 1 to 29 May 2023.

Online Engagement

yoursaybyronshire.com.au

All information, updates, and documents relating to the Operational Plan and Budget were provided on Council's online engagement portal, <http://www.byron.nsw.gov.au/op-budget-24>

Page visits are summarised below:

YourSay Page

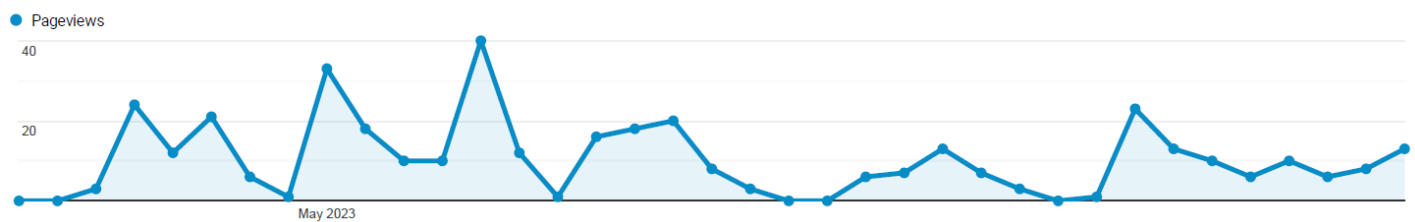
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Public Notice

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Join a community
conversation

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DOCUMENT NAME	DOWNLOADS
Draft Operational Plan 2023/24	89
Draft Detailed Budget Estimates 2023/24	68
Draft Statement of Revenue Policy including Fees and Charges 2023/24	38

Community Conversations

Two *Community Conversations* were hosted during the public exhibition period to provide an opportunity for members of the community to engage with Council staff and Councillors about the Operational Plan and Budget.

The in-person event was held at Mullumbimby Ex Services Club on 2 May 2023 with 17 participants:

- Eight community members
- One Councillor (Mayor)
- Eight Council staff, including the General Manager and Directors.

The online event on 10 May 2023 was similarly supported by Councillors and council staff, attracted 11 registered community attendees but only three participated.

Discussions centred around these themes:

- Budget, rates, fees and charges
- Rate calculations and land values
- Significance of grants relating to flood recovery within the budget for the 2023/24 financial year
- Road maintenance, betterment, and road safety collateral
- Drainage infrastructure, betterment and drain maintenance
- Challenges regarding funding, resources, suppliers and supplies
- Significant infrastructure projects
- Inclusive community representation
- Rate relief and hardship relief for flood affected residents
- Increased compliance activities
- Increased traffic and parking issues.

The community was encouraged to provide submissions for consideration by Council.

The community conversation provided an overview of the Integrated Planning and Reporting Framework, Council's draft Community Strategic Plan, Delivery Program, and Operational Plan and an outline of the projected budget position for the 2023/24 financial year. The information shared is provided on the following pages.

One of the submissions received provided positive feedback:

"... impressed by the overall structure of presentations from the BSC leadership team, giving attendees a strong appreciation of the budgetary and resource constraints on projects as the Shire responds to the overwhelming workload related to flood recovery. We particularly wanted to thank BSC staff for providing an option for a physical meeting forum, which allowed vastly better empathy, insights, and interaction than typically available with online communication. The meeting was well attended and provided yet another valuable community engagement forum."

Welcome to
the community
conversation



I would like to begin by acknowledging the Traditional Owners of the land on which we meet today, the Arakwal of the Bundjalung and pay my respects to Elders past and present.

I would like to extend that respect to the Midjungbul people to the north and the Widjabal people to the west and all the Aboriginal people gathered here today.



Housekeeping

- Location of bathrooms & emergency evacuation
- Be respectful of each other
- One person speaks at a time
- Be open in expressing your ideas



Who's listening?

Executive Team

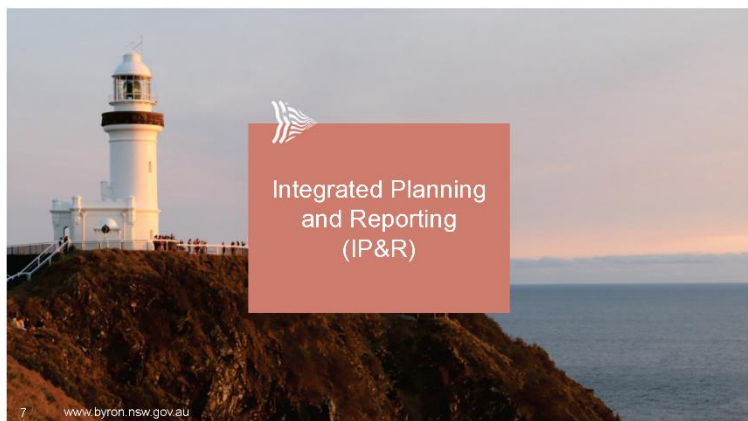
- **General Manager** Mark Arnold
- **Directors**
 - Esmeralda Davis, Corporate & Community Services
 - Shannon Burt, Sustainable Environment & Economy
 - Phillip Holloway, Infrastructure Services
- **Staff**
 - Finance
 - Corporate Services
 - Infrastructure Services



In 30 seconds or less
tell us what you are
hoping to get out of
this evening



Integrated Planning and Reporting (IP&R)



IP&R Framework



Byron Shire Community Strategic Plan 2032



www.byron.nsw.gov.au

10 Year Community Strategic Plan

Leading the Council's planning hierarchy, the Community Strategic Plan captures the community's vision, aspirations, and expectations for the future. It identifies key social, economic, and environmental priorities and long term strategies to achieve these goals over the next 10 years

Vision



Byron Shire is a 'meeting place'

Where people can come together to connect, share, grow, inspire, and create positive change.



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Community Objectives

- Effective Leadership**
We have effective decision making and community leadership that is open and informed
- Inclusive Community**
We have an inclusive and active community where diversity is embraced and everyone is valued
- Nurtured Environment**
We nurture and enhance the natural environment
- Ethical growth**
We manage growth and change responsibly
- Connected Infrastructure**
We have connected infrastructure, transport, and facilities that are safe, accessible, and reliable.



Plan on a Page

Byron Shire Community Strategic Plan 2032

Nurtured Environment

We nurture and enhance the natural environment

- Promote to nurture and enhance biodiversity, ecosystems and ecology
- Deliver initiatives and education programs to encourage protection of the environment
- Support and improve the community to protect and manage the environment
- Minimise waste and encourage resource recovery practices
- Promote and support the local economy

Effective Leadership

We have effective decision making and community leadership that is open and informed

- Enhance trust and accountability through open and transparent leadership
- Engage, inform, and involve community in decision making
- Enhance participation capability through innovative approaches and partnerships
- Empower community leadership through education, collaboration, capacity building, and supporting community driven initiatives

Inclusive Community

We have an inclusive and active community where diversity is embraced and everyone is valued

- Enhance safety and security in the community
- Engage, inform, and involve community in decision making
- Respect Aboriginal culture and knowledge and its role in the community
- Enhance social inclusion and support people to live well
- Create social inclusion and support people to live well

Ethical growth

We manage growth and change responsibly

- Manage resources and support people to live well
- Engage, inform, and involve community in decision making
- Engage, inform, and involve community in decision making
- Engage, inform, and involve community in decision making

Connected Infrastructure

We have connected infrastructure, transport, and facilities that are safe, accessible, and reliable.

- Provide a safe, reliable, and accessible transport network
- Connect the community through transport services
- Provide infrastructure and facilities that are safe, accessible, and reliable
- Provide infrastructure and facilities that are safe, accessible, and reliable



4 Year Delivery Program

The delivery program translates the community strategic plan goals into actions. It is Council's commitment to the community, outlining what it intends to do toward achieving the goals of the community strategic plan during its term of office. The Delivery Program is the single point of reference for all principal activities undertaken by Council. All plans, projects, activities, and funding allocations must be directly linked to the four-year delivery program.



Annual Operational Plan

The Delivery Program is supported by an annual Operational Plan which details the individual projects and activities that will be undertaken each year to achieve the commitments of the Delivery Program.



Financial Factors

Financial Environment

- A complex organisation providing multiple services to its community across 30 budget programs
- Revenues of up to \$130million
- Required to produce a variety of financial reports outlining financial outcomes and performance
- Local Government Act 1993 (NSW) and Local Government (General) Regulation 2021 (NSW)

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FUNDS



- Council must maintain two funds being a consolidated fund and a trust fund.
- Certain revenue can only be expended for the purpose for which it was provided.
- Consolidated fund breaks into three: the General Fund, the Water Fund and the Sewerage Fund
- Aside from funds held in trust, all activities except Water and Sewerage go through the General Fund.



RATES



Council levies what is called an ordinary rate for all rateable land in the Council area based on rating categories of residential, farmland and business.

The rating category is determined based on the dominant land use. Council utilises a rating methodology of an *ad valorem* rate multiplied by a land value set by the Valuer General subject to a minimum rate.

Council's revenue from general land rates will increase in total by 4.6% in accordance with IPART's approved rate peg for Byron Shire

2023/24 Rating Structure



Category, Sub-Category or Reduced Minimum Rate	Estimated Number of Properties	Rate in the Dollar (\$)	Minimum Rate (\$)	Total Estimated Income (\$)	Proportional Contribution of Yield (%)	Estimated Average Rate
Residential	14,084	0.1073	1,014	21,777,512	73.93%	1,547
Residential – Flood/Coastal	28	0.1073	507	19,978	0.07%	714
Business	1,157	0.1979	1,014	3,682,466	12.50%	3,145
Business - Byron Bay CBD	357	0.2894	1,014	2,504,018	8.50%	7,009
Mining	0	0.1979	1,014	0	0.00%	0
Farmland	536	0.0828	1,014	1,473,075	5.00%	2,757
Farmland – Flood/Coastal	2	0.0828	507	1,014	0.00%	507
TOTALS	16,164			29,458,063	100.00%	1,822

Minimum Rate



Council utilises a minimum rating structure

For land valued at <\$945,014k
minimum rate of \$1,014 applies

For residential land valued at >\$945,014k the ad valorem (rate in the dollar) applies
0.1073 x total unimproved land value

For farmland valued at >\$1.224mil the ad valorem (rate in the dollar) applies
0.0828 x total unimproved land value



CHARGES



- Charges are either a fixed annual charge or based on usage for the following services:
 - Water
 - Sewerage
 - Waste (Domestic and Non-Domestic)
 - Urban Stormwater
- Generally not regulated but are set at a level designed to recover the cost of providing the services.



WATER

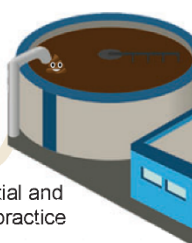
For residential this is usually:
Water Access Charge = \$217
Water Usage Charge = \$3.31/KL

Council's water charging structure is made up of two components, a fixed annual access charge levied on properties with access to the water supply and a usage charge based on the volume of water consumed.

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sewer



Council's wastewater (sewer) pricing structure for residential and non-residential properties complies with WaterNSW best practice pricing guidelines and is summarised as follows:

- For residential properties – Fixed annual access charge only based on the size of the water meter connection/s (commonly \$1,434)
- For non-residential properties – Fixed annual access charge (based on the size of the water meter connection/s) + Volumetric usage charge based on the estimated percentage of water returned to the wastewater system

Domestic Waste Management Charges



Council's waste management charging structure is designed to provide an incentive to customers to reduce the level of waste that ends up in landfill

Urban – 3 bin collection

Service Type	Service Charge
80L mixed (fortnightly)	\$346
140L mixed (fortnightly)	\$587
240L mixed (fortnightly)	\$808
140L mixed (weekly)	\$1,330
240L mixed (weekly)	\$1,659



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Domestic Waste Management Charges



Council's waste management charging structure is designed to provide an incentive to customers to reduce the level of waste that ends up in landfill

Rural – 2 bin collection

Service Type	Service Charge
140L mixed (fortnightly)	\$455
240L mixed (fortnightly)	\$617



Summary of Rates and Charges



COMPARISON - Average Residential Urban House Rates and Charges (Excluding \$425 Pensioner Concession)

NOTES: Ordinary rate based on notional income calculations being schedule 2 of annual working papers (ie average being total residential income divided by number of assessments)

Rate or Charge	2022/23	2023/24 Draft	Change (\$)	Change (%)
Ordinary Land Rate - Residential	1,480	1,547	67	4.5%
Domestic Waste Collection Charge (140 litre mixed waste bin)	418	460	42	10.0%
Waste Operations Charge	115	127	12	10.4%
Water Access Charge (Standard 20mm water meter)	203	217	14	6.9%
Water Usage Charge (Average household - 220 kilolitres pa)	656	730	74	11.3%
Wastewater (sewer) Access Charge	1,340	1,434	94	7.0%
Stormwater Charge	25	25	0	0.0%
TOTALS:	4,237	4,540	303	7.2%
Quarterly Cost:	1,059	1,135	76	7.2%
Weekly Cost:	81	87	6	7.4%

FEES



Fees are payable for certain services/facilities Council provides

For example:

- development services,
- holiday parks,
- swimming pools,
- Council property,
- waste disposal,
- parking, fines etc.



GRANTS



A Financial Assistance Grant is provided by the Commonwealth Government to Councils in Australia. Each State has a Grants Commission to determine the distribution of the Financial Assistance Grant allocated to each State.

- The Financial Assistance Grant can be spent by Council as it determines.
- All other types of grant are specific purpose, that is they can only be spent on the purpose for which the grant was provided.



LOANS



Council can borrow at any time subject to Council resolution for any purpose allowable under the Act. Borrowings form part of the budget and are generally disclosed in the Revenue Policy.

In 2023/24 Council is proposing to borrow a total of \$4,630,000 for the following purposes:

\$3.5 million for the Byron Community Hub (former Byron Hospital) redevelopment

\$170k for the Suffolk Beachfront Holiday Park Compliance Works

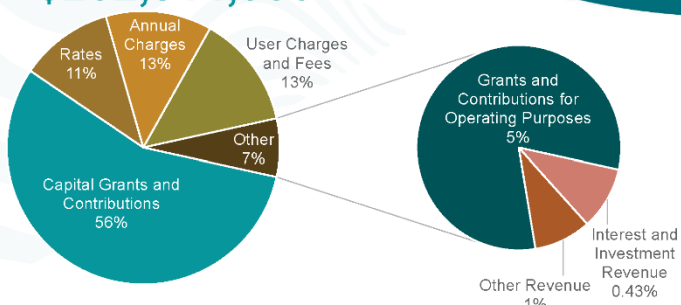
\$960k for Suffolk Beachfront Holiday Park Caravan Replacements

INVESTMENTS

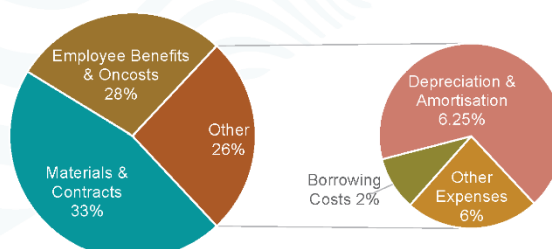


- From time to time Council may invest funds held for future purposes or not currently required
- Ministerial Investment Order limits the type of investments Council can undertake
- A report is provided to Council each month to an ordinary meeting regarding its investment portfolio

Revenue \$262,314,900



Operating Expenditure \$117,476,000



Capital Expenditure \$170,061,700



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BYRON SHIRE COUNCIL

Programs, projects,
and services

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Effective Leadership

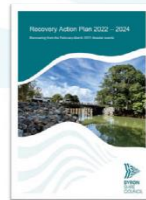
We have effective decision making and community leadership that is open and informed

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BYRON SHIRE COUNCIL

Flood Recovery



There are a number of activities from the Recovery Action Plan that are incorporated into this Operational Plan, as depicted by the icons:

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Recovery Action Plan outcomes

Built Environment

We have reinstated Council infrastructure on a priority basis, including integration of disaster resilience wherever possible. We have integrated new information about disaster risk into land use planning.

Natural Environment

We have facilitated the recovery of the natural environment and increasing resilience to future environmental events.

Economic recovery

We have facilitated access to financial supports, and contributed to economic recovery of businesses, industries and individuals.

Community wellbeing

We have facilitated disaster recovery and disaster resilience in communities.

Emergency arrangements

We have improved emergency arrangements to reflect learning from the disaster experience.

Inclusive Community

We have an inclusive and active community where diversity is embraced and everyone is valued

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BYRON SHIRE COUNCIL

Supporting the Community

- Arts and Creative Industries Action Plan
- YouthSay program
- Community Awards event
- Homelessness
- Disability Inclusion Action Plan
- Halls and improvements to management of \$355 Committees
- Strengthening relationships with Aboriginal community
- Libraries
- Lone Goat Gallery



Environment & Safety Priorities Program

Very High Priorities

- 1.1 Developments, actions, works, activities or uses that places people's lives at immediate risk or are likely to cause a significant risk of environmental harm or pollution
- 1.2 Significant environmental and public health incidents
- 1.3 Dangerous and/or menacing dogs
- 1.4 Livestock on public roads
- 1.5 Traffic, parking and unapproved camping activity
- 1.6 Asbestos being illegally dumped on public land

High Priorities

- 2.1 Support and housing services for people experiencing homelessness and rough sleeping
- 2.2 Unauthorised events, wedding receptions, parties
- 2.3 Consent conditions prohibiting short-term-rental-accommodation
- 2.4 Breaches of 'Code of Conduct for the Short-Term Rental Accommodation Industry'
- 2.4 Noise disturbance, public nuisance from premises, maintenance of alcohol free zones
- 2.5 Uncontrolled dogs and/or cats



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BYRON SHIRE COUNCIL



Our vision for Children's Services is to provide a peaceful, grounded haven in which children thrive. We strive for early childhood, and middle childhood settings that are interconnected with the community and the natural environment.

Ethos

We welcome our children and families into our unique and special environments, where meaningful, authentic life-enriching experiences are offered throughout our days of exploration.

Objectives

- Deliver high-quality services with children and families at its core
- Operate a viable business
- Empower staff
- Promote our services
- Engage families

Measures

- Assessment and rating outcome
- Reduced financial contribution from Council
- Staff satisfaction
- Cultural survey results
- Awareness and increased occupancy
- Parent feedback

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BYRON SHIRE COUNCIL

Nurtured Environment

We nurture and enhance the natural environment

Sustainability

Net Zero by 2025

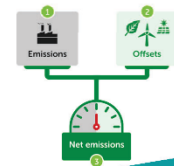
Maximise emission reductions before purchasing carbon offsets:

- sustainable procurement and carbon criteria in contracts
- EV Transition Plan
- 100% renewable energy contract

Carbon Offsets Purchasing Policy and Plan

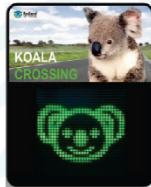
Climate Adaptation

- Climate Risk Assessment - review
- Climate Change Adaptation Plan - progress report
- Urban Cooling Strategy - scoping stage



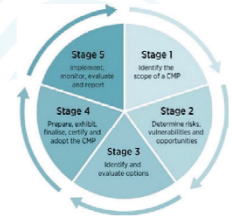
Biodiversity

- Koala Vehicle Strike signs
- Continue to support and promote sustainable agriculture
- Expanding Pest Management Activities

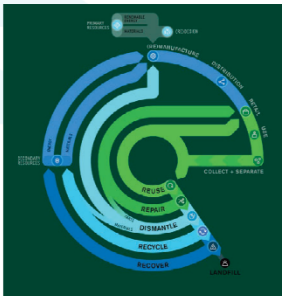


Coastal

- Coastal Management Plans – stages 3 & 4
- Id. risks to cultural and ecological values and assets in Tallow and Belongil Creek ICOLLS
- Identify pollution sources and plan to improve water quality in ICOLLS
- Monitor coastal erosion, impacts to beaches and beach recovery



Resource Recovery



Resource Recovery Initiatives

- Focus on Circular Economy, waste avoidance and resource recovery programs
- Reduced fees for source separated construction materials
- Ensuring flood preparedness with community to assist with salvage, repair and appropriate disposal during disaster clean up

Ethical Growth

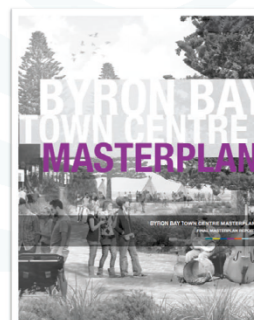
We manage growth and change responsibly

Housing



- Local Growth Management Strategies:
 - Residential Strategy
 - Rural Land Use Strategy
- 57 Station Street
- TAHE Temporary Housing lease & future opportunities
- Mullum Hospital (Azalea Precinct)
- Northern Rivers Reconstruction Authority
- Affordable Housing Contribution Scheme

Byron Bay Masterplan Projects



- Byron foreshore concept plan
- Lighthouse road walkway design
- Byron stormwater design community engagement
- Extension of Railway Park rail corridor project (to Browning Street)

Land Use Planning

- LEP and DCP amendments
- Ocean Shores Place Plan – scoping stage
- Burringbar Street, Mullumbimby – concept design stage



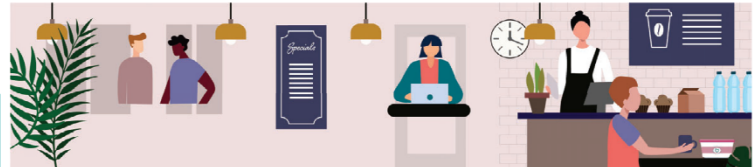
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Business, Industry and Visitor Economy Strategy

The strategy aims to provide a clear direction for a resilient, adaptable, and sustainable economy.



Connected Infrastructure

We have connected infrastructure, transport, and facilities that are safe, accessible, and reliable

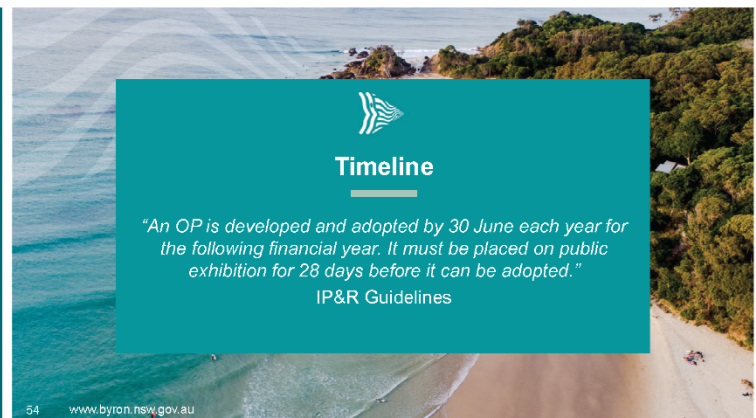
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Some infrastructure projects:

Helen Street Bridge bridge deck renewal	Fern Street - Shared Path	Carlyle Street Upgrade	Bayshore Drive Reconstruction	Install Activated Flood Signage
Council Chambers Restoration	New public amenities in Denning Park	Renewal of amenities Mullumbimby Rec Grounds	Renewal of Tennis courts at Mullum, Suffolk, Bangalow and Ocean Shores	Upgrade Beach Accesses – Belongil and Tallow Beach
Stage 1 of Linda Vidler Park Masterplan	Off-Leash Dog Park Mullumbimby	Tom Kendal Playground Renewal	Emergency Trunk Water main into Mullumbimby	Pump station renewals across the Shire



Timeline

"An OP is developed and adopted by 30 June each year for the following financial year. It must be placed on public exhibition for 28 days before it can be adopted."

IP&R Guidelines

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Make a submission



The Operational Plan and Budget are currently on public exhibition and we will ask the community look through it, consider our proposed activities, and provide feedback.

Submissions are open until 29 May:

online www.byron.nsw.gov.au/OP-budget-24



Timeline



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Submissions

IPR Guidelines

Clause 4.10 *A draft Delivery Program must be placed on public exhibition for a period of at least 28 days and submissions received by the council must be considered by the council before the Delivery Program is adopted by the council*

Clause 4.25 *The draft Operational Plan must be publicly exhibited for at least 28 days, and submissions received by the council in that period must be considered, before the final Operational Plan is adopted by the council.*

The Operational Plan, Budget, and Statement of Revenue Policy (including Fees & Charges) were placed on public exhibition and Council invited submissions from the public between 1 to 29 May 2023.

Submissions were accepted through www.byron.nsw.gov.au/OP-budget-24 and through direct engagement with individuals and groups.

Council received a total of 22 submissions. A summary of the submissions outlines the corresponding link to Council's Integrated Planning and Reporting documents, the details of the submission, Council's response, and any proposed amendments to the draft documents.

Submissions for Consideration in the Operational Plan 2023/24

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
OP 1.3.2.1 Undertake a financial review and productivity improvements to facilitate future consideration of additional revenue sources; including evaluation of the need and impact of a Special Rate Variation, Developer Contributions, and other levies	Council should be only working on key operational works. Roads, sewerage, water and garbage. Instead wasting money on things like zero emissions and other feel good ideas that just waste money.	Noted.	No change.	E2023/45266
	Developer contributions plan: we would encourage Council to insert an activity to investigate with the Federal community the feasibility of incorporating Federal and surrounds as its own area under Byron Shire Development Contributions Plan.	<p>The Developer Contribution Plan will be comprehensively reviewed upon completion of the Byron Residential Strategy. This will include investigation of the appropriateness of all the catchment boundaries and sizes.</p> <p>Population centres should be of sufficient population size to warrant the creation of a separate catchment.</p> <p>Federal is unlikely to have sufficient population growth to warrant the creation of an additional catchment in the plan. The apportionment of cost between existing population and new population in a small catchment such as Federal may mean that developer contributions (section 7.11) is not the most appropriate funding mechanism for new infrastructure in Federal. Alternative sources such as grants or fixed levy (section 7.12) may be more appropriate.</p>	Do not include an individual requirement for the creation of a catchment for Federal into the Operational Plan.	E2023/53657

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
DP 2.1.5 Identity and heritage - Share and celebrate diverse stories including built, natural, and cultural heritage of the Shire	Suggested new activity: Council to advance work on Heritage Plan for Federal village, towards a Heritage Conservation Area listing.	<p>Council recently supported a recommendation from the Heritage Advisory Committee about the 'Proposal for a Federal Heritage Conservation Area and New listed items.'</p> <p>Council resolved (23-188) to support further consultation occurring with residents and owners of the properties proposed to be listed as individual items, contributory items, and in the Heritage Conservation Area generally, prior to reporting any planning proposal with any new listings recommended to Council.</p> <p>Presentation on Federal, Brunswick Heads, and colour schemes will be provided to a future Councillor Workshop for further consideration.</p>	No change, await determination from Council on pathway.	E2023/53657
DP 2.5.3 Work in partnership to reduce and end rough sleeping through community action	Homelessness in Byron We need: <ol style="list-style-type: none"> 1. Hot showers 2. Access to communal kitchen space 3. Parking pass for camping 	1. Unaffordable housing and homelessness are amongst the most critical social issues facing our community. We acknowledge the lack of services for people experiencing homelessness in the Byron Shire and are committed to working with State and Federal Governments and not-for-profits to provide increased supports and housing options. Homelessness is a complex issue with no single	No change.	E2023/43648

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
		<p>solution and requires a whole-of-community and government response.</p> <p>We currently provide community facilities for Byron Community Centre and Mullumbimby District Neighbourhood Centre to deliver services to people experiencing vulnerability and homelessness, including showers. These buildings are offered for a nominal rate so that scarce funding can be redirected into service provision. As these services are dependent on staffing resources and volunteers, we acknowledge that they are not available every day.</p> <p>2. Council considers a range of community needs when upgrading or designing community spaces. This feedback has been shared with staff and will be considered in any future upgrades.</p> <p>3. A Shire wide parking pass for camping has been explored previously by Council and deemed to be impractical and inappropriate.</p>		

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
DP 2.5.2 Advocacy - Advocate for services and funding to enhance social outcomes across the Shire	<p>Queer Family (a registered NFP in Mullumbimby) supported 2000 people last year and we know that for each person we directly support, another 4 people receive indirect support from our work. We'd like to discuss increasing support for Queer Family and the LGBTQIA+ community from Byron Shire Council.</p> <p>We are especially interested in creating a new Queer Community Centre in the Shire.</p>	<p>We acknowledge the range of services and support that Queer Family Inc provide to the community.</p> <p>Council supports community organisations through a variety of funding opportunities and encourage the entire community to apply. Council notes that funding was recently provided to Queer Family Inc under the Community Initiatives Program and Reconnecting Regional NSW – Community Events Program.</p> <p>Council acknowledges the high rental costs and lack of space for community organisations delivering services in the Shire. When a community asset or facility becomes available, Council generally undertakes a competitive expression of interest process to ensure equity, fairness, and transparency. Council will inform Queer Family Inc if any further opportunities arise.</p>	No change.	Feedback received at Community Conversation
	<p>Nowhere in this document is mention of allocating funds to our LGBTQIA+ community and their needs. I'd love to see money put towards queer community building, events, arts and culture.</p>	<p>Although this community is not specifically mentioned in the 2023/2024 Operational Plan and Budget, Council will continue to support this and other organisations working with the queer and LGBTQIA+ community.</p>	No change.	E2023/47024

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
OP 4.1.2.1 Review Rural Land Use Strategy	13.3 PLANNING Lot 1 Booyong Road, Booyong PR107790 & PR170280 were original dwellings of a First Nations family. This dwelling existed pre-zoning. With extensive research, and funded reports by the new owner, the conclusion that no original actual dwelling paperwork existed for these land parcels because of the lack of need/zoning. The titles were sold in 2018 to the existing purchaser by the daughters of the original First Nations owner. The existing owner is wanting to build a small 3 bedroom cottage on the land for personal/tourist accommodation use. A very large string of communication, with supporting evidence of the lands original dwelling/use etc between Byron Bay Council and the new owners, has occurred over the years in trying to do so. With a large commercial business running close by La Finca and multiple established dwellings lining both the borders of the land parcels, plus the entire street itself, it seems unusual these land parcels have not yet be rendered for dwelling permissible. Please consider the lots above-mentioned for dwelling permissible.	<p>This is a private matter relating to an individual property and not relevant for consideration in the Operational Plan.</p> <p>The 2023/24 Operational Plan includes activity 4.1.2.1 “Review Rural Land Use Strategy” which more broadly relates to this request. Action 22 of the Rural Land Use Strategy is to “Investigate a strategic framework for resolving dwelling entitlement issue” which seeks to develop a decision framework that will enable consideration of rural properties currently without a dwelling entitlement. This specific Action of the RLUS has not been able to be resourced in the 2023/24 Operational Plan and budget.</p>	No change.	E2023/45124
OP 4.1.3.1 Facilitate the Place Planning Collective in order to promote and support implementation of actions from adopted town /	<p>On behalf of the Byron Arts & Industrial Estate as the Place Planning Collective representative we are writing to suggest 8 small win projects be added to the Budget for 2023/24 as additional items.</p> <p>As community representatives on the PPC and as individual community members who work, on an entirely volunteer basis, as the conduit for</p>	<p>The suggested projects are noted. These suggestions will be considered where there is existing project budgets available or through appropriate grant opportunities.</p> <p>Each of the projects is considered individually in this submission report.</p>	No change.	E2023/54056

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
village masterplans	<p>communications between our towns & villages and Council. We give an enormous amount of time and energy. Much of this work occurs in our communities and outside of the monthly PPC formal meetings. We would like these small projects to be considered to help promote and encourage the involvement of the BA&IE business and community members and to help drive the implementation of the 2018 adopted BA&IE Precinct Plan.</p> <p>There are two immediate start projects that could start to be implemented quickly being item numbers 2 for parking and 8 for branding, with a budgeted amount of \$6650. There are three closely followed projects that could commence in the first half of the financial year being items No. 1 for HPA application, No. 3 for parking and No. 7 for bike racks, with a budgeted amount of \$72,000. Finally there are three design packages that could be completed in the financial year being items No. 5, No. 6, and No. 9 for PAMP and Landscaping design packages/concept investigations, with a budgeted amount of \$135,000.</p> <p>As Place Planning Collective members for the BA&IE we requests that Council consider a bid for the items submitted (see detailed submission) valuing \$213,650 for the 2023/2024 budget to establish these small win projects. We are open to discussion regarding the estimates and happy to review changes as the year progresses and</p>			

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	findings are made.			
DP 4.1.3: Town / Village Masterplans - Develop, implement and update Place Plans that promote place-based forward planning strategies and actions	Byron Arts and Industry Estate Landscaping Plan to deliver: (No. 25 from the Precinct Plan) EC 1 - Establish and deliver a unifying landscape vision for the BA&IE (Delivered in conjunction with LU1 and MA2)	This suggestion will be considered through appropriate grant opportunities.		E2023/54056
OP 4.1.3.3 Deliver street tree plan for Bangalow main street and village entries (action from the Bangalow Village Plan)	<p>Prepare a street planting plan for the Bangalow Industrial Estate, the main street of Bangalow and the three entrances to Bangalow</p> <p>Street planting that is appropriate, safe, aesthetic and that provides shade needs to be planned for all three identified areas. This is also a climate change mitigation project - as the planet warms we need more shade.</p> <p>The industrial estate is becoming increasingly activated and has very little shade. A long stand of camphor laurel trees on the verge of Lismore Road used to provide a visual screen to the estate but were cut down some years ago.</p> <p>Businesses in the main street have for many years lobbied for the removal and replacement of the Leopard Trees that line the street. The roots are invasive and a trip hazard for pedestrians.</p>	<p>The request to extend this action to also include the Bangalow Industrial Estate cannot be accommodated under the existing project scope and budget.</p> <p>Notwithstanding the above, a landscape plan for the Bangalow Industrial Estate is noted as a priority action and when funding becomes available can be reconsidered.</p> <p>The stand of camphor laurel trees removed from the Lismore Road frontage was approved as part of a DA for the adjacent property. That DA included a condition for compensatory planting of a minimum of 20 native rainforest shrubs endemic to the area. Any concerns that the community has about noncompliant DAs needs to be</p>	No change.	E2023/53656 E2023/54055

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>There have been trip accidents that required ambulance and hospital. The trees shed branch and leaf litter that local business owners have to clean up.</p> <p>In the draft Streetscape Palette developed in 2022 by Council in consultation with the community, the landscaping of the three entrance ways to Bangalow gained popular support.</p> <p>This item aligns with the following: Bangalow Village Plan Part B:</p> <ul style="list-style-type: none"> 1.1.1 Create attractively landscaped vehicular-scale entry treatments on Granuaille Road, Lismore-Bangalow Road and Byron Bay Road. 1.1.5 Prepare a street planting plan for residential streets and the industrial estate. 1.2.1 Redesign and redevelop the village core in an integrated way to improve its general amenity, connectivity, useability and prioritisation for pedestrians. 	referred to council's enforcement team.		
OP 4.1.3.5 Seek grant funding for construction of Federal Village main street upgrades (priority action from Federal Village Masterplan)	This activity is supported by Federal Community Centre.	Noted.	No change.	E2023/53657

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
DP 4.5.2: Recovery - Support disaster recovery following the 2022 flood events	Suggested new activity 11: Disaster Planning: there might be space to specifically mention working with the Federal/Eureka/Goonengerry disaster resilience group	Federal/Eureka/Goonengerry disaster resilience groups are a member of Council's Community Resilience Network (CRN). The membership of the CRN has been endorsed by the Tweed-Byron Local Emergency Management Committee. Council is working closely with the CRN as a key stakeholder in our community disaster recovery approach as identified in the Operational Plan. Recognising that all CRN members are valuable contributors, it is not possible to list the membership of the CRN within the Operational Plan, or to specifically mention one member.	No change.	E2023/53657
DP 5.1.1: Road network maintenance - Undertake road and transport network maintenance to meet the standards identified in the Asset Management Plan	Please allocate enough funds to adequately maintain our roads. Picadilly Hill Rd is in the worst state I've have seen in the last thirty years! It is not even possible to Slalom around them anymore. An accident is surely imminent, the road is very unsafe at the moment. Please prioritise some of these basic responsibilities!	Council inspects the shire's road network and use the inspection data to model road repair programs that ensure the highest priority and most effective treatment actions are being completed with Council's budget.	Picadilly Hill be highlighted in the repair program model to ensure it is appropriately located in the program.	E2023/45268
	Resealing Market St and Station St/Lane: This project had been previously discussed with BSC engineering, but remediation of flood damaged roads with a high safety risk is the immediate priority. We note however, that increasingly frequent and popular events in Bangalow invariably use Market and Station streets for access to the Bangalow Showgrounds or A&I Hall respectively, with Market St also used for daily school drop off and pick up. Showcase events	These works were subject to a grant application that was not successful. The Works Team have set budgets each year to spread across, Roads, Drainage, Flood Mitigation, Bridges, Causeways, Shared Paths, Footpath and Cycleways, in both maintenance and capital. The team aims to spread these funds fairly and in accordance with asset condition and the risks they	No change.	E2023/54055

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	such as the Byron Writers Festival are diminished by pothole peppered surfaces that present a disappointing introduction to an otherwise perfect leisure experience. Surface remediation would therefore be very welcome when financially possible, as such events generate high financial returns for Bangalow.	represent. Increases in total budget availability is needed in order to increase service levels across all assets types.		
OP 5.1.3.6 Incorporate the Pedestrian Access and Mobility Plan and Bike Plan into the Active Transport Action Plan through community consultation and Council consideration	Suggested amendment to activity: within PAMP activity to name and begin investigation of walking/bike track around Federal (Risley's) Hill.	This is a priority C action in Council's current planning document. Council is yet to complete all priority A projects. The PAMP and Bike Plan review already in the Operational Plan will provide opportunity for the community to raise the priority of this project.	No change.	E2023/53657
	Suggested activities from the PAMP to be funded for the Byron Arts & Industry Estate: <ol style="list-style-type: none"> 1. Concept Design Package for BB010 PAMP Plan item, to complete the connection over the easement and construct 500m of new shared path through the diagonal easement between Banksia Drive and the intersection of Bayshore Drive and Banksia Drive 2. Concept Design Package to construct 30m of new shared path over the easement between the Hive development and Ewingsdale Road. (No. 14 from the Precinct Plan). Investigate and if required, develop partnerships to secure western connection to Cavanbah 3. 3 x Public Bike Rack stations. Potential for community design competition like the Byron Town Centre competition 	Item 1 has already been built. Item 2 is not in the PAMP or Bike Plan. However, an investigation to link The Cav to the Ind Est is within the proposed budget. This will look at which route is achievable given an easement will be required. Item 3 is not funded in the proposed budget, but could be considered if Council desire.	No change.	E2023/54056

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>Maintain drainage of water off the track near the Brunswick Heads bowling club. The association has been approached by residents in wheelchairs and carers of elderly on walkers from Bayside with complaints about access in this area: water over the track, exposed roots, eroded uneven path.</p> <p>Remove large build-up of sand in the gutter and clear vegetation to the south of the entrance so that water runs away. There is a two-metre-wide puddle across this pathway at present when it rains.</p>	<p>Assume this is the Brunswick Heads Bowling Club and the footpath between town and the club. This is not a capital works item or needs to be a separate Operational Plan action. Works Operations can complete these works as priorities and funding allows.</p>	<p>A Customer Request has been created for Works Operations to complete drain maintenance works along track.</p>	<p>E2023/54037</p>
<p>5.1.3: Active transport - Deliver the actions identified in the Pedestrian Access and Mobility Plan and Bike Plan</p>	<p>Suggested new activity: Construct a new ramp at the gate to Bangalow Showground at the top of Station Street This is a high use area for pedestrians and cyclists and people with strollers and other wheels to access school and the showground. Most of the year the big gates to the showground are closed and this is the only access point. People on bikes or pushing strollers have to 'jump the kerb' to get through the gate. Council's Traffic Engineer has visited the site. In his opinion there is room for the ramp if the garbage bins are moved slightly further back away from the gate and the kerb. See below. This ramp has the support of the Bangalow Parks Trust. If the bins need to be moved the Parks Trust would like to be consulted.</p> <p>This item aligns with the following Council plans: Bangalow Village Plan Part B Priorities: Linking</p>	<p>This item is currently under investigation and planning for implementation.</p>	<p>Complete under Access ramps and footpath program budget</p>	<p>E2023/53656</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>the town and Bangalow- a Pedestrian Friendly Place</p> <p>3.1.4 Maintain and upgrade paths across the village to incorporate:</p> <ul style="list-style-type: none"> • Consistent quality pavement • Accessible ramps and tactile markings • Wider footpaths and cycle paths. <p>This item aligns with goals for improved accessibility and inclusion articulated in:</p> <ul style="list-style-type: none"> • Bangalow Village Plan Part A • Byron Shire Pedestrian Access and Mobility Plan • Byron Shire Disability Inclusion Action Plan 2022-2026 			
<p>DP 5.1.4 Multi-Use Rail Corridor - Activate the rail corridor for multi-use that provides expanded active and shared transport options catering to visitors and residents.</p>	<p>I am in full support of this and hope that it could be brought forward - current date for prelim proposal is Jun 2024. Can this be brought forward and supersede some of the other projects? You will know the Tweed section has opened and is fantastic. Byron region will benefit greatly from this trail being complete. At the current dates I can't imagine it will be done for another 5 years and will be the last of the whole section to be complete.</p> <p>I'd also like a clear update on current bike trail proposed from Mullum to Bruns. Could this be tied into the rail trail planning or vice versa to capitalise on grant funding and design work etc.</p> <p>In addition to my previous comment, I am also in support of a rail option for the leg from Yelgun to</p>	<p>The options for multi use of the rail corridor are being evaluated in a staged manner within existing staff resources. The progress on the multi use of the rail corridor is reported to Council quarterly as required by existing resolutions.</p> <p>To raise the priority of this action significant additional budget would be required. There is no identified source of funding to allocate a budget from. In order to fund additional resources Council would need to redirect funds from an existing program of works.</p> <p>The outcome of the business case for a rail trail being prepared by the</p>	<p>Make no change to the current priority of this activity.</p>	<p>E2023/45125 E2023/45126</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>Bangalow, with option for riders to bring their bikes on board. This would be an excellent option and create a link with cyclists to continue riding towards Lismore too.</p> <p>https://www.byron.nsw.gov.au/System-pages/Search-Results?div_OC%20CL%20Public%20Site%20Search=(keyword=rail%20trail)</p>	<p>Norther Rivers Joint Organisation of Councils including on and off formation will assist in the progress of this action. An off formation rail trial would not preclude the multi use of the corridor.</p> <p>Staff will continue to seek external funding opportunities and assistance from Government Agencies.</p>		
	<p>Whilst it is great to see the rail corridor being mentioned in the plan, we are not seeing much progress from the current situation. The number of cars on our roads is growing at a very fast rate and looking at the wider plan, there isn't much that is planned this year to reduce traffic in our shire. Building out a multiuse corridor would not only reduce traffic, encourage people to exercise and drive more visits in our region. Visiting Europe this year showed me that we are really behind when it comes to adoption of greener ways to get around cities. Drastic changes were put in place there and it was not without push back from some very vocal people but councillors have been working for the greater good of the wider community rather than listen to the loudest voices.</p> <p>Thank you for reading my feedback and I would appreciate if the mobility plan was put at a higher priority on this year's plan.</p>			E2023/45271

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
OP 5.1.5.3 Deliver contracted Federal Drive, Byron Bay landslip stabilisation and road reconstruction works in accordance with the natural disaster guidelines	This activity is supported by Federal Community Centre	Noted.	No change.	E2023/53657
DP 5.2.3: Traffic management and reduced car dependence - Develop transport infrastructure and services that are accessible to all and meet a diverse range of needs and community expectations	Change speed limits to 30 kph for Byron, Station and Deacon Streets in Bangalow.	Council does not control speed limits and this request does not require a separate Operational Plan action. The Works and Place Planning team are looking at opportunities for 30kph zones, where suitable.	A Customer Request be created to further investigate this opportunity.	E2023/54055
	Application to TfNSW to have the BA&IE reassigned as a High Pedestrian Area (HPA) with the speed limit reduced to 30 or 40 kilometres p/h, increasing pedestrian safety and working towards the future vision for the BA&IE people precinct plan.	Council does not control speed limits and this request does not require a separate Operational Plan action. It is unlikely that the BA&IE would meet the warrants for the proposed speed limits. The community can request speed limit reviews direct with TfNSW on their website.	No change.	E2023/54056
	Line marking to slow traffic and improve pedestrian safety for Banksia, Acacia, Grevillea, and smaller side streets. (Bayshore, Centennial are planned as separate projects)	Current parking layouts and road widths do not meet standards to allow line marking in these locations without significantly reducing parking spaces. It is noted that issues around car park planning will be reported to Council in the coming months. It is recommended that line marking and	Council consider the funding of a BA&IE Car Park and Vehicle Movement Strategic Plan in the Operational Plan and budget.	E2023/54056

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
		speeds be considered as part of this process.	Budget allocation would need to be \$50k.	
DP 5.2.4: Parking - Manage parking through effective controls that support Movement and Place Plans and are coordinated with other initiatives such as park and ride	<p>Suggested new activity: Install signage to direct drivers to parking in Deacon St/Parkland/Heritage House area The majority of longer term parking in Bangalow lies in the south eastern corner of the village, yet for visitors this area is not visible. Visitors invariably drive into town via the main street and around Byron and Station Streets looking for somewhere to park. Five or six well located parking signs with arrows would help reduce unnecessary car movements by directing people straight to the south east corner of the village. See proposed locations on map in full submission.</p> <p>This item aligns with the following Council plans: Bangalow Village Plan Part B: 3.2.4 Install signage to direct drivers to peripheral parking locations such as the carpark at Station Street South and on-street angle parking along Deacon Street.</p>	<p>This item has been discussed a number of times with the Place Planning Collective, it is supported but is currently unfunded.</p>	<p>Fund if considered a priority. A budget of \$5,000 would cover planning, design and installation of signage.</p>	<p>E2023/53655 E2023/54055</p>
	<p>Delta Kaye, Brunswick Nature Sculpture Walk and the Brunswick Heads Progress Association, with the support of Andy Erskine from Council, have been planting along the riverbank near the bowling club in Brunswick Heads. This is an attempt to stop the erosion of the compressed hailstone pathway and the riverbank. The use of this area by locals and visitors has been excessive for a number of years creating a large</p>	<p>It is noted this is a well used area and therefore installation of rocks without consideration of parking provision is not supported. Formalisation of the parking as per the plans for the Simpson Creek Foreshore is supported.</p>	<p>Council consider funding the finalisation of Simpson Creek Foreshore designs and bringing the project to a construction ready status to allow</p>	<p>E2023/54037</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	dustbowl with many cars parking on crownland foreshore parkland to access the river. Cars need to be removed from foreshore parklands and kept on the road reserve. Rocks are a simple stopgap solution. ACTION: Install large rocks along the edge of the Road Reserve near the bowling club carpark to stop vehicles parking on Simpson Creek Foreshore. This will stop the erosion and degradation of the area.		grant applications to be made. New Operational Plan item and budget required. Budget allocation would need to be \$80k.	
	Peripheral parking within walking distance to the Bangalow village centre.	This is a future action for Council to complete, but it is not currently a priority.	No changes.	E2023/54055
	Suggestions for parking in the Byron Arts & Industry Estate: 1. Reinstate the 8 street side parallel car parking spaces that use to exist at the beginning of Banskia Drive between No. 4 – No. 10. 2. Reinstate a temporary car parking plan, as a separate project to the overarching Precinct Parking Study, on council-owned land at the corner of Banskia Drive. After current compliance issue have been resolved	It is noted that issues around car park planning will be reported to Council in the coming months. It is recommended that line marking and speeds be considered as part of this process.	Council consider the funding of a BA&IE Car Park and Vehicle Movement Strategic Plan in the Operational Plan and budget. Budget allocation would need to be \$50k.	E2023/54056
DP 5.5.3: Stormwater - Provide stormwater infrastructure to manage flood mitigation and improve social and	Once again the draft operational plan fails to include the need to complete drainage works in SGB. These works have continually been neglected year after year despite councils repeated assurances that the works would be completed. The works involve connecting the stormwater grids to a drainage channel. The grids	Council have been completing a number of stormwater upgrades in SGB for many years. Peter, Helen, Beach, Robin, Clifford, Philip, Elizabeth Streets and The Esplanade have been completed.	Gloria Street is programmed for next financial year along with amendments to the Royal Avenue system.	E2023/45267

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
environmental outcomes	<p>are only holes in the ground with concrete and grids that are supposed to be connected via pipes to take away stormwater from around houses. The unfinished project includes all of Royal Ave and peter and Robin street. Having them connected would relieve localised storm water from collecting around properties such as mine in Royal Ave. I have been assured every year for the past 5 or so that the project would be completed in each years plan. But council continues to avoid completion of the project and hence allows residents to be surrounded by water even in moderate rainfall events.</p>		<p>Upon completion the system can be audited to ensure all pits have been connected appropriately.</p>	
	<p>The drains in Brunswick Heads are some of the oldest in the shire. With the impact of climate change, they will struggle to protect the village. We hope that Council is working towards upgrading these drains in the future particularly in the 100-year flood zone to the north-west of the village. Drainage in many of the back lanes are substandard or non-existent and will need improvements by Council in the future. An inspection of the drains in Brunswick Heads by the Association showed that most are well maintained by residents.</p> <p>Activities:</p> <ol style="list-style-type: none"> 1. Clear drains at the western end of Veterans Lane 2. Clear chocked drains the northern side of Mullumbimbi St between Park and Tweed St 	<p>This is not a capital works item or needs to be a separate Operational Plan action. Works Operations can complete these works as priorities and funding allows.</p>	<p>A Customer Request created for Works Operations to complete drain maintenance clearing in Brunswick Heads.</p>	<p>E2023/54037</p>

Submissions Regarding Budget

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
<p>OP 4.1.3.1 Facilitate the Place Planning Collective in order to promote and support implementation of actions from adopted town / village masterplans</p>	<p>The Place Planning Collective suggest an additional item be added to the Budget for 2023/24 and that this item becomes a recurring expense.</p> <p>The community representatives on the Place Planning Collective are individual community members who work, on an entirely volunteer basis, as the conduit for communications between our towns & villages and Council. We give an enormous amount of time and energy. Much of this work occurs in our communities and outside of the monthly PPC formal meetings.</p> <p>We would like an ongoing budget item that enables PPC reps to access funds for incidental costs incurred in promoting and implementing adopted masterplans in their communities. Items that we have found we need from time to time are things like projector hire, printing, posters, microphone hire, and stall fees at local events. Items such as these assist PPC reps in their volunteer role. Council's Place Planning team could decide if there was a case to purchase a particular item or whether simple reimbursement of a cost to a PPC rep was more appropriate.</p>	<p>Support for the Place Planning Collective, through the provision of \$2,000 per group (4 groups totalling \$8,000) for 12 months. This budget allocation will be monitored and reviewed prior to the preparation of the budget for the following financial year.</p>	<p>New line item for Place Planning Collective Administration with an allocation of \$8,000 in 2023/24.</p>	<p>E2023/52598</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>There are four Masterplans at implementation phase in this budget term and a budgeted amount of \$2000 each per year seems appropriate with a further \$2000 to help fund group purchases. The demand for the fund may fluctuate from year to year and between Masterplans, and would depend on whether capital items (for example a projector) were purchased and shared, or hired and reimbursed.</p> <p>The Place Planning Collective requests that Council consider a bid for \$10,000 for the 2023/2024 budget to establish this fund. During the 2024/2025 budgeting process this amount can be reviewed with the hindsight of a year's trial.</p>			
DP 4.3.1: Diverse economy - Develop a Business and Visitor Economy Strategy to support a resilient and diverse economy	<p>Request for funding to undertake further business surveying within the Byron Arts and Industry Estate. This would be for print material like flyers and meetings rooms etc. to have these conversations with the community and business.</p> <p>This market research would be the first step to delivering the full scope of item CE1 listed below with community input: (No. 6 from the Precinct Plan) Undertake further business surveying within the BA&IE to understand existing uses, female ownership of businesses and needs, technology barriers for online businesses, preferred models for business to business</p>	<p>Business surveys are undertaken annually or biannually through Council and other agencies. Further consultation and opportunities for feedback (e.g. surveys) will be included in the Business, Industry, and Visitation Strategy.</p>	<p>No change.</p>	<p>E2023/54056</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>collaboration (virtual / physical), shared marketing needs and BA&IE brand identity. And; (No. 3 from the Precinct Plan)</p> <p>CE1 - Deliver an inclusive identity and branding strategy for the BA&IE which leverages Brand Byron and can promote businesses regionally, nationally and internationally.</p>			
<p>DP 4.3.1: Diverse economy - Develop a Business and Visitor Economy Strategy to support a resilient and diverse economy</p>	<p>Organisation: Byron Visitor Centre Legal Status: Non For-Profit Purpose of Funding: Managers Salary Byron Tourist Information Centre Funding Requested: \$70,000 per annum x 5 years Time Period of Funding: 5 Years parallel with current renewed lease</p> <p>Summary - Situated at 80 Jonson Street, the Byron Visitors Centre is a focal point for the Byron township. The center assists our local community and visitors with information on activities, art and culture, sightseeing, accommodation, transport links both local and interstate and visitor luggage storage. The appointed manager liaises with other Information centers across Australia, exchanging brochures and guided information on sightseeing and local events. The Byron Visitor Centre is governed by a board, who appointed the manager to run the daily operations of the center on their</p>	<p>This request is unable to be supported in the 2023/24 financial year.</p>	<p>No change.</p>	<p>E2023/45905</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>behalf.</p> <p>The funding ensures the ongoing integrity of the operations and activity of the center. With tourism being the heart of our economy, and Byron Bay, one of the most visited places in Australia it is important that we continue to supply a source for information and communication regarding our region and its historic and environmental importance. We operate and use the <i>Byron Shire Sustainable Visitation Strategy 2020 – 2030</i>. as a guide to our activity and responsibilities to the Council and community.</p>			
	<p>Further to our submission in March the Brunswick Heads Visitor Centre would like to submit a further option to be considered.</p> <p>Our first submission was selected for the Draft budget, however, we would like to submit a third option if the Council cannot see a way to provide the \$10k support.</p> <p>OPTION 3 - \$5000</p> <p>With this support we could cover some wages for our Visitor Centre Co-ordinator to continue to search for other ways to apply for further Corporate Sponsorship and other revenue raising options.</p>	<p>An allocation of \$10,000 has been made in the draft 2023/24 budget. This funding was carried forward from the initial request in 2022/23.</p>	<p>No change.</p>	<p>E2023/54034</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>The Visitor Centre is an important part of the Brunswick Heads community looking after tourists, promoting our 'Simple Pleasures' ethos and providing much needed events to support the town during the quiet times. Many businesses and residents are struggling and this support is vital.</p> <p>We are at a fairly critical stage of supporting the sustainability of the Visitor Centre and are committed to being fully self funded in the future. Any support would be greatly appreciated.</p>			
5.1.3: Active transport - Deliver the actions identified in the Pedestrian Access and Mobility Plan and Bike Plan	<p>Outside town centres, footpaths,</p> <ul style="list-style-type: none"> • where they exist, are limited to one side of the street • are very often in poor condition • crossings and access ramps are often non existent or are not safe • pathways can just run out with no connection or safe access beyond • are not provided on rural roads <p>1. Footpath Maintenance - 2023/24 Draft budget</p> <p>The maintenance backlog has been made worse with minuscule budgets over many years that have also been consistently under spent. Between 2016 and 2021, the average spend on footpath maintenance was less than \$24,000, while the amount NOT spent (\$135,584) was actually greater</p>	<p>Council is projected to spend \$1,564,800.00 on Active Transport projects in 2022/23.</p> <p>In 2021/22 Council spent \$1,730,467.01 on Active Transport projects.</p> <p>In 2020/21 Council spent \$2,331,185.11 on Active Transport projects.</p> <p>Much of this work has been grant funded. Footpath maintenance is an area that receives minimal funding and in recent years staff have been working hard to increase funding in the drainage area. It</p>	<p>Staff review the 10 year program to increase Active Transport capital maintenance budgets in future financial years.</p>	<p>E2023/49430</p>

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>than that spent (\$119,705). Only \$6,000 was spent on footpath maintenance this last year, a reduction of \$87,000 on the previous year.</p> <p>The budget line for 'paved footpath' maintenance has been defunded. Footpath maintenance has now been rolled into a shared budget (\$50,000) for footpaths AND cycleways. Clearly this is a substantial reduction of funding available for footpath maintenance and a near 50% cut based on 21/22.</p> <p>2. Capital Works 2023-23 Draft Budget It is a similar story regarding capital works. Years of under investment and a considerable backlog of connectivity and accessibility needs.</p> <p>Projects for new pedestrian links servicing the Cavanbah and Industrial estates have been included. While welcome, the areas of greatest need in older residential areas connecting town centres remains unaddressed. There is no new connectivity proposed for Mullumbimby, Brunswick Heads or Ocean Shores.</p>	<p>is important increases and fair and appropriate, therefore, increasing maintenance budgets is supported.</p> <p>The 2023/24 Operational Plan includes an item to review Active Transport projects in the future. The community will be part of this process and have the opportunity to request priority connectivity for Mullumbimby, Brunswick Heads or Ocean Shores as required.</p>		

Submissions Regarding Revenue Policy including Fees and Charges

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
OP 1.5.3.1 Support Council volunteers with the management and operation of community halls	<p>The fee change for the hall hire of Durrumbul Hall for workshops 50-100 participants is an increase of 42.86% whilst the standard increase for all the other hire rates and all the other halls in the region is in the range of 20-25%</p> <p>I feel that this increase is disproportionate to the other fee changes and unfairly impacts my class which has been running for over 2 years at the hall.</p> <p>I would like to request that the fee increase be in line with all the other hire rates which are within the 20-25% range.</p>	<p>It's correct to note that an increase of 42.86% is high compared to the majority of hire fee increases across other s355 halls, including other fees at this hall. However, some hall fees have increases in the 30% range.</p> <p>An increase to \$50ph would put this fee at the higher end of the market. Considering the facilities at the Hall a smaller increase, in line with the other increases proposed for this hall, is preferred.</p> <p>Factors leading to fee increases include electricity, maintenance and inflation costs. Some fees are also increasing to bring them more in line with the general market.</p> <p>Upon consideration of these factors and consultation with the Durrumbul Hall committee, it is recommended that Council agrees to a smaller rise for this particular fee.</p>	Recommend approving a smaller increase for this fee - \$45 instead of \$50 (an increase of approximately 29%).	E2023/47023
	Bangalow A&I Hall s355 Committee have requested updates to their fees and charges for 2023/24, as per below.	These fees and charges have been discussed with the relevant s355 Committees.	Recommended that Council adopt proposed fees and charges.	E2023/49701

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref																																																
	Replace all current fees and charges with the following:																																																			
	<table><tr><th colspan="2">Standard Rate</th></tr><tr><td>Air Conditioning</td><td>\$100 per day</td></tr><tr><td>Upper Hall</td><td>\$150 per day</td></tr><tr><td>Lower Hall</td><td>\$400 per day</td></tr><tr><td>Whole Hall</td><td>\$275 per session/half day (4 hours)</td></tr><tr><td>Whole Hall</td><td>\$550 per day</td></tr><tr><td>Backstage hire</td><td>Delete</td></tr><tr><td>Bond</td><td>\$400 - \$3,000 at Committee’s discretion</td></tr><tr><td>Balcony</td><td>\$100 per day</td></tr><tr><td>Kitchen Hire</td><td>\$220</td></tr><tr><td>Kitchen Hire</td><td>Delete ‘per day’ for kitchen</td></tr><tr><td>Booking fee</td><td>\$150 – non refundable</td></tr><tr><td>Garbage removal</td><td>\$180</td></tr><tr><td>Weddings</td><td>Delete</td></tr><tr><td></td><td></td></tr><tr><th colspan="2">Community Rate</th></tr><tr><td>Air Conditioning</td><td>\$100 per day</td></tr><tr><td>Whole Hall</td><td>\$40 per hour (up to 4 hours)</td></tr><tr><td>Whole Hall</td><td>\$150 Half day</td></tr><tr><td>Whole Hall</td><td>\$300 whole day</td></tr><tr><td>Bond</td><td>\$400 - \$3,000 at Committee’s discretion</td></tr><tr><td>Upper Hall</td><td>\$140 per day</td></tr><tr><td>Balcony (premium seating)</td><td>\$100 per day</td></tr><tr><td>Kitchen Hire</td><td>\$180</td></tr></table>				Standard Rate		Air Conditioning	\$100 per day	Upper Hall	\$150 per day	Lower Hall	\$400 per day	Whole Hall	\$275 per session/half day (4 hours)	Whole Hall	\$550 per day	Backstage hire	Delete	Bond	\$400 - \$3,000 at Committee’s discretion	Balcony	\$100 per day	Kitchen Hire	\$220	Kitchen Hire	Delete ‘per day’ for kitchen	Booking fee	\$150 – non refundable	Garbage removal	\$180	Weddings	Delete			Community Rate		Air Conditioning	\$100 per day	Whole Hall	\$40 per hour (up to 4 hours)	Whole Hall	\$150 Half day	Whole Hall	\$300 whole day	Bond	\$400 - \$3,000 at Committee’s discretion	Upper Hall	\$140 per day	Balcony (premium seating)	\$100 per day	Kitchen Hire	\$180
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IPR Link	Submission Comments		Response	Recommendation to Council?	Ref
	Kitchen Hire	Delete per hour for kitchen			
	Booking fee	\$150 non refundable			
	Garbage removal	\$170			
	Wedding rate				
	Major Commercial Rate				
	Air Conditioning	\$110 per day			
	Per day hire	\$770 whole hall			
	Backstage hire	delete			
	Bond	\$400 - \$3,000 at Committee's discretion			
	Balcony	\$110 per day			
	Kitchen Hire	\$220			
	Kitchen Hire	delete 'per day'			
	Booking fee	\$150 non refundable			
	Garbage removal	\$180			
	Wedding rate	delete			
	Bangalow Show	\$1,650 one week maximum, during annual Bangalow Show			
	ADFAS	\$175 per session			
	Brunswick Valley Memorial Hall s355 Committees have requested updates to their fees and charges for 2023/24, as per below.		These fees and charges have been discussed with the relevant s355 Committees.	Recommended that Council adopt proposed fees and charges.	E2023/49701
	Community rate				
	Per hour	\$25 - up to four hours			
	Session- full day	\$200 - four to eight hours			
	Regular rate				
	Per hour	\$33 - up to four hours, between 8am and 11pm			

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref																														
	<table><tr><td>Session – full day</td><td>\$264- four to eight hours</td></tr><tr><td colspan="2">Casual rate</td></tr><tr><td>Late night fee</td><td>\$150 - 11pm to midnight, per hour</td></tr><tr><td>Per hour</td><td>\$40 – up to four hours</td></tr><tr><td>Session – full day</td><td>\$320 – four to eight hours</td></tr><tr><td>Kitchen</td><td></td></tr><tr><td colspan="2">Additional bond of \$150 for full day hire</td></tr><tr><td>Community rate</td><td>\$20 – per hour, min two hours</td></tr><tr><td>Community rate</td><td>\$120 – full day, full day</td></tr><tr><td>Regular rate</td><td>\$25 – per hour</td></tr><tr><td>Regular rate</td><td>\$175 – full day, four to eight hours</td></tr><tr><td colspan="2">Available as commercial kitchen only and additional to function hourly rate- delete</td></tr><tr><td colspan="2">Other costs</td></tr><tr><td>Bond</td><td>\$350</td></tr><tr><td colspan="2">Extraordinary cleaning \$50 – per hour includes removal of garbage</td></tr></table>	Session – full day	\$264- four to eight hours	Casual rate		Late night fee	\$150 - 11pm to midnight, per hour	Per hour	\$40 – up to four hours	Session – full day	\$320 – four to eight hours	Kitchen		Additional bond of \$150 for full day hire		Community rate	\$20 – per hour, min two hours	Community rate	\$120 – full day, full day	Regular rate	\$25 – per hour	Regular rate	\$175 – full day, four to eight hours	Available as commercial kitchen only and additional to function hourly rate- delete		Other costs		Bond	\$350	Extraordinary cleaning \$50 – per hour includes removal of garbage				
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	<p>Suffolk Park Community Hall s355 Committees have requested updates to their fees and charges for 2023/24, as per below.</p> <table><tr><td colspan="2">Community rate</td></tr><tr><td colspan="2">Cleaning – extraordinary, at cost</td></tr><tr><td colspan="2">All other fees and charges for this hall remain unchanged.</td></tr></table>	Community rate		Cleaning – extraordinary, at cost		All other fees and charges for this hall remain unchanged.		These fees and charges have been discussed with the relevant s355 Committees.	Recommended that Council adopt proposed fees and charges.	E2023/49701																								
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<p>The s.355 Committee managing Durrumbul Hall resolved to make a submission to Council about the draft F&C’s for 2023-24 as follows:</p> <p>a. change 3pm start to 9am start for Community and Commercial Events;</p> <p>b. remove sentence starting “The Fee may be</p>	The suggested changes help clarify fees and charges at this hall.	Recommended that Council adopt proposed amendments.	E2023/52299																															

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
	<p>reduced ...”;</p> <p>c. split Commercial Event into less than and more than 100 people with fees and bond of the smaller version to match Community Group Event.</p>			
	<p>Durrumbul Hall s355 Committee requests the following changes to the fees and charges:</p> <p>Delete entire section of text at beginning of Durrumbul’s schedule, beginning with “The hirer must notify...” and ending with “(At the Committee’s discretion)”.</p> <p>Replace the rest of the current fees and charges with the amended rates and descriptions below. Please edit current text to the following layout eg ‘per hour’ on the same line as ‘Casual hire’ etc:</p> <ul style="list-style-type: none"> - Casual hire (<20 people) per hour \$15 - Casual hire (20-50 people) per hour \$30 - Casual hire (51-100 people) per hour \$50 - Cleaning (at Committee’s discretion) \$100 - Community group event 9am to close \$400 - Commercial event (<100 people) 9am to close \$400 - Commercial event (>100 people) 9am to close \$700 - Bond – workshop \$100 - Bond – small community event \$250 - Bond – large community event \$500 - Bond – small commercial event \$500 - Bond – large commercial event \$1,000 	<p>It’s understood that the requested edits aim to make the schedule more user-friendly for members of the public and more specific to this hall. Council prefers at this stage to leave the text consistent for all venues and will review the entire schedule document’s layout in future. However, smaller changes such as layout of text upon one line, will be accommodated if possible.</p> <p>Updates to charges: as per Submission E2023/47023, Council will approve a partial increase to the casual hire fee (51-100 people) from \$35 to \$45. The other fees and charges are considered appropriate, several of which remain unchanged from last year.</p>	<p>Council to leave current schedule text unchanged, excepting small edits.</p> <p>It is recommended that Council endorses the updated fees and charges, excluding as per Submission E2023/47023 a partial increase to the casual hire fee (51-100 people).</p>	E2023/52599

IPR Link	Submission Comments	Response	Recommendation to Council?	Ref
2.4.3: Children's services - Provide high quality early childhood education and activities through Sandhills Early Childhood Centre and Out of School Hours Care services	<p>My input on child care fees would be to provide a discount for additional siblings, to support working families. We have 3 children, so after school care from 3.15pm to 5.30pm would be \$111 for our family.</p> <p>For example full fee for first child, a 10% discount for 2nd child, 20% for third child. For vacation care, perhaps a discount on the base rate (\$68)?</p>	<p>Outside School Hours Care provides a valuable service for families. Multiple children discount is something that could be considered for future financial years as it would require significant modelling. The federal government offered a similar incentive for Child Care Subsidy for two or more children.</p>	<p>No change.</p>	<p>E2023/57270</p>

FOR MORE INFORMATION

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