

From: [Max Campbell](#)
To: [Fegent, Renae](#); [council](#)
Subject: FW: Granuaille Rd Bangalow naming irregularity
Date: Sunday, 13 October 2019 11:09:05 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

Hello Renae

I notice this was sent to Deanna, so I have forwarded it to you.

Thanks

Max

From: Don Hart (NSW Ambulance) <Don.Hart@health.nsw.gov.au>
Sent: 11 October 2019 09:33
To: dsavage@byron.nsw.gov.au <dsavage@byron.nsw.gov.au>
Cc: James Porter (NSW Ambulance) <James.Porter@health.nsw.gov.au>; mca79997@hotmail.com <mca79997@hotmail.com>
Subject: Granuaille Rd Bangalow naming irregularity

Morning All,

I bring to your attention an irregularity in regard to street naming in the township of Bangalow.

Recently NSW Ambulance were tasked to respond to a female experiencing 'chest pains' at ~~XX~~ Granuaille Crescent, Bangalow. Following our on-board GPS the crew arrived at No. ~~XXXXXX~~ Rd thinking they were at the correct address. After knocking on the front door several times a male wearing pyjamas and a dressing gown eventually opened the door (it was around 05:30am).

On inquiring if he/they had called for an Ambulance he stated "No, but we often have people coming here looking for people" He then advised us that there was Granuaille Crescent up around the corner and that he thought there was also a 'Granuaille Street" somewhere in in Bangalow.

Following this incident and general discussion amongst Paramedics both here in Byron Bay and Mullumbimby none of us were really aware of the discrepancy.

All stated they would probably have gone straight to ~~XX~~ Granuaille Road. Had this gentleman not opened the door and advised us where to look The Northern Control Centre would then have had to ring caller to ascertain their correct location.

On this occasion the patient did not require treatment nor transport to Hospital but was going to follow up with her Cardiologist that morning.

Can I respectfully request a review of the naming of 'Granuaille Road, Granuaille Crescent and/or Granuaille Street be undertaken so that we and other Emergency Services are not delayed in attending an address and later discovering that the people who need us were 'up around the

corner’.

Don

0417 448957

Don Hart

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