From: James Porter (NSW Ambulance)
To: Savage, Deanna
Subject: RE: FW: Granuaille Rd Bangalow naming irregularity
Date: Friday, 16 October 2020 3:02:58 PM
Attachments: image006.png
image007.png
image008.png
image009.png
image010.png
image011.png
Report 27 08 2020 Council Proposal to rename Granuaille Crescent Bangalo....docx
signed ELetter to Ambulance NSW informing Council Decision resolution 20....pdf

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Dear Deanna,

Thank you for your e-mail.

You have asked for feedback from me. I have only recently become aware of this matter.

As the council has decided not to make name-changes to the areas of concern, I do not feel that the issue has been addressed and the problems of *delayed-ambulance responses* (or other emergency service responses) to persons with possible serious injuries or illnesses can be expected to continue.

Please be aware that NSW Ambulance GPS systems are up to date. But, as your aerial maps show (on the attachments you sent me), it would be very easy for a reasonable person to become confused by the very close locations of streets/roads with identical names.

I respectfully request that Council reconsiders their decision to not make a name change. It may end up saving someone's life by correcting the problem. It may, however, have a very different outcome for someone if the current problems continue.

Kind regards,

James Porter
Duty Operations Manager | Northern Zone | Brunswick Valley Inspector
72 Cherry Street, Ballina NSW
Ph: 02 6681 5357 | M: 0419 765 857 I e: james.porter@health.nsw.gov.au
www.ambulance.nsw.gov.au

NSW Ambulance

From: Savage, Deanna [mailto:DSavage@byron.nsw.gov.au]
Sent: Wednesday, 14 October 2020 11:50 AM
To: Robert Kembrey (NSW Ambulance) <Robert.Kembrey@health.nsw.gov.au>
Cc: James Porter (NSW Ambulance) <James.Porter@health.nsw.gov.au>
Subject: FW: FW: Granuaille Rd Bangalow naming irregularity

Hi James,

I did forward this email to Don Hart not realising Don had retired. The email is to inform the

Ambulance Service of a resolution made in relation to the renaming of Granuaille Crescent.

If you do have any questions please do not hesitate to contact me.

Council would appreciate a return response and some feedback.

Cheers

Deanna Savage
Byron Shire Council | P: 02 6626 7304

Byron Shire Council acknowledges the Traditional Owners of this land, the Arakwal people, the Minjungbal people and the Widjabul people of the Bundjalung Nation, and pay our respects to elders past and present.

From: Savage, Deanna
Sent: Monday, 21 September 2020 2:11 PM
To: 'Don.Hart@health.nsw.gov.au' <Don.Hart@health.nsw.gov.au>
Subject: CM: FW: Granuaille Rd Bangalow naming irregularity

Hi Don,

Council is writing to inform you of the Council Resolution regarding the renaming of Granuaille Crescent.

Please review attached correspondence.

Cheers

Deanna Savage
Roads & Property Officer | Infrastructure Services | Byron Shire Council
Working Days Mon Tues Wed
P: 02 6626 7304 | E: dsavage@byron.nsw.gov.au
PO Box 219, Mullumbimby NSW 2482 | www.byron.nsw.gov.au
Find us on Facebook www.facebook.com/byronshire.council

Byron Shire Council acknowledges the Traditional Owners of this land, the Arakwal people, the Minjungbal people and the Widjabul people of the Bundjalung Nation, and pay our respects to elders past and present.

From: Don Hart (NSW Ambulance) <Don.Hart@health.nsw.gov.au>
Sent: Friday, 11 October 2019 9:33 AM
To: Savage, Deanna <DSavage@byron.nsw.gov.au>
Cc: James Porter (NSW Ambulance) <James.Porter@health.nsw.gov.au>; mca79997@hotmail.com
Subject: Granuaille Rd Bangalow naming irregularity

Morning All,

I bring to your attention an irregularity in regard to street naming in the township of Bangalow.

Recently NSW Ambulance were tasked to respond to a female experiencing ‘chest pains’ at 13

Granuaille Crescent, Bangalow. Following our on-board GPS the crew arrived at No. 13 Granuaille Rd thinking they were at the correct address. After knocking on the front door several times a male wearing pyjamas and a dressing gown eventually opened the door (it was around 05:30am).

On inquiring if he/they had called for an Ambulance he stated “No, but we often have people coming here looking for people” He then advised us that there was Granuaille Crescent up around the corner and that he thought there was also a ‘Granuaille Street” somewhere in in Bangalow.

Following this incident and general discussion amongst Paramedics both here in Byron Bay and Mullumbimby none of us were really aware of the discrepancy.

All stated they would probably have gone straight to 13 Granuaille Road. Had this gentleman not opened the door and advised us where to look The Northern Control Centre would then have had to ring caller to ascertain their correct location.

On this occasion the patient did not require treatment nor transport to Hospital but was going to follow up with her Cardiologist that morning.

Can I respectfully request a review of the naming of ‘Granuaille Road, Granuaille Crescent and/or Granuaille Street be undertaken so that we and other Emergency Services are not delayed in attending an address and later discovering that the people who need us were ‘up around the corner’.

Don

Don Hart
Station Officer **| Byron Bay | North Coast Sector**
54 Ewingsdale Rd, Ewingsdale. NSW 2481
p: 02 6684 7614|f: 0266847261| Don.Hart@health.nsw.gov.au
www.ambulance.nsw.gov.au

NSW Ambulance

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NSW Public Sector Employee Survey

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