

Take the survey

SURVEY RESPONSE REPORT

03 October 2011 - 27 May 2021

PROJECT NAME:

Upgrading our bus stops and shelters



SURVEY QUESTIONS

Q1 Please provide the location of bus stop you use. Street number, name and suburb if possible.

Anonymous 4/08/2021 10:29 AM	Julian Rocks drive, sunrise
Anonymous 4/08/2021 10:58 AM	13 Clifford Street Suffolk Park NSW 2481
Anonymous 4/08/2021 04:47 PM	5 Julian Rocks Drive
Alicecadwell 4/09/2021 07:21 AM	Bus 641 - Hinterland way St Helena look out - Coolamon Scenic Dr, Coorabell NSW 2479
Anonymous 4/09/2021 08:41 PM	Bus depot lismore
Anonymous 4/09/2021 10:27 PM	the one on the south side of Left Bank Rd and Tuckeroo rd
Anonymous 4/10/2021 06:48 AM	Julian Rocks Drive, Sunrise
Anonymous 4/10/2021 05:17 PM	Coomburra Crescent, Ocean Shores
Anonymous 4/10/2021 10:29 PM	Albert St Federal
Anonymous 4/11/2021 02:22 PM	Federal
Anonymous 4/11/2021 08:01 PM	15 Clifford st suffolk park
Anonymous 4/12/2021 02:40 PM	settlement road and main arm road intersection
Anonymous 4/13/2021 12:27 PM	Corner Tristran Parade and Left Bank Road, Mullumbimby Creek

byron2481 4/14/2021 09:18 AM	Cnr of Yagers & Raywards Lane & Skinners Shoot Road - requesting bus shelter on western side
Anonymous 4/14/2021 03:05 PM	There is no bus stop to use, just a turning area for the school bus
skinnersshoot 4/15/2021 02:34 PM	skinners shoot corner raywards lane
Anonymous 4/15/2021 04:40 PM	Before the new bike pathway, I got off at the Beech drive roundabout heading south on Broken Head road. Now I have to travel to south Beech Drive roundabout to disembark. I am a wheelchair user, it was more convenient getting off at the north roundabout.
Anonymous 4/18/2021 08:50 PM	5 Mundurra AV ocean shores
Anonymous 4/19/2021 08:33 AM	johnson street main bus stops. Also main shelter in mullumbimby.
Anonymous 4/20/2021 12:30 PM	The school bus stop at corner of Rifle Range and Lismore/BANGALOW rd in BANGALOW
Anonymous 4/20/2021 01:47 PM	201 Federal drive, federal
Anonymous 4/20/2021 02:00 PM	Byron Street, Bangalow
Anonymous 4/20/2021 02:03 PM	Tweed Regional Gallery 2 Mistral Road
Anonymous 4/20/2021 05:09 PM	2 bus stops Station Street, Bangalow
Anonymous 4/21/2021 12:36 PM	Bangalow/Lismore Road on the corner of Friday Hut Road opposite the Buttery and the bus stop on the other side of this road just before the Buttery.

Anonymous 4/22/2021 01:13 PM	Myocum road mullumbimby golf course
Anonymous 4/22/2021 01:14 PM	Newrybar (old Pacific Hwy)
Anonymous 4/22/2021 01:18 PM	Bangalow (Granuialle St) Cnr of Leslie St
Anonymous 4/22/2021 01:21 PM	Ewingsdale, myocum Rd roundabout
Anonymous 4/22/2021 01:21 PM	Bangalow (Byron Street) outside Foodworks and on the opp side near the public toilets
Anonymous 4/22/2021 01:21 PM	bangalow, lismore road opposite riffle range road
Anonymous 4/22/2021 01:59 PM	213 Coorabell Road, Coorabell, NSW 2479. The entrance to Keyes Gardens Estate.
Anonymous 4/23/2021 04:27 PM	110 Shara Blvd, Ocean Shores, NSW
Anonymous 4/24/2021 11:35 AM	5 Coopers Lane South, Durrumbul via Mullumbimby.
Anonymous 4/25/2021 09:07 AM	South Golden Beach and Ocean Shores North
Anonymous 4/25/2021 06:26 PM	Federal
Anonymous 4/28/2021 11:05 AM	test
Anonymous 4/28/2021 11:31 AM	Bus stop outside newsgaents Stuart Street, Mullumbimby
Anonymous 4/29/2021 08:22 PM	corner of Riffle Range Road and the Lismore Road, Bangalow
Anonymous 5/01/2021 03:36 PM	Schoolbuses to and from Federal, Coorabell

Anonymous

5/05/2021 08:29 PM

brooke drive, the pass

Gaygor

5/06/2021 02:19 PM

Broken head road near first Beech
Drive roundabout, NO stop

Anonymous

5/06/2021 04:45 PM

I use the Suffolk park stop opposite
beach break apt's then the driver
used to often stop at the serviceman
mmmm MMA club in Jonson st or the
Mercato can't stop there anymore , I
can't drive anymore so really not
keen on the new bus stop!

Anonymous

5/06/2021 07:01 PM

In front of the community garden
Shara Boulevard Ocean Shores

Anonymous

5/07/2021 07:27 PM

Broken Head Rd

Anonymous

5/07/2021 09:28 PM

Intersection of Rifle Range Ed and
Lismore Road , Bangalow . This a
school bus stop that is incredibly
dangerous

Anonymous

5/13/2021 02:05 AM

New bus stop in front of Cawi not a
good design for bad weather. Seen
disabled people trying to get cover.
Such a bad design.

Anonymous

5/13/2021 02:11 AM

In south golden beach no shelters
heading north. So many school kids
all along the beach near miss birdy
and Also after Berimbilla. I pick up at
least 10 kids every day.

Anonymous

5/22/2021 12:13 AM

Corner of Rifle Range Rd and
Bangalow Rd, Bangalow.

Anonymous

5/22/2021 04:28 PM

New bus stops in Bangalow. Cnr
Byron Bay Rd and Old Ballina Rd
and Lismore Road

Anonymous

5/24/2021 08:09 AM

Excelsior Circuit, Bayside, Brunswick
Heads

Anonymous

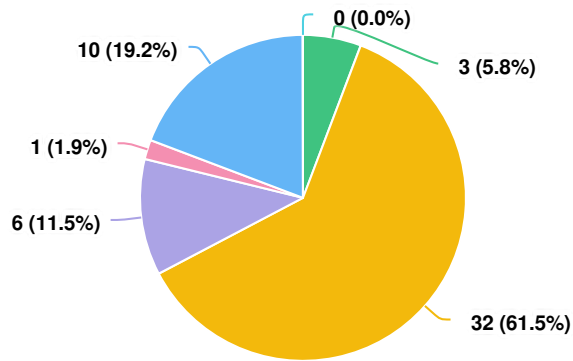
5/27/2021 03:11 PM

Rifle Range Road and Lismore road

Mandatory Question (52 response(s))

Question type: Single Line Question

Q2 Do you use this stop to...

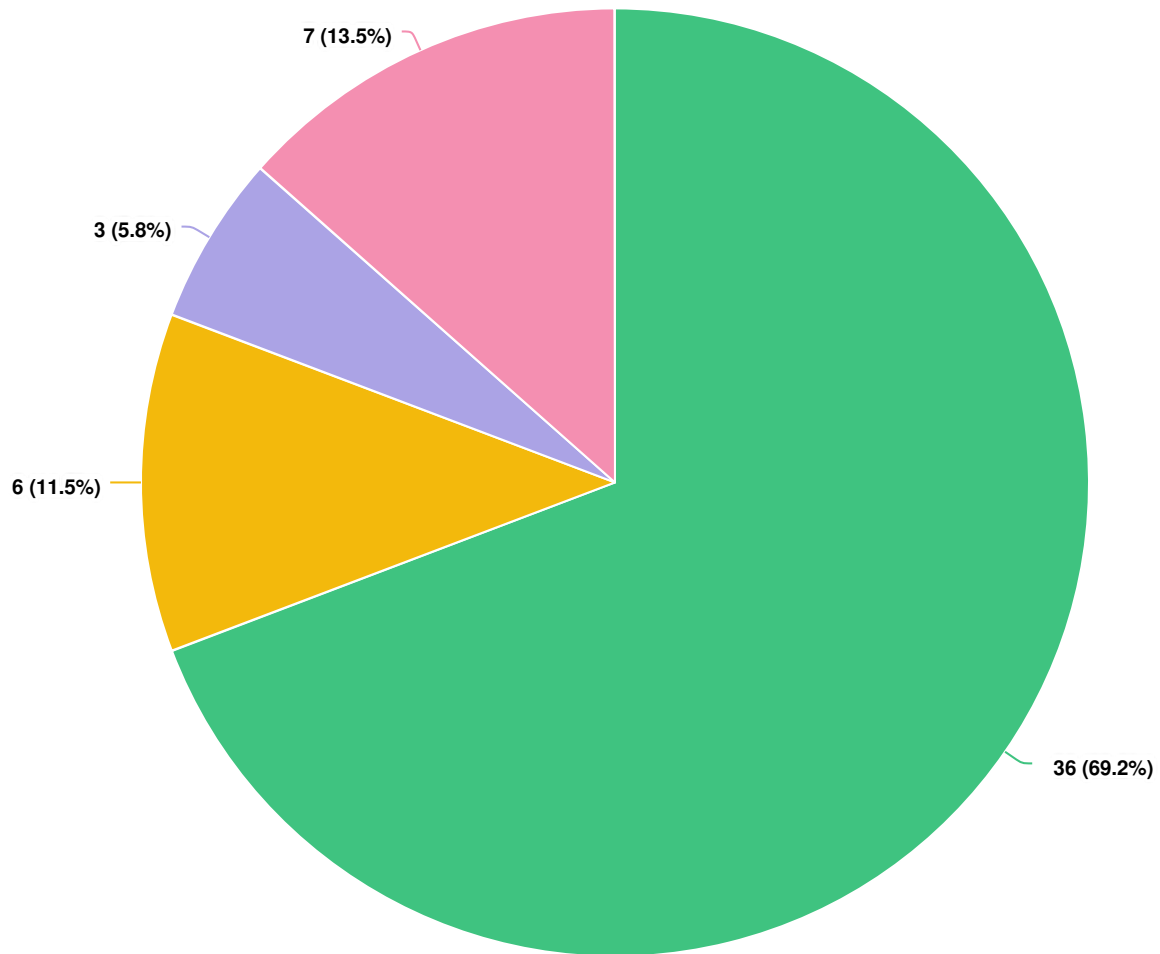


Question options

- This stop is not used
- Catch the school bus
- Catch a public bus
- Bus turns around here
- Other (please specify)
- Catch a community bus

Mandatory Question (52 response(s))
Question type: Radio Button Question

Q3 How often do you use this bus stop?



Question options

- Daily
- Weekly
- Sometimes
- Never

*Mandatory Question (52 response(s))
Question type: Radio Button Question*

Q4 | Do you have any comments about this bus stop for example accessibility, safety, usage, condition?

Anonymous

4/08/2021 10:29 AM

This bus stop is now out the front of the new Collective build. There are cars and trucks parked all over the place. Children are having to walk in the middle of the road to get to the bus stop. Once built there will be as many cars accessing the collectives each side of the road. A bus stop further along Julian Rocks Drive possibly near lot 27 for example would be so much safer.

Anonymous

4/08/2021 10:58 AM

We catch the school bus on the northern side of Clifford Street (shops side). There is no defined bus stop here - but it needs to have signs for certain hours for school drop off and pickup as there is often no place for the bus to stop, so they often have to half pull in, double park, or keep going around the corner. There are very young kids who catch the bus here, and it would be much safer if there was a defined place for the bus to stop during morning and afternoon bus times. A shelter would be great if at all possible.

Anonymous

4/08/2021 04:47 PM

Very busy in the morning and afternoon, and there is no shelter or seating. Just a pole. We are regularly drenched before school.

Alicecadwell

4/09/2021 07:21 AM

needs wet weather protection - urgent

Anonymous

4/09/2021 08:41 PM

Bus stop is not a designated stop but the bus company Northern Rivers Buslines kindly lets my daughters alight here because it's closer to our house

Anonymous

4/09/2021 10:27 PM

Children from Tallowood catch this bus and it is such a dangerous road

crossing with no zebra crossing or pedestrian refuge island. A bus shelter would be good too.

Anonymous

4/10/2021 06:48 AM

This bus stop is in front of units under construction, which when built will present a danger to school children with increased traffic movements. These collective style developments are totally inappropriate in an otherwise housing suburb because they don't have enough parking onsite to even supply the number of units. This results in cars congested on the street and on peoples' lawns. A bus stop there is not a good idea.

Anonymous

4/10/2021 05:17 PM

This bus stop and all other bus shelters in Ocean Shores, Sth Golden and New Brighton have huge graffitis on them and it mars the landscape. It would be good if Council regularly cleaned or painted over these messes. P.S. The house behind dumps rubbish behind the Coomburra bus shelter

Anonymous

4/10/2021 10:29 PM

Multiple buses use this site for school transfers. It is inadequate and unsafe for the high number of buses. There are further issues with the turning of buses at the corner of Roses Rd and Albert St Federal

Anonymous

4/11/2021 02:22 PM

Poor access. Dangerous for children. No signs.

Anonymous

4/11/2021 08:01 PM

Not safe for children due to parked cars and no dedicated bus stop signs.

Anonymous

4/12/2021 02:40 PM

This is a very dangerous intersection with not much room for buses to stop or pull far enough off the main road. It is a blind corner for cars that overtake when the buses are stopped here heading towards main arm. There is no bus shelter here either. I

Anonymous
4/13/2021 12:27 PM

would like to see a shelter and safer environment for my children to catch the bus from here. Thanks.

This is an unsheltered bus stop for school children. They have to wait for the bus in the heat and sun and wet days with no protection. If they wish to not get muddy shoes then they have to wait on the road with oncoming traffic along Left Bank Road and morning traffic turning left onto Left Bank Road from Tristran Parade which is very unsafe.

byron2481
4/14/2021 09:18 AM

There is no shelter here, we are requesting a bus shelter to formalise the bust stop

Anonymous
4/14/2021 03:05 PM

A shelter would be a good start

skinnersshoot
4/15/2021 02:34 PM

there is no shelter or seat

Anonymous
4/18/2021 08:50 PM

we don't have any bus stops on Balemo drive OCEAN SHORES , it means that my kids need to wait in the rain or in full sun for the bus. it would be helpful to have central bus stops on the main streets so we can drop the kids there in case of rain .

Anonymous
4/19/2021 08:33 AM

I hear johnson street stops will cease when the new bus transit centre opens. For some of us, getting out at woolies or on and off right in town at current main bus stop means a lot less walking on old legs, or keeping out of the rain or hot sun. This will change if we have to walk to or from the new transit stop. The stop in Mullumbimby is poorly designed to keep out of the weather.E ither the hot afternoon sun is coming right in, or wind and the heavier rains.

Anonymous
4/20/2021 12:30 PM

It is very unsafe for traffic. The school buses park on either side of Rifle

Anonymous

4/20/2021 01:47 PM

Range Road and obstruct view of traffic entering the BANGALOW Rd from Rifle Range.

This bus stop for school children is located on a bend with concealed driveways on either side. Children catch the bus here, and on the other side of the bend. 3 buses stop in this area. Signage about school bus stopping and or concealed driveways would help mitigate the danger as cars and trucks regularly travel fast around this bend and are forced to hit the brakes. There have been times when cars have passed the parked buses on the bend causing near misses for cars and other buses.

Anonymous

4/20/2021 02:00 PM

The stop outside the Bangalow Public school is safe if cars aren't parked there during pickup and drop off times. Of which there are regularly cars parked there, the signs need to be more visible and on the road as well. In fact I, and many others including bus operators, parents and children I'm sure, think that there should be NO PARKING AT ALL signs there. Therefore preventing the bus to either double park on the road blocking traffic or having to park further down the road making it dangerous for children to catch the bus.

Anonymous

4/20/2021 02:03 PM

I drop my son off to catch the bus to school. The drop-off is difficult and dangerous as people stop in the middle of the little street next to the pub, they don't drive in properly and turn around, they stop in the middle so if you are turning in you suddenly have nowhere to go and you are stuck out in traffic while they drop their child off and then turn around. It's very dangerous.

Anonymous

4/20/2021 05:09 PM

SEE ABOVE.

Anonymous

4/21/2021 12:36 PM

The children cannot access either of these bus stops safely. They have to walk along the road to get to the one on the Westbound side and the grass is often very long in front of and next to the bus stop. There are no safe places for children to cross the road either across Friday Hut Road or across the B62. There needs to be more signage informing motorists that buses stop and children cross here. There also needs to be more enforcement of the 50 speed limit. There needs to be a safe pedestrian crossing on the B62.

Anonymous

4/22/2021 01:13 PM

The bus stop is very exposed to golf balls (balls have hit cars in the past). Also the bus stop gets very muddy after rain. Traffic also drive very fast along this part of road and often drive fast past the bus when the bus is pulled up with children getting on and off the bus.

Anonymous

4/22/2021 01:14 PM

The bus stops on the road (in front of allocated parking bays) for at least 5 mins sometimes blocking parked cars. It is difficult to see past the bus if you want to go around it. Parents drop their kids off both in front and behind the bus, which also poses traffic issues as they stop on the road (not in parking bays.)

Anonymous

4/22/2021 01:18 PM

This is not a designated bus zone (ie no signs), so there are generally cars parked along the road where the bus has to pull over. Often the bus has to stop in the middle of the intersection to let kids off the bus which is dangerous.

Anonymous

4/22/2021 01:21 PM

Unsafe area for the bus to stop for my very young daughter. to hail the bus you must be standing on the

road. Bus bay has low tree branches, so bus can't even use this area. No shelter from weather at all.

Anonymous

4/22/2021 01:21 PM

These are both designated bus zones (with signage) yet every day there are cars parked in these areas. The bus then has no choice but to stop on the road to let kids on/off the bus. This is dangerous.

Anonymous

4/22/2021 01:21 PM

this is an extremely dangerous place to drop off school children. there is no actual bus stop, no crossing, and its an 80kmph speed limit . it's just a matter of time before there is a serious accident there

Anonymous

4/22/2021 01:59 PM

Hi Katie, there is no bus shelter here. just a bus stop sign on the grass verge. No dramas except we get very wet if we forget our umbrellas and the it's raining when the kids get on and off the bus and are waiting for parents. Several schools use this stop and also the estate entrance is wide enough that some coaches and buses use daily to turn around. Its used by families who live on Coorabell Road, and live within the two community title estate on both sides of the road. I believe it would make a great location for such a community asset and would be widely used. Many thanks

Anonymous

4/23/2021 04:27 PM

Very busy at school drop off and pick up with mutiple buses stopping at the same time and it being close to an 80 zone.

Anonymous

4/24/2021 11:35 AM

2 school buses x twice a day come across a creek crossing that is not safe and then continues onto a dirt road, not considered wide enough and has no safe turning circle. Has to do a 3 point turn into private driveway, across flood levee and drains and creates a vision obscuring dust cloud. These buses have at

times hit the telegraph pole as they have reversed and electricity company has had to inspect the pole after. We have had private engineer visit in the past who said these buses should not be even coming down the bitumen road onto dirt road/ flood crossings etc. let alone that there is no safe turning circle with clear vision behind the bus. I have contacted bus company and council previously but no positive responses.

Anonymous

4/25/2021 09:07 AM

The shelters at the bus stops in South Golden and OS North are regularly defaced, which is very frustrating. Several years ago, local artists did a good job of brightening some of the shelters with art work, but vandals eventually destroyed the art, making the shelters unsightly and detracting from the experience of using them.

Anonymous

4/25/2021 06:26 PM

The bus shelter at the park is too small, It needs footpaths to access it properly. Federal has become a bus interchange with multiple bus routes per day without the infrastructure, parking and traffic safety measures to support it.

Anonymous

4/28/2021 11:05 AM

test

Anonymous

4/28/2021 11:31 AM

It's not clear whether a bus actually stops here. The times I have been here the bus hasn't turned up. The bus company website still has a service running from that stop but no one (including those working in newsagent) seems to know if the bus stops there. Like a ghost bus. A sign with a timetable would be useful.

Anonymous

4/29/2021 08:22 PM

I have serious safety concerns about this bus stop. There is 80km an hour traffic that travels along this road and it is very busy. There is approx 20

children who catch the bus stop from this stop and it is extremely dangerous. In the morning there is no where for the bus to pull over (heading towards Bangalow) and there is often lots of traffic. In the afternoon the bus stops on the other side of the road (heading away from Bangalow) and children have to cross the 80km/h traffic. I have seen several near misses over the years

Anonymous

5/01/2021 03:36 PM

Refer question 2 The speed limit on these roads (and other back roads) needs to be reduced to 60km. 80km/hr or drive to the prevailing conditions is too fast on these back roads.

Anonymous

5/05/2021 08:29 PM

not used!

Gaygor

5/06/2021 02:19 PM

No stop have to wavedriver down. Its too far from Byron at Byron stop to Suffolk Park stop. Because route through baywood chase is One Way onlyto town, I have to walk to broken headroad and hail a bus if I want to go to suffolkpark shops. OR go from baywoodto Town, transfer back to suffolk Park to get to my Dr. In Clifford Street. Ridiculous.

Anonymous

5/06/2021 07:01 PM

No shelter

Anonymous

5/07/2021 09:28 PM

Students in the afternoons are dropped on the left hand side of the extremely busy Lismore Road and then have to cross 2 lanes of fast moving traffic. There is no shelter for wet weather on either side . Now the rail overpass has been removed buses could turn into Rifle range road to drop off students then do a loop around Tristania and Sansom st before exiting again at Rifle Range.

Anonymous

Good put in area just needs better

5/13/2021 02:05 AM

shelter.

Anonymous

5/13/2021 02:11 AM

Need bus stops for the kids in South Golden Beach.

Anonymous

5/22/2021 12:13 AM

As per above, it is a heavily used location for school bus drop offs and pick ups, with no bus shelter and little to no signage. The bus stop area is just dirt, with no clearly defined sealed area where buses are meant to stop, they just drive onto the dirt. It is also quite a dangerous intersection as it is an 80km/h zone here with no turning lanes into Rifle Range Rd from Bangalow Rd. When the buses are there it creates an issue for vehicles pulling out of Rifle Range Rd, heading towards Lismore, as their line of sight for oncoming traffic is significantly reduced. This whole strip along Bangalow Rd, west of the town centre, is not very friendly for buses or pedestrians.

Anonymous

5/22/2021 04:28 PM

A new bus stop for all buses at the cnr of Byron Bay Road & Old Ballina Road Bangalow. The fast growing nature of this part of town makes it no longer considered to be out of town. A well considered design that would make sure it is out of flood reach, would enable it to be the safest and accessible site for a bus interchange in the village of Bangalow. A one a way in (south end) and one way out (north end) traffic design would make it much safer. An all weather shelter with low level solar lighting would be essential, plus a bike rack, a water station, and bins. It would be an advantage here to have car parking spaces and to locate an area for long vehicle parking such as caravans, motorhomes and small trucks with trailers. There are very few spaces

available in the village for caravans and long vehicles. A bus interchange at this site would take the bus traffic off Deacon Street making this street much safer. With the buses no longer on Deacon street and the great wide footpath eventually going past this site, makes this site within cycle and walking distance. This site is one of the few options available in Bangalow for a bus stop. Another site for a bus stop is on the west side of Bangalow opposite the old Readings store, along this wide area. This whole area could also be opened up for parking spaces, a much needed asset for the village. It also has the potential for a walking path on the railway corridor, this would enable school children/people to cycle or walk to the bus stop and town centre. It would require a shelter with low level solar lighting, bike rack, bins and a water station would be an advantage. The disadvantage here, as I see it, is that there is no room for buses to turn around, or to safely stop for picking up or putting down passengers when travelling west. It would only cater for people travelling from west to east, west to north, west to south.

Anonymous

5/24/2021 08:09 AM

It's rusty and has a lot of graffiti

Anonymous

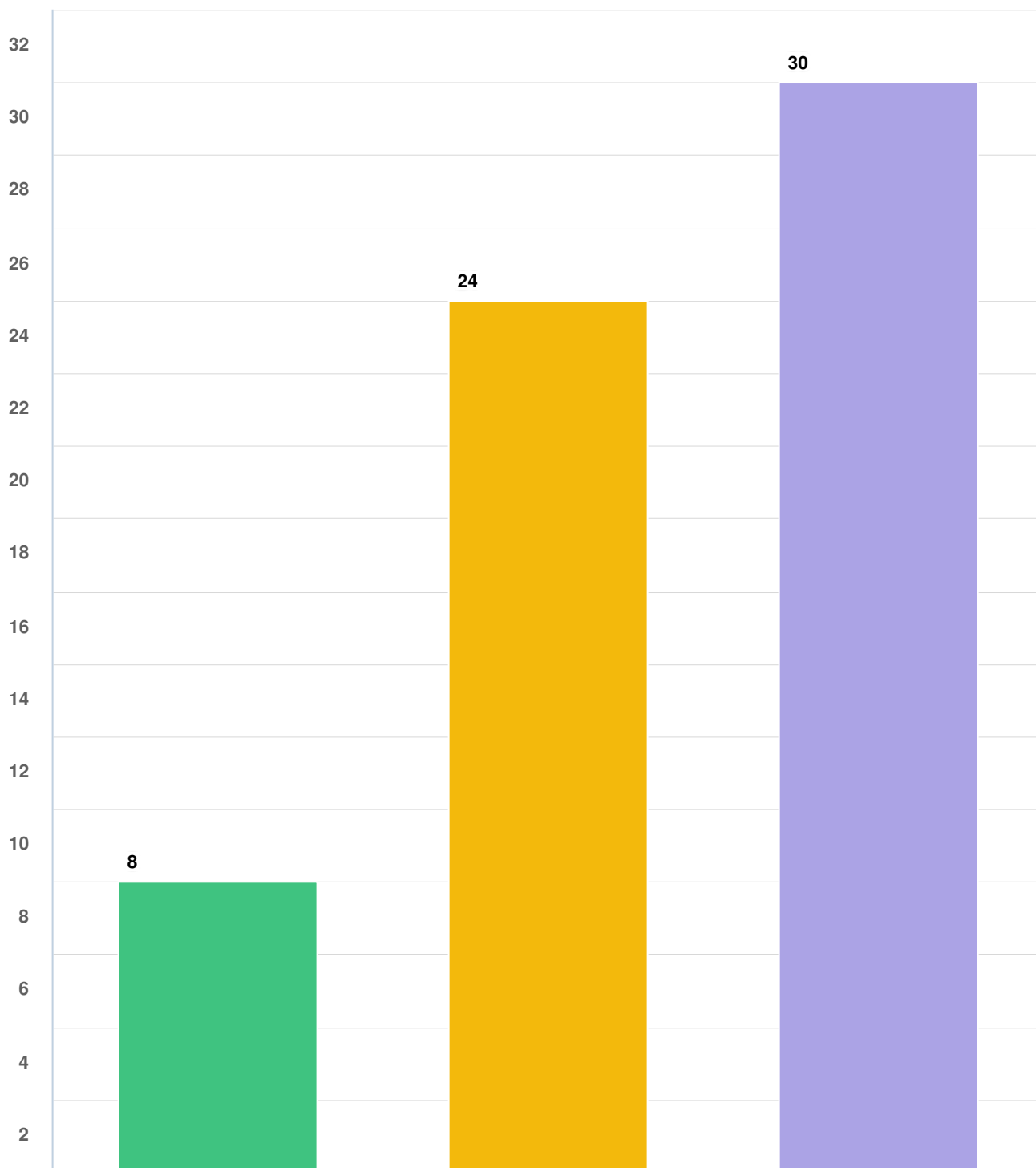
5/27/2021 03:11 PM

Safety for children No shelter 80 km zone

Optional question (49 response(s), 3 skipped)

Question type: Essay Question

Q5 Do you have suggestions for features you'd like to see at this bus stop?



Question options

- Bike rack
- Shelter
- Other (please specify)

Optional question (46 response(s), 6 skipped)

Question type: Checkbox Question

Q6 Please leave your email if you would like to be kept informed of this project.

[REDACTED] [REDACTED]
[REDACTED]

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Optional question (39 response(s), 13 skipped)

Question type: Email Question