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**From:**  
**Sent:** Tuesday, 5 June 2018 5:51 PM  
**To:** council  
**Subject:** DP/OP public exhibition

Hi there,

I would like to add two things to the discussion:

1. Fix Coopers Creek Road. It is in a terrible state full of dangerous congregations and potholes.
2. Work with NBN and other internet providers (<http://wiresbroadband.com.au> for example - who would be happy to build a tower if they could find a place to put it) to build more internet capability to Upper Coopers Creek.

T  
hank  
you!

Regards,

I acknowledge the traditional owners of country throughout Australia and recognise their continuing connection to land, water and community. I pay my respect to them and their cultures, and to elders both past and present.

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**From:**  
**Sent:** Tuesday, 5 June 2018 8:01 PM  
**To:** council  
**Subject:** DP/OP public exhibition

Please, we need a fenced in dog exercise park.

Not every dog owners are active enough to of advantage dog beaches.  
We need a safe off lead space where people can sit down and relax in shade/shelter while supervising their dogs.  
Visitors would really like and make use of this.  
There are many examples in over areas that are popular and successful.

thank you



Virus-free. [www.avg.com](http://www.avg.com)

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**From:**  
**Sent:** Wednesday, 13 June 2018 6:31 PM  
**To:** council  
**Subject:** DP/OP public exhibition

Hi Byron Council

I do not see anything on this list that is for protecting the environment or the wildlife.

Can you please address this issue.

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**From:**  
**Sent:** Friday, 15 June 2018 9:56 PM  
**To:** council  
**Subject:** Draft 2018-19 Delivery Plan/Operational Plan Submission

Dear Council,

In regards to the Draft 2018-19 Delivery Plan/Operational Plan the following submission is made:

**1. Competence of the Community Solutions Panel – Priorities for Infrastructure**

Whilst the use of a panel may be well intentioned, we do not believe that unqualified persons on the Community Panels Solution Panel have the technical skills necessary to make recommendations on how to prioritise infrastructure management/maintenance. In regard to the road infrastructure, decisions need to be made on a Pareto efficiency basis so that the limited funds are expended to maximise the condition of the network as a whole. There is no evidence of this approach or indeed any systematic, technically credible process in the recommendations of the panel.

**2. Major Rate-payer Funded New Projects Must be Indefinitely Deferred**

Given that the Council's infrastructure is in very poor condition and Council has obtained a hefty rate rise solely to fix the infrastructure, there should be no new major ratepayer funded projects undertaken until all existing infrastructure is up to a reasonable standard.

**3. There is No Long Term Road Resealing Plan Published with the Budget**

The main reason Council's roads are in such appalling condition is the lack of bitumen resealing over the past 20-30 years. It is conceded that some failed sections of road/street are due to underlying pavement issues, however the vast majority are failing due to Council's neglect of this most basic road maintenance procedure. We want to see a long term resealing schedule published by Council for both rural roads and town streets showing when we can expect resealing to take place and we want to see this schedule approach a 10 year cycle (an industry accepted minimum standard) in future years.

**4. The Emphasis on Pothole Patching Must Stop**

Council spends a fortune on pothole patching because it has failed to reseal bitumen roads/streets on anything like a 10 year cycle. Without a comprehensive resealing program this expenditure will continue to grow exponentially. The Reseal Program must be accelerated to arrest the exponential growth in pothole patching.

**5. The Expenditure Split Between Rural and Town Roadworks/Bridgeworks is Not Equitable**

Apart from the Byron Bay Bypass (which it is understood is not being funded from rates) there is an overwhelming bias in expenditure towards rural versus town roads. Given the rate revenue raised in towns, particularly Byron Bay, this is inequitable. Expenditure on town streets should be increased and expenditure on rural roads/bridges proportionally decreased.

**6. Railway Park Development**

Expenditure of \$2.1M on Railway Park is not justified. Apart from S94 funded works, all other expenditure, and should be indefinitely deferred until all existing infrastructure is brought to a reasonable standard.

**7. Open Spaces operating Expenditure**

This item needs to be reduced. As an example, the Apex beachfront park at Byron Bay is over maintained and has unjustifiable capital improvements which mainly benefit tourists rather than residents. This waste of funds must stop.

8. If council are to proceed with new works then the towns need footpaths especially Byron Bay. To walk into Byron Bay town from the residential area, for example from the top end of Kingsley Street, is not possible without walking on the road. This is difficult if you are pushing a pram; difficult when there is high traffic flow and needs to be

addressed. Many owners have colonised the footpath area and vegetation blocks foot traffic making pedestrians have to walk on the road. This is dangerous. This footpaving should be accompanied by kerb and guttering.

9. Council should abandon the Byron Bay Masterplan. There was no agreement by Byron Bay residents that the Masterplan should be funded. It was not a platform for election and the current councillors seem to think they have a mandate to spend rate-payers' money on projects that are only of benefit for tourists,

Regards

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Mark Arnold  
Acting General Manager  
Byron Shire Council

15 June 2018

### **Submission on Operation Plan 2018-2019**

Thank you for the opportunity to provide feedback on the Revised and Operational Plan 2018-2019.

The Brunswick Heads Visitor Centre was established in 2006 and is a centrally located facility with Level 2 Accreditation. It is open 7 days per week but relies heavily on volunteers. Last year 44,294 people came through the doors and over 144,000 accessed our Visitor Centre managed town website. This is a significant presence for a small town!

The Visitor Centre is certainly not a traditional Visitor Centre, which looks after visitors. Besides providing our visitors with a one-stop point for enquiries about things to see and do whilst on holidays, the team delivers the all-important "Taking Care of Brunswick" Simple Pleasures message. We focus on attracting those visitors who love "Bruns" for all the reasons the locals do, to maintain community harmony between our visitors and residents in our village.

The Visitor Centre is a hub for enquiries, information delivery and bus and other bookings for both locals and visitors. We undertake many \$2.50 concession bus bookings for our locals, especially the elderly. The Visitor Centre is also an engine-room for the organisation and implementation of many community events and projects, and it also provides a valuable community access point for the delivery of Council information.

Establishing and growing our facility from scratch with no set-up or ongoing Council funding is a significant achievement and testament to our effective strategic, business, marketing, and project planning and management skills. We have a track-record of implementing our initiatives, events and projects on-time and on-budget, with great community outcomes.

We also are just about to embark on a new innovative Work for the Dole Project with Nortec, commencing in July to maximise training and up-skilling outcomes for between 8 and 15 locals over the next six months.

However, this is all achieved on a shoestring budget of approximately \$120,000 each year (half that of many visitor centres). This income is sourced using over 20 different strategies, including industry memberships, corporate sponsorships, fundraising events and raffles and cake stalls, to the maximum level possible with our limited staffing and volunteer resources. Our expenses include market rent, insurances, running costs and the equivalent of one full time paid staff, split into 3 part-time positions which cover the great range of operational skills that are required. The Co-ordinator spends between anywhere between 10 and 30 hours per week on governance, strategic and business planning, staff management, partnering and event/fundraising, but this occurs this on a voluntary basis because there is not, as yet, sufficient funding for this to be a paid position. The Visitor Centre 5 year succession plan requires an extra \$10K-\$20K pa to be sourced by 2023 to ensure the Visitor Centre's survival.

Several years ago Council funded the Centre \$5,000 through a Service Level Agreement for the much-needed upgrade of the town website [www.brunswickheads.org.au](http://www.brunswickheads.org.au) and this was greatly valued and appreciated. Since then there has been no financial assistance from Council and very little liaison or partnering with us to achieve the important objectives of the Byron Shire Tourism Management Plan.

It is our understanding that the Byron Visitor Centre (BVC) receives ongoing support from Council by having up to \$80K waived in rent expenses each year. We also believe that the BVC benefited from funding last year for a much-needed upgrade, which included a significant contribution from Council. Such support of the Byron Visitor Centre is extremely important and we are very pleased this occurred.

However, last year our Visitor Centre spent \$15,000 on a modest internal refurbishment, with the costs kept this low only because of our own labour. There are only two Visitor Centres in the Byron Shire and we believe that the our Visitor Centre provides just as vitally important a function and services as does the Byron Visitor Centre. We believe that we deliver everything that our Council could possibly wish from us.

We implore Council to value our services by making a nominal financial contribution from the tourism budget each year, so that we can complete our office and undertake urgently needed computer upgrades and gradually undertake essential expansion of our staffing team.

We are therefore requesting that Council allocate \$10K in the upcoming 2018-2019 operational budget (and consider increasing this gradually to \$20K from 2023 to ensure the Visitor Centre's sustainability). We welcome the opportunity to partner with Council on implementation of various aspects of the revised Byron Shire Destination Plan and to expend the funding each year.

We believe that our request is consistent with "**Key Consideration 2: We recognise there are different needs in different places.**" outlined in the Operations Plan document.

The Brunswick Heads Visitor Centre can do a lot with a small but significant contribution to our operations. Such funding will also demonstrate consistency with **Key Consideration 4: We encourage, support and facilitate shared ownership of community issues.**

We are happy to discuss our Visitor Centre strategic and business plans further if required.

Kim Rosen  
Co-ordinator  
Brunswick Heads Visitor Centre

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**From:**  
**Sent:** Monday, 4 June 2018 5:55 PM  
**To:** council  
**Subject:** DRAFT BUDGET submission , rural waste charges

Without Prejudice

In this budget , Council is intending to levy a garbage collection fee on 390 rural residents because it is alleged by Council that the *service of collection, (as defined by the charge), is allegedly available.*

'Service' as defined by The Council Rating and Revenue Raising Manual , states '**services must comprise the “periodic collection” of materials from domestic premises.**' therefore where collection cannot be performed the service must by definition does not exist and is as such not available.

A garbage truck that does not pick up material, due to lack of bins is not providing a service. If Council cannot provide bins for the collection of materials it cannot by definition provide a collection service and there fore cannot levy a collection fee.

Unless Council is intending to force ratepayers to take bins, Council cannot provide a collection service, because without "periodic collection" Council is not complying with the definition of service,

If Council cannot achieve “periodic collection” its claim of service performance appears to be a purposeful misrepresentation of fact with the intent of financial gain. As the one making the claim, Council bears the burden of proof to show actual collection is being made.

Therefore Council will be knowingly not providing a service it is charging for, which, btw, is the definition of a fraudulent practice, The Minister for Local Government is in agreement by default on this point as her office and the DLG have not proven my understanding to be incorrect.

Sec. 496 does not strictly prescribe a charge for service must be made, but only authorises a “charge” , while Council may make provision for the service , actual availability depends on service performance which cannot take place without the consent of the owner after agreeing to have bins.

Due to the volume of garbage we produce we have no use for a collection service, we dilligently sort our garbage before we take it to the tip ensuring we do not place in the waste stream anything that is not safe.

If Council follows through on its threat to mandatorily impose a collection fee, our use of the service will be under protest and duress therefore there will be a bin storage fee of \$1 per bin per day, this will ensure we can generate the volume of garbage needed to justify the service.

By placing the proposed charge on my rate notice, it will be taken as agreement to the above condition.

All Rights Reserved



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**From:**  
**Sent:** Monday, 4 June 2018 7:50 PM  
**To:** council  
**Subject:** Draft Fees & Charges 2018/2019

I would like to make a submission on the draft fees & charges proposed for next financial year.

I notice that your proposed construction certificate and complying development charges are listed as "POA"

Can you please supply the draft fees & charges for construction certificates and complying development certificates as well as your inspection fees.

I manage a building construction company and cannot comment on your proposed fees/charges when you do not advise what in fact the proposed fees/ charges are to be.

Can you please supply the draft fees & charges for construction certificates and complying development certificates asap

Regards

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**From:**  
**Sent:** Tuesday, 5 June 2018 4:43 PM  
**To:** council  
**Subject:** DP/OP public exhibition

Hi just wanted to say that some of the new restaurants that have opened (the roadhouse ) and the loud music. if you go to a place to eat and it's so loud and the drinking and everyone drive there something should be done about it

Sent from my iPhone



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*Surf Life Saving Far North Coast Branch*  
*inc*

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Attention: Mayor, Councilors and General Manager

Re: Request for discounted bath entry fees - Surf Life Saving Far North Coast Branch Inc.

The purpose of this letter is to seek a free or discounted entry for our volunteer Surf Life Savers from Council Pools located within your council area.

Without regular swimming training and pool testing our volunteers will not have the skills required to patrol our beaches and water ways.

The Surf Life Saving Far North Coast Branch (the Branch) is an “umbrella organisation” made up of the Surf Life Saving Clubs located in northern NSW from Tweed Heads to Yamba in the south. The Branch covers over 284 kms of coastline.

Surf Life Saving Far North Coast responds 24/7 to call-outs. These are activated by Police, DPI, Marine Rescue and other Emergency Service Agencies. We also provide Safety and training programmes to Schools, our Community as well as having an over-seas exchange program to extend our knowledge to others.

The SLSFNC Branch provides a pathway for self-development and maintaining the health and welfare of all our members. Our junior activities (Nipper) programs cater to over 1,500 junior members who range in age from 5 to 13 years old and is a stepping stone for many of our Surf Lifesavers and champion competitors of the future. SLSFNC is a vibrant volunteer Community and Emergency Service Organisation with over 4,700 senior volunteer Lifesavers.

Since being established in the early 1900's we have proudly never recorded a drowning between the Red and Yellow flags whilst patrolling.

Surf Lifesaving Far North Coast Branch volunteers keep our communities safe while our loved ones enjoy the beaches and waterways. A reduction in costs would be greatly appreciated.

Kind regards,  
Stacey Nowlan  
Administration Officer  
Surf Life Saving Far North Coast



Byron Shire Council  
Attention Paula Telford  
Regarding 12 mth Sublicence Fee

BYRON SHIRE COUNCIL  
DOC NO: .....  
REC'D: 13 JUN 2018  
FILE NO: F725  
ASSIGNEE: P. Telford

Dear Paula,

I am writing to you regarding the sublicence fee to operate my Establishment at Brunswick Heads Reserve R82780 Lot 428 DP 729272. I received a letter from Council "30 April 2018" informing me of a New Business trading as [redacted] which is going to conduct Beach Rider at Bruns. Enclosed in the said letter the licence fee is set at a rate of minimum annual Rent of \$472.00 per Annum. I received a application 5-6-18 for continuation of a one year sub-licence though the annual yearly Fee has being increased to \$10600 per annum. With ~~xxx~~ high ongoing monthly Payment of Insurance.  
\* Agestment Fees of horses  
\* FEED & Maintaining 15 Horses \* Trucking fees  
Including two New Riding Businesses setting up Beach Rider. I am extremely concerned whether my buisness Can Survive financially on these large increases.

Please can you take this into consideration on your final decision regarding these FEES.

Thankyou for your time on this matter  
yours sincerely

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**From:**  
**Sent:** Monday, 11 June 2018 8:45 AM  
**To:** submissions  
**Subject:** rural waste service objection

Hello

I would like to make my objection to the compulsory rural waste charge that has been proposed. I have lived on my property for 30 years and have a responsible system of waste management for the property using recycling, compost and the occasional tip run.

The proposed service is not required and the charge is unfair to people as myself who have developed responsible waste management in the shire. We are the ones who should not be penalised for doing the right thing.

Regards



BYRON SHIRE COUNCIL	
DOC NO:	.....
REC'D:	19 JUN 2018
FILE NO:	F1721107
ASSIGNEE:	S. Green

To Stephen Green

Reg: Rural Waste Collection

Dear Stephen,

My partner and I have been using the Myocum Tip for 10 years and are very happy with that way of disposing of our household waste; and what is more important for us is that the service is for free.

We don't see a logical reason to be compelled to use a service that we absolutely don't need.

The proposed bin service is very uneconomical/unaffordable for us

Sincerely,

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**From:**  
**Sent:** Wednesday, 6 June 2018 2:46 PM  
**To:** council  
**Subject:** Rural Garbage Collection

I spoke to Stephen Green today regarding the proposed fee for and collection of my garbage at xxxxxxxx which is only 1km from the tip.

As I live alone and have chooks, dogs and a compost bin I have very little garbage. I am happy to take my recycling to the tip once a month. On average I have 3 small bags to go to landfill once every 6 weeks or so, which I pay \$13 for.

I objected to the \$25 garbage fee that I have been paying for years for nothing. Now I vermently object to the \$274 proposed annual fee and do not intend to pay it.